Linux Frequently Asked Questions with Answers

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This is the list of Frequently Asked Questions about Linux, the free Unix for 386/486/586 [see Q1.1 (page 4) 'What is Linux ?' for more details]. It should be read in conjunction with the HOWTO documents, which are available in

- **ftp.funet.fi** (128.214.6.100) : **/pub/OS/Linux/doc/HOWTO**
- **tsx-11.mit.edu** (18.172.1.2) : **/pub/linux/docs/HOWTO**
- **sunsite.unc.edu** (152.2.22.81) : **/pub/Linux/docs/HOWTO**

and mirror sites thereof – see Q2.5 (page 8) 'Where can I get Linux material by FTP ?'. See Q2.1 (page 6) 'Where can I get the HOWTOs and other documentation ?' for a list of the HOWTOs and more information. The INFO-SHEET and META-FAQ, found in the same place, also list other sources of Linux information.

The Linux Documentation Project documentation is available on **sunsite.unc.edu** in **/pub/Linux/docs/LDP**. These documents (more are in preparation) are invaluable to the newcomer or for use as a reference work.

Please check out these documents and this FAQ, especially Q12.1 (page 33) 'You still haven't answered my question !', before posting your question to a newsgroup.

See Q13.2 (page 35) 'Formats in which this FAQ is available' for details of where to get the PostScript, Emacs Info, HTML (WWW) and plain ASCII versions of this document.

A new version of this document appears approximately monthly. If this copy is more than a month old it may be out of date.

Index

Section 1.	**Introduction and General Information**	**3**
Q1.1	What is Linux ?	4
Q1.2	What software does it support ?	4
Q1.3	Does it run on my computer ? What hardware is supported ?	4
Q1.4	What ports to other processors are there ?	5
Q1.5	How much hard disk space does Linux need ?	6
Q1.6	Is Linux PD ? Copyrighted ?	6
Section 2.	**Network sources and resources**	**6**
Q2.1	Where can I get the HOWTOs and other documentation ?	6
Q2.2	Where should I look on the World Wide Web for Linux stuff ?	7
Q2.3	What newsgroups are there for Linux ?	7
Q2.4	How do I install Linux ?	8
Q2.5	Where can I get Linux material by FTP ?	8
Q2.6	I don't have FTP access. Where do I get Linux ?	9
Q2.7	I don't have Usenet access. Where do I get information ?	9
Q2.8	What's mailing lists are there ?	9
Q2.9	Are the newsgroups archived anywhere ?	10
Section 3.	**Compatibility with other operating systems**	**10**
Q3.1	Can Linux share my disk with DOS ? OS/2 ? 386BSD ? Minix ?	11
Q3.2	How do I access files on my DOS partition or floppy ?	11
Q3.3	Can I use my Stacked/DBLSPC/etc. DOS drive ?	11
Q3.4	Can I access OS/2 HPFS partitions from Linux ?	11
Q3.5	Can I access BSD FFS, SysV UFS, Mac, Amiga, etc filesystems ?	11
Q3.6	Can I run Microsoft Windows programs under Linux ?	12

Q3.7	How can I boot Linux from OS/2's Boot Manager ?	12
Q3.8	How can I share a swap partition between Linux and MS Windows ?	12
Section 4.	**Linux's handling of filesystems, disks and drives**	**13**
Q4.1	How can I get Linux to work with my large disk ?	13
Q4.2	How can I undelete files ?	13
Q4.3	Is there a defragmenter for ext2fs etc. ?	13
Q4.4	How do I format and create a filesystem on a floppy ?	13
Q4.5	I get nasty messages about inodes, blocks, and the suchlike	14
Q4.6	My swap area isn't working.	14
Q4.7	How do I remove LILO so my system boots DOS again ?	14
Q4.8	Why can't I use **fdformat** except as root ?	15
Q4.9	Is there something like Stacker or Doublespace for Linux ?	15
Q4.10	My ext2fs partitions are checked each time I reboot.	15
Q4.11	My root filesystem is read-only !	15
Q4.12	I have a huge **/proc/kcore** ! Can I delete it ?	15
Q4.13	My AHA1542C doesn't work with Linux.	16
Section 5.	**Porting, compiling and obtaining programs**	**16**
Q5.1	What is **ld.so** and where do I get it ?	16
Q5.2	Has anyone ported / compiled / written XXX for Linux ?	16
Q5.3	How do I port XXX to Linux ?	17
Q5.4	Can I use code or a compiler compiled for a 486 on my 386 ?	17
Q5.5	What does **gcc -O6** do ?	17
Q5.6	Where are **<linux/*.h>** and **<asm/*.h>** ?	17
Q5.7	I get errors when I try to compile the kernel.	17
Q5.8	How do I make a shared library ?	18
Q5.9	How do I make my executables smaller ?	18
Q5.10	Does Linux support threads or lightweight processes ?	18
Q5.11	Where can I get 'lint' for Linux ?	19
Q5.12	Where can I find 'kermit' for Linux ?	19
Section 6.	**Solutions to common miscellaneous problems**	**19**
Q6.1	Setuid scripts don't seem to work.	19
Q6.2	Free memory as reported by **free** keeps shrinking.	19
Q6.3	When I add more memory it slows to a crawl.	19
Q6.4	Some programs (e.g. **xdm**) won't let me log in.	20
Q6.5	Some programs let me log in with no password.	20
Q6.6	My machine runs very slowly when I run GCC / X / ...	20
Q6.7	I can only log in as root.	21
Q6.8	My screen is all full of weird characters instead of letters.	21
Q6.9	I have screwed up my system and can't log in to fix it.	21
Q6.10	Emacs just dumps core.	21
Q6.11	I've discovered a huge security hole in **rm** !	21
Q6.12	**lpr** and/or **lpd** aren't working.	21
Q6.13	Timestamps on files on msdos partitions are set incorrectly.	21
Q6.14	How do I get LILO to boot the **vmlinux** file ?	22
Section 7.	**How do I do this or find out that ... ?**	**22**
Q7.1	How can I get scrollback in text mode ?	22
Q7.2	How do I switch virtual consoles ? How do I enable them ?	22
Q7.3	How do I set the timezone ?	22
Q7.4	What version of Linux and what machine name am I using ?	23
Q7.5	How can I enable or disable **core** dumps ?	23
Q7.6	How do I upgrade/recompile my kernel ?	23
Q7.7	Can I have more than 3 serial ports by sharing interrupts ?	23
Q7.8	How do I make a bootable floppy ?	24
Q7.9	How do I remap my keyboard to UK, French, etc. ?	24
Q7.10	How do I get NUM LOCK to default to on ?	24
Q7.11	How can I have more than 128Mb of swap ?	24

Section 8. Miscellaneous information and questions answered 24
Q8.1 What's all this about ELF ? 24
Q8.2 What is a `.gz` file ? And a `.tgz` ? And ... ? 25
Q8.3 What does `VFS` stand for ? 25
Q8.4 What is a BogoMip ? 25
Q8.5 What is the Linux Journal and where can I get it ? 26
Q8.6 How many people use Linux ? 26
Q8.7 How should I pronounce Linux ? 26

Section 9. Frequently encountered error messages 26
Q9.1 Unknown terminal type `linux` and similar 27
Q9.2 During linking I get `Undefined symbol _mcount` 27
Q9.3 `lp1 on fire` 27
Q9.4 `INET: Warning: old style ioctl(IP_SET_DEV) called!` 27
Q9.5 `ld: unrecognized option '-m486'` 28
Q9.6 GCC says `Internal compiler error` 28
Q9.7 `make` says `Error 139` 28
Q9.8 `shell-init: permission denied` when I log in. 28
Q9.9 `No utmp entry. You must exec ...` when I log in. 28
Q9.10 `Warning - bdflush not running` 28
Q9.11 `Warning: obsolete routing request made.` 29
Q9.12 `EXT2-fs: warning: mounting unchecked filesystem` 29
Q9.13 `EXT2-fs warning: maximal count reached` 29
Q9.14 `EXT2-fs warning: checktime reached` 29
Q9.15 `df` says `Cannot read table of mounted filesystems` 29
Q9.16 `fdisk` says `Partition X has different physical/logical ...` 30
Q9.17 `fdisk: Partition 1 does not start on cylinder boundary` 30
Q9.18 `fdisk` says `partition n has an odd number of sectors` 30
Q9.19 mtools says `cannot initialise drive XYZ` 30
Q9.20 At the start of booting: `Memory tight` 31

Section 10. The X Window System 31
Q10.1 Does Linux support X Windows ? 31
Q10.2 Where can I get an `XF86Config` for my system ? 31
Q10.3 `xterm` logins show up strangely in `who`, `finger` 31
Q10.4 I can't get X Windows to work right. 32

Section 11. Questions applicable to very out-of-date software 32
Q11.1 `fdisk` says `cannot use nnn sectors of this partition` 32
Q11.2 GCC sometimes uses huge amounts of virtual memory and thrashes 32
Q11.3 My keyboard goes all funny after I switch VC's. 32

Section 12. How to get further assistance 32
Q12.1 You still haven't answered my question ! 33
Q12.2 What to put in a request for help 33
Q12.3 I want to mail someone about my problem. 34

Section 13. Administrative information and acknowledgements 35
Q13.1 Feedback is invited 35
Q13.2 Formats in which this FAQ is available 35
Q13.3 Authorship and acknowledgements 35
Q13.4 Disclaimer and Copyright 36

Section 1. Introduction and General Information
Q1.1 What is Linux ? 4
Q1.2 What software does it support ? 4
Q1.3 Does it run on my computer ? What hardware is supported ? 4
Q1.4 What ports to other processors are there ? 5

Q1.5 How much hard disk space does Linux need ? 6
Q1.6 Is Linux PD ? Copyrighted ? 6

Question 1.1. What is Linux ?

Linux is a Unix clone written from scratch by Linus Torvalds with assistance from a loosely-knit team of hackers across the Net. It aims towards POSIX compliance.

It has all the features you would expect in a modern fully-fledged Unix, including true multitasking, virtual memory, shared libraries, demand loading, shared copy-on-write executables, proper memory management and TCP/IP networking.

It runs mainly on 386/486/586-based PCs, using the hardware facilities of the 386 processor family (TSS segments et al) to implement these features. Ports to other architectures are underway [Q1.4 (page 5) 'What ports to other processors are there ?'].

See the Linux INFO-SHEET [Q2.1 (page 6) 'Where can I get the HOWTOs and other documentation ?'] for more details.

The Linux kernel is distributed under the GNU General Public License - see Q1.6 (page 6) 'Is Linux PD ? Copyrighted ?' for more details.

Question 1.2. What software does it support ?

Linux has GCC, Emacs, X-Windows, all the standard Unix utilities, TCP/IP (including SLIP and PPP) and all the hundreds of programs that people have compiled or ported for it.

There is a DOS emulator (look on **tsx-11.mit.edu** in **/pub/linux/ALPHA/dosemu**) which can run DOS itself and some (but not all) DOS applications.

An iBCS2 (Intel Binary Compatibility Standard) emulator for SVR4 ELF and SVR3.2 COFF binaries is at a fairly advanced stage of development. See the file **/pub/linux/BETA/ibcs2/README** on **tsx-11.mit.edu**.

Work is progressing on an emulator for Microsoft Windows binaries [Q3.6 (page 12) 'Can I run Microsoft Windows programs under Linux ?']; alternatively, I'm told that the DOS emulator team have been having some success getting MS Windows to run inside dosemu - there will be an announcement if and when they get it working.

For more information see the INFO-SHEET, which is one of the the HOWTOs [Q2.1 (page 6) 'Where can I get the HOWTOs and other documentation ?']. See also Q5.3 (page 17) 'How do I port XXX to Linux ?'.

Some companies have commercial software available, including Motif. They announce their availability in **comp.os.linux.announce** — try searching the archives [Q2.9 (page 10) 'Are the newsgroups archived anywhere ?'].

Question 1.3. Does it run on my computer ? What hardware is supported ?

You need a 386, 486 or 586, with at least 2Mb of RAM and a single floppy, to try it out. To do anything useful more RAM and a hard disk are required.

VESA local bus and PCI are both supported.

There are problems with machines using MCA (IBM's proprietary bus), mainly to do with the hard disk controller. There is a developers' release for PS/2 ESDI drives on **invaders.dcrl.nd.edu** in **/pub/misc/linux**. Certain kinds of SCSI controllers also work, I understand. Work is in progress to create a suitable version of the Slackware distribution. I'm afraid I don't have any further

details; you could try asking Arindam Banerji **<axb@defender.dcrl.nd.edu>**.

Linux is reported to run on 386 family based laptops, with X on most of them.

For details of exactly which PC's, video cards, disk controllers, etc. work see the INFO-SHEET and the Hardware HOWTO [Q2.1 (page 6) 'Where can I get the HOWTOs and other documentation ?'].

Linux will never run on a 286, because it requires task-switching and memory management facilities not found on 286 processors.

Linux does not currently support multiprocessor machines, though some experienced developers are working on the problem.

Question 1.4. What ports to other processors are there ?

A project has been underway for a while to port Linux to suitable 68000-series based systems such as Amigas and Ataris. This has now reached beta test quality and there is an X server. There is a **linux-680x0** mailing list [Q2.8 (page 9) 'What's mailing lists are there ?'], and a Linux/68K FAQ at **http://pfah.informatik.uni-kl.de:8000/pers/jmayer/linux68k-faq** and on **tsx-11.mit.edu** in **/pub/linux/680x0/FAQ.gz**; further information is at **http://www-users.informatik.rwth-aachen.de/~hn/linux68k.html**. There is a mailing list for the Atari port - mail **<majordomo@phil.uni-sb.de>** with a body containing only **subscribe atarix** - and an ftp area on **ftp.phil.uni-sb.de** in **/pub/atari/linux**.

Information about a port to 68K-based Macintoshes can be found in the MacLinux FAQ, available on **www.ibg.uu.se** in **/pub/maclinux/FAQ.txt**. Other stuff may be in the same directory. There is a mailing list. Rumour has it that this project is dead.

There is a port to the PowerPC. As of the 7th of July it is rather fragmentary and cannot recompile itself, and only supports Motorola 1603 boards. Work on Motorola Ultra, PowerStack, RS/6000 and NuBus machines continues. If you wish to contribute to the project join the **linux-ppc** mailing list [Q2.8 (page 9) 'What's mailing lists are there ?']. There is a FAQ on **liber.stanford.edu** in **/pub/linuxppc/linux-ppc-FAQ** or on the WWW at **http://liber.stanford.edu/linuxppc/linux-ppc-FAQ.html**.

Both Linus and Jim Paradis **<paradis@sousa.amt.ako.dec.com>** or **<jrp@world.std.com>** are working on ports to the 64-bit DEC AXP (the Alpha). Again, there is a mailing list at **vger.rutgers.edu**.

Ralf Baechle is working on a port to the MIPS, initially for the R4600 on Deskstation Tyne machines. The Linux/MIPS FAQ is available on the WWW and in the MIPS port area on **ftp.waldorf-gmbh.de** in **/pub/linux/mips**. There is also a **MIPS** channel on the Linux Activists mailserver and a **linux-mips** mailing list [Q2.8 (page 9) 'What's mailing lists are there ?']. Interested people may mail their questions and offers of assistance to **<linux@waldorf-gmbh.de>**.

There are currently two ports of Linux to the ARM family of processors ongoing; one of these is to the ARM3 as fitted to the Acorn A5000, and includes I/O drivers for the 82710/11 as appropriate, and the other is to the ARM610 as fitted to the Acorn Risc PC. The Risc PC port is currently in its early to middle stages, owing to the need to rewrite much of the memory handling. The A5000 port is in restricted beta testing; a release is likely fairly soon. For more up to date information watch the newsgroup **comp.sys.acorn.misc**, or look on the WWW at **http://whirligig.ecs.soton.ac.uk/~rmk92/armlinux.html**; if you want to volunteer you should contact Martin Ebourne **<mje@soton.ac.uk>**.

David Miller is working on a port to the Sparc. It is at a very early stage; people who are willing to dedicate lots of time and have access to Sparc boxes for testing should get in touch with **<davem@caip.rutgers.edu>**.

None of the above ports will be capable of running Linux/386 binaries.

Linux port to the Aleph 1 486 card (*not* the second processor card for the Risc PC yet, but the original PC-on-a-podule card) has been completed and appears stable. Full details on this version, and updates on general ports in progress, can be found on the WWW at **http://www.ph.kcl.ac.uk/~amb/linux.html**.

Question 1.5. How much hard disk space does Linux need ?

10Mb for a very minimal installation, suitable for trying it out and not much else.

You can squeeze a more complete installation including X Windows into 80Mb. Installating the whole of Slackware 1.2 takes around 200Mb, including some space for user files and spool areas.

Question 1.6. Is Linux PD ? Copyrighted ?

The Linux kernel copyright belongs to Linus Torvalds. He has placed it under the GNU General Public Licence, which basically means that you may freely copy, change and distribute it, but that you may not impose any restrictions on further distribution, and that you must make the source code available. This is not the same as Public Domain (see the Copyright FAQ, available on **rtfm.mit.edu** in **/pub/usenet/news.answers/law/Copyright-FAQ**, for details).

Full details are in the file **COPYING** in the Linux kernel sources (probably in **/usr/src/linux** on your system).

The licences of the utilities and programs which come with the installations vary; much of the code is from the GNU Project at the Free Software Foundation, and is also under the GPL.

Note that discussion about the merits or otherwise of the GPL should be posted to **gnu.misc.discuss** and not to the **comp.os.linux** groups.

Section 2. Network sources and resources

Q2.1	Where can I get the HOWTOs and other documentation ?	6
Q2.2	Where should I look on the World Wide Web for Linux stuff ?	7
Q2.3	What newsgroups are there for Linux ?	7
Q2.4	How do I install Linux ?	8
Q2.5	Where can I get Linux material by FTP ?	8
Q2.6	I don't have FTP access. Where do I get Linux ?	9
Q2.7	I don't have Usenet access. Where do I get information ?	9
Q2.8	What's mailing lists are there ?	9
Q2.9	Are the newsgroups archived anywhere ?	10

Question 2.1. Where can I get the HOWTOs and other documentation ?

Look in the following places, and on sites that mirror them.

- **ftp.funet.fi** (128.214.6.100) : **/pub/OS/Linux/doc/HOWTO**
- **tsx-11.mit.edu** (18.172.1.2) : **/pub/linux/docs/HOWTO**
- **sunsite.unc.edu** (152.2.22.81) : **/pub/Linux/docs/HOWTO**

For a complete list of Linux FTP sites see Q2.5 (page 8) 'Where can I get Linux material by FTP ?'.

If you don't have access to FTP try using the FTP-by-mail servers at **ftpmail@decwrl.dec.com**, **ftpmail@doc.ic.ac.uk** or **ftp-mailer@informatik.tu-muenchen.de**.

A complete list of HOWTO's is available in the file **HOWTO.INDEX** in the **docs/HOWTO** directory at the FTP sites, but here is a (possibly incomplete) list:

Linux INFO-SHEET
Linux META-FAQ
Busmouse HOWTO
Commercial HOWTO
Distribution HOWTO
ELF HOWTO
Firewall HOWTO
German HOWTO
Hardware HOWTO
Japanese Extensions HOWTO
Keystroke HOWTO
MGR HOWTO
News HOWTO
PCI HOWTO
Printing HOWTO
PPP HOWTO
SCSI-Programming HOWTO
Sound HOWTO
Tips HOWTO
UUCP HOWTO
Bootdisk HOWTO
CDROM HOWTO
Danish HOWTO
DOSEMU HOWTO
Ethernet HOWTO
Ftape HOWTO
HAM HOWTO
Installation HOWTO
Kernel HOWTO
Mail HOWTO
NET-2 HOWTO
NIS HOWTO (NIS=Sun's YP)
PCMCIA HOWTO
Printing Usage HOWTO
SCSI HOWTO
Serial HOWTO
Term HOWTO
UPS HOWTO
XFree86 HOWTO

More of these documents are always in preparation. You should check in nearby directories on the FTP sites if you can't find the answer in one of the HOWTOs. There are also several mini-HOWTOs on **sunsite.unc.edu** in the **/pub/Linux/docs/HOWTO/mini** directory.

The file **WRITING** contains information on how to write a new HOWTO.

The HOWTOs are coordinated by Greg Hankins, **<gregh@cc.gatech.edu>**.

The 'books' produced by the Linux Documentation Project are available in **/pub/Linux/docs/LDP** on **sunsite.unc.edu**. Please read them if you are new to Unix and Linux. Here is a list of those released so far:

- The Linux Documentation Project manifesto
- Installation and Getting Started Guide
- The Kernel Hacker's Guide
- Network Administration Guide
- Linux System Administrator's Guide

Question 2.2. Where should I look on the World Wide Web for Linux stuff ?

Matt Welsh maintains the Linux Documentation Project Home Page, at **http://sunsite.unc.edu/mdw/linux.html**.

This page refers to all the FAQs and HOWTOs, both those which are available in HTML (WWW) format, like this FAQ, and those which aren't.

Question 2.3. What newsgroups are there for Linux ?

There are ten international Usenet newsgroups devoted to Linux.

comp.os.linux.announce is the moderated announcements group; you should read this if you intend to use Linux. Submissions for that group should be emailed to **linux-announce@news.ornl.gov**.

comp.os.linux.answers contains all the FAQs, HOWTOs and other important documentation. You should subscribe to this too.

Also worth reading are the other groups in the **comp.os.linux.*** hierarchy – you may find that many common problems are too recent to find in this FAQ but are answered in the newsgroups. These groups are **comp.os.linux.setup**, **comp.os.linux.hardware**, **comp.os.linux.networking**, **comp.os.linux.x**, **comp.os.linux.development.apps**, **comp.os.linux.development.system**, **comp.os.linux.advocacy** and **comp.os.linux.misc**.

Remember that since Linux is a Unix clone, most all of the material in **comp.unix.*** and **comp.windows.x.*** groups will be relevant. Apart from hardware considerations, and some obscure or very technical low-level issues, you'll find that these groups are the right place to start.

Please read Q12.1 (page 33) 'You still haven't answered my question !' before posting, and make sure you post to the right newsgroup – see 'Welcome to the **comp.os.linux.*** hierarchy' which is posted every two weeks to **comp.os.linux.announce**, **comp.os.linux.answers** and other groups.

Crossposting between different **comp.os.linux.*** groups is rarely a good idea.

There may well be Linux groups local to your institution or area - check there first.

The groups **comp.os.linux.development**, **comp.os.linux.admin** and **comp.os.linux.help** were superseded in a recent newsgroup reorganisation. You should no longer use them.

See also Q2.7 (page 9) 'I don't have Usenet access. Where do I get information ?'.

Other regional and local newsgroups also exist - you may find the traffic more manageable there. The French Linux newsgroup is **fr.comp.os.linux**; The German one is **de.comp.os.linux**. In Australia, try **aus.computers.linux**. In Croatia there is the moderated group **hr.comp.linux.m**.

Question 2.4. How do I install Linux ?

There are several pre-packaged releases of Linux available, including the MCC-Interim release, the TAMU release and the Slackware release. Each contains the software you need to run Linux, ready to install and use. The exact details of which software is included and how to install them vary from release to release.

You should read the Installation HOWTO for more details on how to go about installing Slackware. If you prefer a small, clean distribution to one with everything but the kitchen sink you might like to try the MCC-Interim release.

All of those releases are available via anonymous FTP from the Linux archive sites [Q2.5 (page 8) 'Where can I get Linux material by FTP ?']. There are also a large number of other releases which are distributed less globally, which suit special local and national requirements (for example, better internationalisation support).

Question 2.5. Where can I get Linux material by FTP ?

There are three main archive sites for Linux:

- **ftp.funet.fi** (Finland, 128.214.6.100) : **/pub/OS/Linux**
- **sunsite.unc.edu** (US, 152.2.22.81) : **/pub/Linux**
- **tsx-11.mit.edu** (US, 18.172.1.2) : **/pub/linux**

The MCC-Interim release is available from **ftp.mcc.ac.uk** (UK, 130.88.200.7) in **/pub/linux**; the TAMU release is available from **net.tamu.edu** (US, 128.194.177.1) in **/pub/linux**.

The contents of these sites is mirrored (copied, usually approximately daily) by a number of other sites. Please use one close to you – that will be faster for you and easier on the network.

- **src.doc.ic.ac.uk** : **/packages/Linux** (UK)
- **sunacm.swan.ac.uk** : **/pub/Linux** (UK)
- **ftp.ibp.fr** : **/pub/linux** (France)
- **ftp.cc.gatech.edu** : **/pub/linux** (US - southeast: Suranet)
- **wuarchive.wustl.edu** : **/systems/linux** (US)
- **mrcnext.cso.uiuc.edu** : **/pub/linux** (US)
- **ftp.cdrom.com** : **/pub/linux** (US)
- **ftp.informatik.tu-muenchen.de** : **/pub/comp/os/linux** (Germany)
- **ftp.ibr.cs.tu-bs.de** : **/pub/os/linux** (Germany)
- **ftp.dfv.rwth-aachen.de** : **/pub/linux** (Germany)
- **ftp.informatik.rwth-aachen.de** : **/pub/Linux** (Germany)
- **bond.edu.au** : **/pub/OS/Linux** (Australia)
- **monu1.cc.monash.edu.au** : **/pub/linux** (Australia)
- **ftp.dstc.edu.au** : **/pub/Linux** (Australia: Queensland)
- **ftp.sun.ac.za** : **/pub/linux** (South Africa)
- **ftp.inf.utfsm.cl** : **/pub/Linux** (Chile)
- **ftp.zel.fer.hr** : **/pub/Linux** (Croatia)

Not all of these mirror all of the other 'source' sites, and some have material not available on the 'source' sites.

Question 2.6. I don't have FTP access. Where do I get Linux ?

The easiest thing is probably to find a friend with FTP access. If there is a Linux users group near you they may be able to help.

If you have a reasonably good email connection you could try the FTP-by-mail servers at **ftpmail@decwrl.dec.com**, **ftpmail@doc.ic.ac.uk** or **ftp-mailer@informatik.tu-muenchen.de**.

Linux is also available via traditional mail on diskette, CD-ROM and tape. The Installation HOWTO, and the file **/pub/Linux/docs/distributions** on **sunsite.unc.edu**, contain information on these distributions.

You could also try Zane Healy **<healyzh@holonet.net>**'s list of Linux BBS's, which is posted regularly (1st and 15th of each month) to **comp.os.linux.announce** and occasionally to the Fidonet and RIME UNIX echoes.

Question 2.7. I don't have Usenet access. Where do I get information ?

A digest of **comp.os.linux.announce** is available at the **majordomo@vger.rugters.edu** listserver [Q2.8 (page 9) 'What's mailing lists are there ?'], as the list named**linux-announce-digest**. You are strongly advised to subscribe to this list, as it carries important information and documentation about Linux.

Digests of postings to the old set of **comp.os.linux.*** groups are available by subscribing to the bidirectional gateway at **linux-*-request@news-digests.mit.edu**, where ***** is one of **announce**, **development**, **help**, **misc** or **admin**.

Please remember to use the **-request** addresses for your subscription and unsubscription messages; mail to the other address is posted to the newsgroup !

Question 2.8. What's mailing lists are there ?

The Linux developers now mainly use the Majordomo server at **<majordomo@vger.rutgers.edu>**. Send a message with **lists** in the body to get a list of the lists there; add a line with **help** to get

the standard Majordomo help file which has instructions for subscribing and unsubscribing.

Note that most of these lists are used by the developers of Linux to talk about technical issues and future developments. These are not intended for new users' questions.

There is a **linux-newbie** list where 'no question is too stupid'; unfortunately it seems that few of the experienced users read that channel. It does have very low volume.

There is also an old listserver on **niksula.hut.fi**; most of the lists on **vger** were once 'channels' on **niksula**. The mailing list software there is weird and flakey, and the list-owner mail is redirected to **/dev/null** because the person who used to run the list doesn't any more.

The **niksula** server will send you its help file if you send an empty mail message to **linux-activists-request@niksula.hut.fi**.

If you want to unsubscribe from it send a mail message like this

```
From: you@domain.org
To: linux-activists-request@niksula.hut.fi
Subject: irrelevant

X-Mn-Admin: leave CHANNEL
```

to leave a channel called **CHANNEL**. Do *not* put an **X-Mn-Key** line in your message - that will cause it to be posted to the list.

Note that you *must* remember to unsubscribe from **niksula** *before* you change your email address, as due to a design flaw in the list server it is virtually impossible to get yourself unsubscribed after such a change.

The **ANNOUNCE** list on **niksula** is a digest of postings to **comp.os.linux.announce**, for the benefit of those without Usenet access. However since **niksula.hut.fi** is slow and overloaded I'd recommend subscribing to the MIT digestifier instead [Q2.7 (page 9) 'I don't have Usenet access. Where do I get information ?'].

Question 2.9. Are the newsgroups archived anywhere ?

sunsite.unc.edu contains archives of **comp.os.linux.announce**, in **/pub/Linux/docs/linux-announce.archive**. These are mirrored from **/usenet** on **src.doc.ic.ac.uk**.

There is an 'easy to access' archive of **comp.os.linux.announce** on the World Wide Web at **http://www.leo.org/archiv/linux/archiv/ann_index.html**. It supports searching and browsing.

I do not know of any (current) archives of the other groups in the **comp.os.linux** hierarchy.

Section 3. Compatibility with other operating systems

Q3.1 Can Linux share my disk with DOS ? OS/2 ? 386BSD ? Minix ? 11
Q3.2 How do I access files on my DOS partition or floppy ? 11
Q3.3 Can I use my Stacked/DBLSPC/etc. DOS drive ? 11
Q3.4 Can I access OS/2 HPFS partitions from Linux ? 11
Q3.5 Can I access BSD FFS, SysV UFS, Mac, Amiga, etc filesystems ? 11
Q3.6 Can I run Microsoft Windows programs under Linux ? 12
Q3.7 How can I boot Linux from OS/2's Boot Manager ? 12
Q3.8 How can I share a swap partition between Linux and MS Windows ? 12

Question 3.1. Can Linux share my disk with DOS ? OS/2 ? 386BSD ? Minix ?

Yes. Linux uses the standard PC partitioning scheme, so it can share your disk with other operating systems. Note, however, that many of these other operating systems are rather cranky: DOS FDISK and FORMAT can sometimes overwrite data in a Linux partition because they sometimes incorrectly use partition data from the partition's boot sector rather than the partition table.

Linux can read and write the files on your DOS and OS/2 FAT partitions and floppies using either the DOS filesystem type built into the kernel or mtools.

See Q1.2 (page 4) 'What software does it support ?' for details and status of the emulators for DOS, MS Windows and System V programs.

See also Q3.5 (page 11) 'Can I access BSD FFS, SysV UFS, Mac, Amiga, etc filesystems ?'.

Question 3.2. How do I access files on my DOS partition or floppy ?

Use the DOS filesystem, i.e. type, for example:

```
mkdir /dos
mount -t msdos -o conv=text,umask=022,uid=100,gid=100 /dev/hda3 /dos
```

If it's a floppy, don't forget to **umount** it before ejecting it !

You can use the **conv=text/binary/auto**, **umask=nnn**, **uid=nnn** and **gid=nnn** options to control the automatic line-ending conversion, permissions and ownerships of the files in the DOS filesystem as they appear under Linux. If you mount your DOS filesystem by putting it in your **/etc/fstab** you can record the options (comma-separated) there, instead of **defaults**.

Alternatively you can use 'mtools', available in both binary and source form on the FTP sites – see Q2.5 (page 8) 'Where can I get Linux material by FTP ?'.

A kernel patch (known as the fd-patches) is available which allows floppies with nonstandard numbers of tracks and/or sectors to be used; this patch is included in the 1.1 alpha testing kernel series.

Question 3.3. Can I use my Stacked/DBLSPC/etc. DOS drive ?

Not very easily. You can access them from within the DOS emulator [Q1.2 (page 4) 'What software does it support ?'], but it's harder to do as a normal filesystem under Linux or using mtools. There is a module available for the Linux kernel which can do read-only access of the compressed volume. Look on **sunsite.unc.edu** in **/pub/Linux/system/Filesystems**, for the **ths** package.

Question 3.4. Can I access OS/2 HPFS partitions from Linux ?

Yes, but it's only read-only at the moment. To use it you must compile a kernel with support for it enabled [Q7.6 (page 23) 'How do I upgrade/recompile my kernel ?']. Then you can mount it using the **mount** command, for example:

```
mkdir /hpfs
mount -t hpfs /dev/hda5 /hpfs
```

Question 3.5. Can I access BSD FFS, SysV UFS, Mac, Amiga, etc filesystems ?

I'm told that there is a primitive, alpha test read-only Amiga filesystem on **sunsite.unc.edu** in **/pub/Linux/patches/amigaffs.tar.Z**. More information is in **affs-readme** in the tarfile.

Recent kernels contain support for the UFS filesystem used by System V and Coherent.

There is a set of user-level programs that provides read-only access to the Macintosh hierarchical filing system (HFS). It is available on **sunsite.unc.edu** in **/pub/Linux/utils/disk-management/hfs0_**36.tgz. This is being turned into a kernel module, which is available on **sunsite**.

The 1.3.x alpha test kernel series now has support for mounting Windows for Workgroups networked filesystems, using Samba. Information is available at **http://lake.canberra.edu.au/samba/samba.html**.

There is no support for the rest of those yet; I have not heard of any recent work on providing some.

Question 3.6. Can I run Microsoft Windows programs under Linux ?

Not yet. There is a project, known as WINE, to build an MS Windows emulator for Linux, but it is not ready for users yet. Don't ask about it unless you think you can contribute; look out for the status reports in **comp.emulators.ms-windows.wine**.

In the meantime if you need to run MS Windows programs your best bet is probably to reboot when you want to switch environments. LILO (the Linux bootloader) has the facility for a boot menu — see its documentation for more details.

Question 3.7. How can I boot Linux from OS/2's Boot Manager ?

1. Create a partition using OS/2's **FDISK** (Not Linux's **fdisk**).

2. Format the partition under OS/2, either with FAT or HPFS. This is so that OS/2 knows about the partition being formatted. (This step is not necessary with OS/2 "warp" 3.0.)

3. Add the partition to the Boot Manager.

4. Boot Linux, and create a filesystem on the partition using **mkfs -t ext2** or **mke2fs**. At this point you may, if you like, use Linux's **fdisk** to change the partition type code of the new partition to type 83 (Linux Native) – this may help some automated installation scripts find the right partition to use.

5. Install Linux on the partition.

6. Install LILO on the Linux partition – NOT on the master boot record of the hard drive. This installs LILO as a second-stage boot loader on the Linux partition itself, to start up the kernel specified in the LILO config file. To do this you should put

```
boot = /dev/hda2
```

(where **/dev/hda2** is the *partition* you want to boot off) in your **/etc/lilo/config** or **/etc/lilo.config** file.

7. Make sure that it is the Boot Manager partition that is marked active, so that you can use Boot Manager to choose what to boot.

Question 3.8. How can I share a swap partition between Linux and MS Windows ?

See the Mini-HOWTO on the subject by H. Peter Anvin, **<hpa@eecs.nwu.edu>**. It is available on **sunsite.unc.edu** in **/pub/Linux/docs**.

Section 4. Linux's handling of filesystems, disks and drives

Q4.1	How can I get Linux to work with my large disk ?	13
Q4.2	How can I undelete files ?	13
Q4.3	Is there a defragmenter for ext2fs etc. ?	13
Q4.4	How do I format and create a filesystem on a floppy ?	13
Q4.5	I get nasty messages about inodes, blocks, and the suchlike	14
Q4.6	My swap area isn't working.	14
Q4.7	How do I remove LILO so my system boots DOS again ?	14
Q4.8	Why can't I use `fdformat` except as root ?	15
Q4.9	Is there something like Stacker or Doublespace for Linux ?	15
Q4.10	My ext2fs partitions are checked each time I reboot.	15
Q4.11	My root filesystem is read-only !	15
Q4.12	I have a huge `/proc/kcore` ! Can I delete it ?	15
Q4.13	My AHA1542C doesn't work with Linux.	16

Question 4.1. How can I get Linux to work with my large disk ?

If your disk is an IDE or EIDE drive you should read the Large-IDE mini-HOWTO. Some controllers do translation between 'physical' cylinders/heads/sectors and 'logical' ones.

SCSI disks are accessed by linear block numbers; the BIOS invents some 'logical' cylinders/heads/sectors fiction to support DOS.

DOS will usually not be able to access partitions which extend beyond 1024 logical cylinders, and will make booting a Linux kernel from such partitions using LILO problematic at best.

You can still use such partitions for Linux or other operating systems that access the controller directly.

I'd recommend creating at least one Linux partition entirely under the 1024-logical-cylinder limit and booting off that; the other partitions will then be OK.

Question 4.2. How can I undelete files ?

In general, this is very hard to do on Unices because of their multitasking nature. Undelete functionality for the ext2fs is being worked on, but don't hold your breath.

There are a number of packages available that work by providing new commands for deletion and sometimes copying that move deleted files into a 'wastebasket' directory instead; they can then be recovered until cleaned out automatically by background processing.

Alternatively you can search the raw disk device which holds the filesystem in question. This is hard work, and you will need to be root to do this.

Question 4.3. Is there a defragmenter for ext2fs etc. ?

Yes. There is a Linux filesystem defragmenter for minix, old-style, ext2, and xia filesystems available on `sunsite.unc.edu` in `system/Filesystems/defrag-0.6.tar.gz`.

Users of the ext2 filesystem can probably do without defrag since ext2 contains extra code to keep fragmentation reduced even in very full filesystems.

Question 4.4. How do I format and create a filesystem on a floppy ?

For a 3.5 inch high density floppy:

```
fdformat /dev/fd0H1440
mkfs -t ext2 -m 0 /dev/fd0H1440 1440
```

For a 5.25 inch floppy use **fd0h1200** and **1200** as appropriate. For the 'B' drive use **fd1** instead of **fd0**. Full details of which floppy devices do what can be found in the Linux Device List [Q2.1 (page 6) 'Where can I get the HOWTOs and other documentation ?']. You may have to run **mke2fs** directly instead of **mkfs -t ext2**. The **-m 0** option tells **mkfs.ext2** not to reserve any space on the disk for the superuser — usually the last 10% is reserved for root.

The first command low-level formats the floppy; the second creates an empty filesystem on it. After doing this you can mount the floppy like a hard disk partition and simply **cp** and **mv** files, etc.

Question 4.5. I get nasty messages about inodes, blocks, and the suchlike

You probably have a corrupted filesystem, probably caused by not shutting Linux down properly before turning off the power or resetting. You need to use a recent **shutdown** program to do this — for example, the one included in the util-linux package, available on **sunsite** and **tsx-11**.

If you're lucky the program **fsck** (or **e2fsck** or **xfsck** as appropriate if you don't have the automatic **fsck** front-end) will be able to repair your filesystem; if you're unlucky the filesystem is trashed and you'll have to reinitialise it with **mkfs** (or **mke2fs**, **mkxfs** etc.) it and restore from a backup.

NB: don't try to check a filesystem that's mounted read-write - this includes the root partition if you don't see

```
VFS: mounted root ... read-only
```

at boot time.

Question 4.6. My swap area isn't working.

When you boot (or enable swapping manually) you should see

```
Adding Swap: NNNNk swap-space
```

If you don't see any messages at all you are probably missing **swapon -av** (the command to enable swapping) in your **/etc/rc.local** or **/etc/rc.d/*** (the system startup scripts), or have forgotten to make the right entry in **/etc/fstab**:

```
/dev/hda2       none       swap       sw
```

for example.

If you see

```
Unable to find swap-space signature
```

you have forgotten to run **mkswap**. See the manpage for details; it works much like **mkfs**.

Check the Installation HOWTO for detailed instructions of how to set up a swap area.

Question 4.7. How do I remove LILO so my system boots DOS again ?

Using DOS (MS-DOS 5.0 or later, or OS/2), type **FDISK /MBR** (which is not documented). This will restore a standard MS-DOS Master Boot Record. If you have DR-DOS 6.0, go into **FDISK** in the normal way and then select the 'Re-write Master Boot Record' option.

If you don't have DOS 5 or DR-DOS you need to have the boot sector that LILO saved when you first installed it. You did keep that file, didn't you ? It's probably called **boot.0301** or some such. Type

```
dd if=boot.0301 of=/dev/hda bs=445 count=1
```

(or **sda** if you're using a SCSI disk). This may also wipe out your partition table, so beware ! If you're desperate, you could use

```
dd if=/dev/zero of=/dev/hda bs=512 count=1
```

which will erase your partition table and boot sector completely: you can then reformat the disk using your favourite software; however this will render the contents of your disk inaccessible — you'll lose it all unless you're an expert.

Note that the DOS MBR boots whichever (single!) partition is flagged as 'active'; you may need to use fdisk to set and clear the active flags on partitions appropriately.

Question 4.8. Why can't I use `fdformat` except as root ?

The system call to format a floppy may only be done as root, regardless of the permissions of **/dev/fd0***. If you want any user to be able to format a floppy try getting the **fdformat2** program; this works around the problems by being setuid to root.

Question 4.9. Is there something like Stacker or Doublespace for Linux ?

Currently none of the Linux filesystems can do compression in the filesystem.

There is a transparently uncompressing C library, which is a drop-in replacement for the standard C library. It allows programs to read compressed (ie, GNU zipped) files as if they were not compressed. You install it, and then you can compress files using **gzip** and have programs still find them. Look on **sunsite.unc.edu** in **/pub/Linux/libs**. The author is Alain Knaff **<Alain.Knaff@imag.fr>**.

There is a compressing block device driver that can provide filesystem-independant on the fly disk compression in the kernel. It is called 'DouBle'. There is a source only distribution on **sunsite.unc.edu** in **/pub/Linux/kernel/patches/diskdrives**; the author is Jean-Marc Verbavatz **<jmv@receptor.mgh.harvard.edu>**. Note that since this compresses inodes (administrative information) and directories as well as file contents any corruption is quite likely to be serious.

There is also a package available called **tcx** (Transparently Compressed Executables) which allows you to keep infrequently used executables compressed and only uncompress them temporarily while you use them. You'll find it on the Linux FTP sites [Q2.5 (page 8) 'Where can I get Linux material by FTP ?']; it was also announced in **comp.os.linux.announce**. Note - this is not the same as **gzexe**, which is an inferior implementation of the same concept.

Question 4.10. My ext2fs partitions are checked each time I reboot.

See Q9.12 (page 29) '**EXT2-fs: warning: mounting unchecked filesystem**'.

Question 4.11. My root filesystem is read-only !

Remount it. If **/etc/fstab** is correct you can simply **mount -n -o remount /**. If **/etc/fstab** is wrong you must give the device name and posibly the type too: e.g. **mount -n -o remount -t ext2 /dev/hda2 /**. To understand why you got into this state see Q9.12 (page 29) '**EXT2-fs: warning: mounting unchecked filesystem**'.

Question 4.12. I have a huge `/proc/kcore` ! Can I delete it ?

None of the files in **/proc** are really there - they're all "pretend" files made up by the kernel, to give you information about the system, and don't take up any hard disk space.

/proc/kcore is like an "alias" for the memory in your computer; its size is the same as the amount of RAM you have, and if you ask to read it as a file the kernel does memory reads.

Question 4.13. My AHA1542C doesn't work with Linux.

The option to allow disks with more than 1024 cylinders is only required as a workaround for a DOS misfeature and should be turned *off* under Linux. For older Linux kernels you need to turn off most of the "advanced BIOS" options - all but the one about scanning the bus for bootable devices.

Section 5. Porting, compiling and obtaining programs

Q5.1	What is `ld.so` and where do I get it ?	16
Q5.2	Has anyone ported / compiled / written XXX for Linux ?	16
Q5.3	How do I port XXX to Linux ?	17
Q5.4	Can I use code or a compiler compiled for a 486 on my 386 ?	17
Q5.5	What does `gcc -O6` do ?	17
Q5.6	Where are `<linux/*.h>` and `<asm/*.h>` ?	17
Q5.7	I get errors when I try to compile the kernel.	17
Q5.8	How do I make a shared library ?	18
Q5.9	How do I make my executables smaller ?	18
Q5.10	Does Linux support threads or lightweight processes ?	18
Q5.11	Where can I get 'lint' for Linux ?	19
Q5.12	Where can I find 'kermit' for Linux ?	19

Question 5.1. What is `ld.so` and where do I get it ?

`ld.so` is the dynamic library loader. Each binary using shared libraries used to have about 3K of start-up code to find and load the shared libraries. Now that code has been put in a special shared library, `/lib/ld.so`, where all binaries can look for it, so that it wastes less disk space, and can be upgraded more easily.

It can be obtained from `tsx-11.mit.edu` in `/pub/linux/packages/GCC` and mirror sites thereof. The latest version at the time of writing is `ld.so.1.7.3.tar.gz`.

Question 5.2. Has anyone ported / compiled / written XXX for Linux ?

First, look in the Linux Software Map (LSM) — it's in the `docs` directory on `sunsite.unc.edu`, and on the other FTP sites. A search engine is available on the WWW at `http://siva.cshl.org/lsm/lsm.html`.

Check the FTP sites (see Q2.5 (page 8) 'Where can I get Linux material by FTP ?') first — search the `find-ls` or `INDEX` files for appropriate strings. Check the Linux Projects Map (LPM), on `ftp.ix.de` in `/pub/Linux/docs/Projects-Map.gz`.

If you don't find anything, you could either download the sources to the program yourself and compile them – see Q5.3 (page 17) 'How do I port XXX to Linux ?' – or, if it's a large package which may require some porting, post a message to the newsgroup `comp.os.linux.development.apps`.

If you compile a largeish program please upload it to one or more of the FTP sites and post a message to `comp.os.linux.announce` (submit your posting to `<linux-announce@news.ornl.gov.edu>`).

If you're looking for an application-type program the chances are someone has already written a free verson. Try reading the FAQ in `comp.sources.wanted` for instructions on how to find sources.

You should also check the Projects-FAQ, available in `/pub/Linux/docs/faqs/Projects-FAQ` on `sunsite.unc.edu`.

Question 5.3. How do I port XXX to Linux ?

In general Unix programs need very little porting. Simply follow the installation instructions. If you don't know and don't know how to find out the answers to some of the questions asked during or by the installation procedure you can guess, but this tends to produce buggy programs. In this case you're probably better off asking someone else to do the port.

If you have a BSD-ish program you should try using **-I/usr/include/bsd** and **-lbsd** on the appropriate parts of the compilation lines.

Question 5.4. Can I use code or a compiler compiled for a 486 on my 386 ?

Yes.

The **-m486** option to GCC, which is used to compile binaries for 486 machines, merely changes certain optimisations. This makes for slightly larger binaries which run somewhat faster on a 486. They still work fine on a 386, though, with little performance hit.

GCC can be configured for a 386 or 486; the only difference is that configuring it for a 386 makes **-m386** the default and configuring for a 486 makes **-m486** the default; in either case these can be overriden on a per-compilation basis or by editing **/usr/lib/gcc-lib/i*-linux/n.n.n/specs**.

There is an alpha version of GCC that knows how to do optimisation well for the 586, but it is quite unreliable, especially at high optimisation settings. I'd recommend using the ordinary 486 GCC instead. The Pentium GCC can be found on **tsx-11.mit.edu** in **/pub/linux/ALPHA/pentium-gcc**.

Question 5.5. What does `gcc -O6` do ?

Currently the same as **-O2** (GCC 2.5) or **-O3** (GCC 2.6, 2.7); any number greater than that currently does the same thing. The Makefiles of newer kernels use **-O2**, you should probably do the same.

Question 5.6. Where are `<linux/*.h>` and `<asm/*.h>` ?

These are in the directories **/usr/include/linux** and **/usr/include/asm**.

However they should be symbolic links to your kernel sources in **/usr/src/linux** and not real directories.

If you don't have the kernel sources download them — see Q7.6 (page 23) 'How do I upgrade/recompile my kernel ?'.

Then use **rm** to remove any garbage, and **ln** to create the links:

```
rm -rf /usr/include/linux /usr/include/asm
ln -sf /usr/src/linux/include/linux /usr/include/linux
ln -sf /usr/src/linux/include/asm /usr/include/asm
```

Nowadays **/usr/src/linux/include/asm** is a symbolic link to an architecture-specific **asm-<arch>** directory - if you have a freshly unpacked kernel source tree you must use **make symlinks**.

Question 5.7. I get errors when I try to compile the kernel.

Make sure that **/usr/include/linux** and **/usr/include/asm** aren't actual directories but instead symbolic links to **/usr/src/linux/include/linux** and **/usr/src/linux/include/asm** respectively.

If necessary, delete them using **rm** and then use **ln -s** to make the links as in Q5.6 (page 17) 'Where are **<linux/*.h>** and **<asm/*.h>** ?'.

Remember that when you apply a patch to the kernel you must use the **-p0** or **-p1** option: otherwise the patch may be misapplied. See the manpage for **patch** for details.

If you're using a kernel more recent than 1.1.44 you should find that there are new directories **/usr/src/linux/include/asm-i386**. The directory **asm** there should be removed, as should the directory **asm**. The **symlinks Makefile** target will make these be symbolic links to **asm-i36** and **arch/i386/boot** respectively. The easiest way to make sure all this gets done is not to try to patch 1.1.44 to make 1.1.45, but to download **linux-1.1.45.tar.gz** instead.

ld: unrecognised option '-qmagic' means you should get a newer linker, from **tsx-11.mit.edu** in **/pub/linux/packages/GCC**, in the file **binutils-2.5.21.17.bin.tar.gz**.

Question 5.8. How do I make a shared library ?

For ELF,

```
gcc -fPIC -c *.c
gcc -shared -Wl,-soname,libfoo.so.1 -o libfoo.so.1.0 *.o
```

For a.out, get **tools-n.nn.tar.gz** from **tsx-11.mit.edu**, in **/pub/linux/packages/GCC/src**. It comes with documentation that will tell you what to do. Note that a.out shared libraries are a very tricky business.

Question 5.9. How do I make my executables smaller ?

The most common cause of large executables is the **-g** compiler flag. This produces (as well as debugging information in the output file) a program which is statically linked, i.e. one which includes a copy of the C library instead of using a dynamically linked copy.

Other things that are worth investigating are **-O** and **-O2** which enable optimisation (check the GCC documentation) and -s (or the **strip** command) which strip the symbol information from the resulting binary (making debugging totally impossible).

You may wish to use **-N** on very small executables (less than 8K with the **-N**), but you shouldn't do this unless you understand its performance implications, and definitely never with daemons.

Question 5.10. Does Linux support threads or lightweight processes ?

As well as the Unix multiprocessing model involving heavyweight processes, which is of course part of the standard Linux kernel, there are several implementations of lightweight processes or threads, most of which are generic packages for any Unix:

- In **sipb.mit.edu:/pub/pthread** or **ftp.ibp.fr:/pub/unix/threads/pthreads**. Documentation isn't in the package, but is available on the World Wide Web at **http://www.mit.edu:8001/people/proven/home_page.html**.
- In **ftp.cs.washington.edu:/pub/qt-001.tar.Z** is QuickThreads. More information can be found in the technical report, available on the same site as **/tr/1993/05/UW-CSE-93-05-06.PS.Z**.
- In **gummo.doc.ic.ac.uk:/rex** is lwp, a very minimal implementation.
- In **ftp.cs.fsu.edu:/pub/PART**, an Ada implementation. This is useful mainly because it has a lot of PostScript papers that you'll find useful in learning more about threads. This is not directly useable under Linux.

Please contact the authors of the packages in question for details.

Question 5.11. Where can I get 'lint' for Linux ?

Roughly equivalent functionality is built into the GNU C compiler (`gcc`) which is used by Linux systems. Use the `-Wall` option to turn on most of the useful extra warnings. Check the GCC manual for more details (type control-`h` followed by `i` in Emacs and select the entry for GCC).

There is a freely available program called 'lclint' that does much the same thing as traditional lint. The announcement and source code are available at on `larch.lcs.mit.edu` in `/pub/Larch/lclint`; on the World Wide Web look at `http://larch-www.lcs.mit.edu:8001/larch/lclint.html`.

Question 5.12. Where can I find 'kermit' for Linux ?

Kermit has a restrictive copyright which has forced most distribution maintainers to remove it, or to move the package containing it into an obscure directory.

The source code is available on `kermit.columbia.edu` in `/kermit/archives/cku190.tar.gz`; Linux binaries are available in `/kermit/bin/ckuker.linux` and `/kermit/bin/ckuker.linuxtcp`.

Section 6. Solutions to common miscellaneous problems

Q6.1	Setuid scripts don't seem to work.	19
Q6.2	Free memory as reported by `free` keeps shrinking.	19
Q6.3	When I add more memory it slows to a crawl.	19
Q6.4	Some programs (e.g. `xdm`) won't let me log in.	20
Q6.5	Some programs let me log in with no password.	20
Q6.6	My machine runs very slowly when I run GCC / X / ...	20
Q6.7	I can only log in as root.	21
Q6.8	My screen is all full of weird characters instead of letters.	21
Q6.9	I have screwed up my system and can't log in to fix it.	21
Q6.10	Emacs just dumps core.	21
Q6.11	I've discovered a huge security hole in `rm` !	21
Q6.12	`lpr` and/or `lpd` aren't working.	21
Q6.13	Timestamps on files on msdos partitions are set incorrectly.	21
Q6.14	How do I get LILO to boot the `vmlinux` file ?	22

Question 6.1. Setuid scripts don't seem to work.

That's right. This feature has been deliberately disabled in the Linux kernel because setuid scripts are almost always a security hole. If you want to know why read the FAQ for `comp.unix.questions`.

Question 6.2. Free memory as reported by `free` keeps shrinking.

The 'free' figure printed by `free` doesn't include memory used as a disk buffer cache - shown in the 'buffers' column. If you want to know how much memory is really free add the 'buffers' amount to 'free' - newer versions of `free` print an extra line with this info.

The disk buffer cache tends to grow soon after starting Linux up, as you load more programs and use more files and the contents get cached. It will stabilise after a while.

Question 6.3. When I add more memory it slows to a crawl.

This is quite a common symptom of a failure to cache the additional memory. The exact problem depends on your motherboard.

Sometimes you have to enable caching of certain regions in your BIOS setup. Look in the CMOS setup and see if there is an option to cache the new memory area which is currently switched off. This is apparently most common on a 486.

Sometimes the RAMs have to be in certain sockets to be cached.

Sometimes you have to set jumpers to enable the caching.

Some motherboards don't cache all the RAM if you have more RAM per amount of cache than they expect. Usually a full 256K cache will solve this problem.

If in doubt, check your motherboard manual. If you still can't fix it because the documentation is inadequate you might like to post a message to **comp.os.linux.hardware** giving *all* the details - make, model number, date code, etc. so that other Linux users can avoid it.

Question 6.4. Some programs (e.g. xdm) won't let me log in.

You are probably using non-shadow-password programs but are using shadow passwords.

If so, you have to get or compile a shadow password version of the program(s) in question. The shadow password suite can be found in (amongst other places):

tsx-11.mit.edu:/pub/linux/sources/usr.bin/shadow-*

This is the source code; you will probably find the binaries in **.../linux/binaries/usr.bin**.

Question 6.5. Some programs let me log in with no password.

You probably have the same problem as in Q6.4 (page 20) 'Some programs (e.g. **xdm**) won't let me log in.', with an added wrinkle:

If you are using shadow passords you should put an asterisk in the password field of **/etc/passwd** for each account, so that if a program doesn't know about the shadow passwords it won't think it's a passwordless account and let anyone in.

Question 6.6. My machine runs very slowly when I run GCC / X / ...

You may not have any swap enabled. You need to enable swapping to allow Linux to page out bits of data programs aren't using at the moment to disk to make more room for other programs and data. If you don't Linux has to keep data in memory and throw away in-memory copies of programs (which are paged straight from the filesystem) and so less and less program is in memory and everything runs very slowly.

See the Installation HOWTO and the Installation and Getting Started Guide [Q2.1 (page 6) 'Where can I get the HOWTOs and other documentation ?'] for details of how to set up a swap partition or swapfile; see also Q4.6 (page 14) 'My swap area isn't working.'.

Alternatively you may have too little real memory. If you have less RAM than all the programs you're running at once use Linux will use your hard disk instead and thrash horribly. The solution in this case is to not run so many things at once or to buy more memory. You can also reclaim some memory by compiling and using a kernel with less options configured. See Q7.6 (page 23) 'How do I upgrade/recompile my kernel ?'.

You can tell how much memory and/or swap you're using by using the **free** command, or by typing

```
cat /proc/meminfo
```

If your kernel is configured with a ramdisk this is probably wasted space and will cause things to go slowly. Use LILO or **rdev** to tell the kernel not to allocate a ramdisk (see the LILO

documentation or type **man rdev**).

Question 6.7. I can only log in as root.

You probably have some permission problems, or you have a file **/etc/nologin**.

If the latter put **rm -f /etc/nologin** in your **/etc/rc.local** or **/etc/rc.d/*** scripts.

Otherwise check the permissions on your shell, and any filenames which appear in error messages, and also the directories containing these files all the way up the tree, up to and including the root directory.

Question 6.8. My screen is all full of weird characters instead of letters.

You probably sent some binary data to your screen by mistake. Type **echo ^V^[c** (that's **e c h o** space control-**V** escape **c** return) to fix it. Many Linux distributions have a command **reset** that does this.

Question 6.9. I have screwed up my system and can't log in to fix it.

Reboot from an emergency floppy or floppy pair, for example the Slackware boot- and root-disk pair (in the **install** subdirectory of the Slackware mirrors) or the MCC installation boot floppy. There are also two diy rescue disk creation packages on **sunsite.unc.edu** in **/pub/Linux/system/Recovery**. These are better as they'll have your own kernel on them, so that you don't run the risk of missing devices, filesystems, etc.

Get to a shell prompt and mount your hard disk with something like

```
mount -t ext2 /dev/hda1 /mnt
```

Then your filesystem is available under the directory **/mnt** and you can fix the problem. Remember to unmount your hard disk before rebooting (**cd** back down to **/** first or it will say it's busy).

Question 6.10. Emacs just dumps core.

You probably have the X version of Emacs that comes with SLS. It doesn't work without the X libraries. The solution is to install X Windows or get a newer Emacs binary without any X Windows support.

Question 6.11. I've discovered a huge security hole in **rm** !

No you haven't. You are obviously new to Unix and need to read a good book on it to find out how things work. Clue: ability to delete files under Unix depends on permission to write the directory they are in.

Question 6.12. **lpr** and/or **lpd** aren't working.

Check the Printing HOWTO [Q2.1 (page 6) 'Where can I get the HOWTOs and other documentation ?'].

Question 6.13. Timestamps on files on msdos partitions are set incorrectly.

There is a bug in the program **clock** (often found in **/sbin**) - it miscounts a timezone offset, confusing seconds with minutes or some such. Get a new version of it.

Question 6.14. How do I get LILO to boot the `vmlinux` file ?

In kernel versions 1.1.80 and later the compressed kernel image, which is what you have to give to LILO, has been moved to **`arch/i386/boot/zImage`**. The **`vmlinux`** file in the root directory is the uncompressed kernel, and you shouldn't try to boot it.

This change has been made to make it easier to build the versions for several different processors from the same source tree.

Section 7. How do I do this or find out that ... ?

Q7.1	How can I get scrollback in text mode ?	22
Q7.2	How do I switch virtual consoles ? How do I enable them ?	22
Q7.3	How do I set the timezone ?	22
Q7.4	What version of Linux and what machine name am I using ?	23
Q7.5	How can I enable or disable **`core`** dumps ?	23
Q7.6	How do I upgrade/recompile my kernel ?	23
Q7.7	Can I have more than 3 serial ports by sharing interrupts ?	23
Q7.8	How do I make a bootable floppy ?	24
Q7.9	How do I remap my keyboard to UK, French, etc. ?	24
Q7.10	How do I get NUM LOCK to default to on ?	24
Q7.11	How can I have more than 128Mb of swap ?	24

Question 7.1. How can I get scrollback in text mode ?

With the default US keymap you can use Shift with the PageUp and PageDown keys (NB: these must be the grey ones, not the ones on the numeric keypad !). With other keymaps check the maps in **`/usr/lib/keytables`**; you can remap the scroll up and down keys to be whatever you like — for example, in order to remap them to keys that exist on an 84-key AT keyboard.

You can't increase the amount of scrollback, because of the way it is implemented using the video memory to store the scrollback text, though you may be able to get more scrollback in each virtual console by reducing the total number of VC's — see **`<linux/tty.h>`**.

Question 7.2. How do I switch virtual consoles ? How do I enable them ?

In text mode, press Left Alt-F1 to Alt-F12 to select the consoles **`tty1`** to **`tty12`**; Right Alt-F1 gives **`tty13`** and so on. To switch out of X windows you must press Ctrl-Alt-F1 etc; Alt-F5 or whatever will switch back.

If you want to use a VC for ordinary login you need to list it in **`/etc/inittab`**, which controls which terminals and virtual consoles have login prompts. NB: X needs at least one free VC in order to start.

Kernels earlier than around 1.1.70 have a compiled-in limit on the number of consoles, for which the default is 8. See **`NR_CONSOLES`** in **`linux/include/linux/tty.h`**.

Question 7.3. How do I set the timezone ?

Change directory to **`/usr/lib/zoneinfo`**; get the timezone package if you don't have this directory. The source can be found on **`sunsite.unc.edu`** in **`/pub/Linux/system/Admin/timesrc-1.2.tar.gz`**.

Then make a symbolic link named **`localtime`** pointing to one of the files in this directory (or a subdirectory), and one called **`posixrules`** pointing to **`localtime`**. For example:

```
ln -sf US/Mountain localtime
ln -sf localtime posixrules
```

This change will take effect immediately - try **date**.

Don't try to use the **TZ** variable - leave it unset.

You should also make sure that your Linux kernel clock is set to the correct GMT time - type **date -u** and check that the correct universal time is displayed.

Question 7.4. What version of Linux and what machine name am I using ?

Type:

```
uname -a
```

Question 7.5. How can I enable or disable core dumps ?

Since 0.99pl14 Linux has had corefiles turned off by default for all processes.

You can turn them on or off by using the **ulimit** command in **bash**, the **limit** command in **tcsh**, or the **rlimit** command in **ksh**. See the manpage for the shell for more details.

That command affects all programs run from that shell (directly or indirectly), not the whole system.

If you wish to enable or disable coredumping for all processes by default you can change the default setting in **<linux/sched.h>** - see the definition of **INIT_TASK**, and look also in **<linux/resource.h>**.

Question 7.6. How do I upgrade/recompile my kernel ?

See the Kernel HOWTO or the **README** which comes with the kernel release on **ftp.funet.fi**, in **/pub/OS/Linux/PEOPLE/Linus** and mirrors thereof. Try to get it from a closer site if possible; **ftp.funet.fi** is a very busy site and therefore slow – see Q2.5 (page 8) 'Where can I get Linux material by FTP ?'. You may already have a version of the kernel source code installed on your system, but if you got it as part of a standard distribution it is likely to be somewhat out of date (this is not a problem if you only want a custom-configured kernel, but it probably is if you need to upgrade.)

Remember that to make the new kernel boot you must run LILO after copying the kernel into your root partition – the **Makefile** in recent kernels has a special **zlilo** target for this; try **make zlilo**.

Kernel version numbers with an odd minor version (ie, 1.1.x, 1.3.x) are the testing releases; stable production kernels have even minor versions (1.0.x, 1.2.x). If you want to try the testing kernels you should probably subscribe to the **linux-kernel** mailing list [Q2.8 (page 9) 'What's mailing lists are there ?'].

Russel Nelson posts summaries of what changes in recent kernel patches to **comp.os.linux.development**, and these are archived on **ftp.emlist.com** in **/pub/kchanges**.

Question 7.7. Can I have more than 3 serial ports by sharing interrupts ?

Yes, but you won't be able to use simultaneously two ordinary ports which share an interrupt (without some trickery). This is a limitation of the ISA bus architecture.

See the Serial HOWTO for information about possible solutions to and workarounds for this problem.

Question 7.8. How do I make a bootable floppy ?

Make a filesystem on it with **bin**, **etc** and **lib** directories – everything you need. Install a kernel on it and arrange to have LILO boot it from the floppy (see the LILO documentation, in **lilo.u.*.ps**).

If you build the kernel (or tell LILO to tell the kernel) to have a ramdisk the same size as the floppy the ramdisk will be loaded at boot-time and mounted as root in place of the floppy.

Question 7.9. How do I remap my keyboard to UK, French, etc. ?

For recent kernels, get **/pub/Linux/system/Keyboards/kbd-0.90.tar.gz** from **sunsite.unc.edu**. Make sure you get the appropriate version; you have to use the right keyboard-mapping package to go with your kernel version. **0.90** should work with kernel versions from 1.0.

For older kernels you have to edit the top-level kernel **Makefile**, in **/usr/src/linux**.

You may find more helpful information in the Keystroke HOWTO, on **sunsite.unc.edu** in **/pub/Linux/docs/HOWTO/Keystroke-HOWTO**.

Question 7.10. How do I get NUM LOCK to default to on ?

Use the **setleds** program, for example (in **/etc/rc.local** or one of the **/etc/rc.d/*** files):

```
for t in 1 2 3 4 5 6 7 8
do
setleds +num < /dev/tty$t > /dev/null
done
```

setleds is part of the kbd package (see Q7.9 (page 24) 'How do I remap my keyboard to UK, French, etc. ?').

Alternatively, patch your kernel. You need to arrange for **KBD_DEFLEDS** to be defined to **(1 << VC_NUMLOCK)** when compiling **drivers/char/keyboard.c**.

Question 7.11. How can I have more than 128Mb of swap ?

Use several swap partitions or swapfiles - Linux supports up to 16 swap areas, each of up to 128Mb.

Very old kernels only supported swap area sizes up to 16Mb.

Section 8. Miscellaneous information and questions answered

Q8.1 What's all this about ELF ? 24
Q8.2 What is a **.gz** file ? And a **.tgz** ? And ... ? 25
Q8.3 What does **VFS** stand for ? 25
Q8.4 What is a BogoMip ? 25
Q8.5 What is the Linux Journal and where can I get it ? 26
Q8.6 How many people use Linux ? 26
Q8.7 How should I pronounce Linux ? 26

Question 8.1. What's all this about ELF ?

See the ELF HOWTO by Daniel Barlow - note, this is not the file **move-to-elf**, which is a blow-by-blow account of how to upgrade to ELF.

Linux is switching to a different format for executables, object files and object code libraries, known as 'ELF' (the old format is called 'a.out'). This will have many advantages, including better support for shared libraries and dynamic linking.

Both a.out and ELF binaries can coexist on a system. However, they use different shared C libraries, both of which will have to be installed to do this.

Question 8.2. What is a `.gz` file ? And a `.tgz` ? And ... ?

`.gz` (and `.z`) files have been compressed using GNU `gzip`. You need to use `gunzip` (which is as a symlink to the `gzip` command which comes with most Linux installations) to unpack the file.

`.taz` and `.tz` are tarfiles (made with Unix `tar`) compressed using standard Unix `compress`.

`.tgz` (or `.tpz`) is a tarfile compressed with `gzip`.

`.lsm` is a Linux Software Map entry, in the form of a short text file. Details about the LSM and the LSM itself are available in the `docs` subdirectory on `sunsite.unc.edu`.

The `file` command can often tell you what a file is.

If you find that `gzip` complains when you try to uncompress a gzipped file you probably downloaded it in ASCII mode by mistake. You must download most things in binary mode - remember to type `binary` as a command in FTP before using `get` to get the file.

Question 8.3. What does `VFS` stand for ?

Virtual File System. It's the abstraction layer between the user and real filesystems like ext2, minix and msdos. Amongst other things, its job is to flush the read buffer when it detects a disk change on the floppy disk drive:

```
VFS: Disk change detected on device 2/0
```

Question 8.4. What is a BogoMip ?

'BogoMips' is a contraction of 'Bogus MIPS'. MIPS stands for (depending who you listen to) Millions of Instructions per Second, or Meaningless Indication of Processor Speed.

The number printed at boot-time is the result of a kernel timing calibration, used for very short delay loops by some device drivers.

As a very rough guide the BogoMips will be approximately:

```
386SX             clock * 0.14
386DX             clock * 0.18
486Cyrix/IBM      clock * 0.33
486SX/DX/DX2      clock * 0.50
586               clock * 0.39
```

If the number you're seeing is wildly lower than this you may have the Turbo button or CPU speed set incorrectly, or have some kind of caching problem [as described in Q6.3 (page 19) 'When I add more memory it slows to a crawl.'.]

For values people have seen with other, rarer, chips, see the BogoMips Mini-HOWTO, on `sunsite.unc.edu` in `/pub/Linux/docs/howto/mini/BogoMips`.

Question 8.5. What is the Linux Journal and where can I get it ?

Linux Journal is a monthly magazine (printed on paper) that is available on newsstands and via subscription worldwide. Email **<linux@ssc.com>** for details. They are on the Web at **http://www.ssc.com/**.

Question 8.6. How many people use Linux ?

Linux is freely available, and no one is required to register their copies with any central authority, so it is difficult to know. Several businesses are now surviving solely on selling and supporting Linux, and very few Linux users use those businesses, relatively speaking. The Linux newsgroups are some of the most heavily read on the Net, so the number is likely in the hundreds of thousands, but firm numbers are hard to come by.

However, one brave soul, Harald T. Alvestrand **<Harald.T.Alvestrand@uninett.no>**, has decided to try, and asks that if you use Linux, you send a message to **<linux-counter@uninett.no>** with one of the following subjects: 'I use Linux at home', 'I use Linux at work', or 'I use Linux at home and at work'. He will also accept 'third-party' registrations - ask him for details.

He posts his counts to comp.os.linux.misc each month; alternatively look on **aun.uninett.no** in **/pub/misc/linux-counter**.

Question 8.7. How should I pronounce Linux ?

This is a matter of religious debate, of course !

If you want to hear Linus himself say how he pronounces it download **english.au** or **swedish.au** from **ftp.funet.fi** (in **/pub/OS/Linux/PEOPLE/Linus/SillySounds**). If you have a soundcard or the PC-speaker audio driver you can hear them by typing

```
cat english.au >/dev/audio
```

The difference isn't in the pronunciation of Linux but in the language Linus uses to say hello. The English version was parodied very well by Jin Choi as "Hi, my name is Leenoos Torvahlds and I pronounce Leenooks as Leenooks."

For the benefit of those of you who don't have the equipment or inclination: Linus pronounces Linux approximately as Leenus, where the ee is as in feet but rather shorter and the u is like a much shorter version of the French eu sound in peur (pronouncing it as the u in put is probably passable).

When speaking English I pronounce it Lie-nucks (u as in bucket) — this is an anglicised pronunciation based on the analogy with Linus' name, which in English is usually pronounced Lie-nus (u as in put). It is of course quite acceptable and common to modify the pronunciation of a proper noun when it changes languages.

I think I can safely say that the pronunciation Linnucks (short i as in pit, short u as in bucket) is wrong in English, as it is not the original Swedish pronunciation, not a sensible direct anglicisation of it, and not based on the anglicised version of Linus' name.

Section 9. Frequently encountered error messages

Q9.1	Unknown terminal type **linux** and similar	27
Q9.2	During linking I get **Undefined symbol _mcount**	27
Q9.3	**lp1 on fire**	27
Q9.4	**INET: Warning: old style ioctl(IP_SET_DEV) called!**	27
Q9.5	**ld: unrecognized option '-m486'**	28
Q9.6	GCC says **Internal compiler error**	28

Q9.7	**make** says **Error 139**	28
Q9.8	**shell-init: permission denied** when I log in.	28
Q9.9	**No utmp entry. You must exec ...** when I log in.	28
Q9.10	**Warning - bdflush not running**	28
Q9.11	**Warning: obsolete routing request made.**	29
Q9.12	**EXT2-fs: warning: mounting unchecked filesystem**	29
Q9.13	**EXT2-fs warning: maximal count reached**	29
Q9.14	**EXT2-fs warning: checktime reached**	29
Q9.15	**df** says **Cannot read table of mounted filesystems**	29
Q9.16	**fdisk** says **Partition X has different physical/logical ...**	30
Q9.17	**fdisk: Partition 1 does not start on cylinder boundary**	30
Q9.18	**fdisk** says **partition n has an odd number of sectors**	30
Q9.19	mtools says **cannot initialise drive XYZ**	30
Q9.20	At the start of booting: **Memory tight**	31

Question 9.1. Unknown terminal type `linux` and similar

In an early 1.3.x kernel the default console terminal type has changed from **console** to **linux**. You must edit **/etc/termcap** to change the line reading:

```
console|con80x25:\
```

to

```
linux|console|con80x25:\
```

(there may be an additional **dumb** in there - if so it should be removed.)

In order to get the editor to work you may need say **TERM=console** (for **bash** and **ksh**) or **setenv TERM console** (**csh**, **tcsh**) first.

Some programs use **/usr/lib/terminfo** instead of **/etc/termcap**. For these programs you should upgrade your terminfo, which is part of ncurses.

Question 9.2. During linking I get `Undefined symbol _mcount`

This is usually due to a bad interaction between a brokenness in SLS and the C library release notes. Your **libc.a** has been replaced by the profiling library. You should remove **libc.a**, **libg.a** and **libc_p.a** and once again install the new libraries (following the release notes, of course).

Question 9.3. `lp1 on fire`

This is a joke/traditional error message indicating that some sort of error is being reported by your printer, but that the error status isn't a valid one. It may be that you have some kind of I/O or IRQ conflict - check your cards' settings. Some people report that they get this message when their printer is switched off. Hopefully it isn't really on fire ...

In newer kernels this message reads **lp1 reported invalid error status (on fire, eh?)**.

Question 9.4. `INET: Warning: old style ioctl(IP_SET_DEV) called!`

You are trying to use the old network configuration utilities; the new ones can be found on **tsx-11.mit.edu** in **/pub/linux/packages/net/net-2/binaries**.

Note that they cannot be used just like the old-style programs; see the NET-2 HOWTO for instructions on how to set up networking correctly.

Question 9.5. `ld: unrecognized option '-m486'`

You have an old version of **ld**. Install a newer binutils package – this will contain an updated **ld**. Look on **tsx-11.mit.edu** in **/pub/linux/packages/GCC** for **binutils.tar.z**.

Question 9.6. GCC says `Internal compiler error`

If the fault is repeatable (ie, it always happens at the same place in the same file — even after rebooting and trying again, using a stable kernel) you have discovered a bug in GCC. See the GCC Info documentation (type Control-**h i** in Emacs, and select GCC from the menu) for details on how to report this – make sure you have the latest version though.

Note that this is probably not a Linux-specific problem; unless you were compiling a program many other Linux users also compile you should not post your bug report to any of the **comp.os.linux** groups.

If the problem is not repeatable you are very probably experiencing memory corruption — see Q9.7 (page 28) '**make** says **Error 139**'.

Question 9.7. `make` says `Error 139`

Your compiler driver (**gcc**) dumped core. You probably have a corrupted, buggy or old version of GCC — get the latest release. Alternatively you may be running out of swap space — see Q6.6 (page 20) 'My machine runs very slowly when I run GCC / X / ...' for more info.

If this doesn't fix the problem you are probably having problems with memory or disk corruption. Check that the clock rate, wait states and refresh timing for your SIMMs and cache are correct (hardware manuals are sometimes wrong, too). If so you may have some dodgy SIMMs or a faulty motherboard or hard disk or controller.

Linux, like any Unix, is a very good memory tester — much better than DOS-based memory test programs.

Reportedly some clone x87 maths coprocessors can cause problems; try compiling a kernel with maths emulation [Q7.6 (page 23) 'How do I upgrade/recompile my kernel ?']; you may need to use the **no387** kernel command line flag on the LILO prompt to force the kernel to use it, or it may be able to work and still use the 387, with the maths emulation compiled in but mainly unused.

Question 9.8. `shell-init: permission denied` when I log in.

Your root directory and all the directories up to your home directory must be readable and executable by everybody. See the manpage for **chmod** or a book on Unix for how to fix the problem.

Question 9.9. `No utmp entry. You must exec ...` when I log in.

Your **/var/adm/utmp** is screwed up. You should have

```
> /var/adm/utmp
```

in your **/etc/rc.local** or **/etc/rc.d/***. See Q6.9 (page 21) 'I have screwed up my system and can't log in to fix it.' for how to be able to do this.

Question 9.10. `Warning - bdflush not running`

Modern kernels use a better strategy for writing cached disk blocks. In addition to the kernel changes, this involves replacing the old **update** program which used to write everything every 30 seconds with a more subtle daemon (actually a pair), known as **bdflush**.

Get **bdflush-n.n.tar.gz** from the same place as the kernel source code [Q7.6 (page 23) 'How do I upgrade/recompile my kernel ?'] and compile and install it; it should be started before the usual boot-time filesystem checks. It will work fine with older kernels as well, so there's no need to keep the old **update** around.

Question 9.11. `Warning: obsolete routing request made.`

This is nothing to worry about; it just means that the version of **route** you have is a little out of date compared to the kernel. You can make the message go away by getting a new version of **route** from the same place as the kernel source code [Q7.6 (page 23) 'How do I upgrade/recompile my kernel ?'].

Question 9.12. `EXT2-fs: warning: mounting unchecked filesystem`

You need to run **e2fsck** (or **fsck -t ext2** if you have the **fsck** front-end program) with the **-a** option to get it to clear the 'dirty' flag, and then cleanly unmount the partition during each shutdown.

The easiest way to do this is to get the latest **fsck**, **umount** and **shutdown** commands, available in Rik Faith's util-linux package [Q2.5 (page 8) 'Where can I get Linux material by FTP ?']. You have to make sure that your /etc/rc* scripts use them correctly.

NB: don't try to check a filesystem that's mounted read-write - this includes the root partition if you don't see

```
VFS: mounted root ... read-only
```

at boot time. You must arrange to mount the root filesystem readonly to start with, check it if necessary, and then remount it read-write. Read the documentation that comes with util-linux to find out how to do this.

Note that you need to specify the **-n** option to **mount** to get it not to try to update **/etc/mtab**, since the root filesystem is still read-only and this will otherwise cause it to fail !

Question 9.13. `EXT2-fs warning: maximal count reached`

This message is issued by the kernel when it mounts a filesystem that's marked as clean, but whose 'number of mounts since check' counter has reached the predefined value. The solution is to get the latest version of the ext2fs utilities (**e2fsprogs-0.5b.tar.gz** at the time of writing) from the usual sites [Q2.5 (page 8) 'Where can I get Linux material by FTP ?'].

The maximal number of mounts value can be examined and changed using the **tune2fs** program from this package.

Question 9.14. `EXT2-fs warning: checktime reached`

Kernels from 1.0 onwards support checking a filesystem based on the elapsed time since the last check as well as by the number of mounts. Get the latest version of the ext2fs utilities [see Q9.13 (page 29) '**EXT2-fs warning: maximal count reached**'].

Question 9.15. `df` says `Cannot read table of mounted filesystems`

There is probably something wrong with your **/etc/mtab** or **/etc/fstab** files. If you have a reasonably new version of **mount**, **/etc/mtab** should be emptied or deleted at boot time (in **/etc/rc.local** or **/etc/rc.d/***), using something like

```
rm -f /etc/mtab*
```

Some versions of SLS have an entry for the root partition in **/etc/mtab** made in **/etc/rc*** by using

rdev. This is incorrect – the newer versions of **mount** do this automatically.

Other versions of SLS have a line in **/etc/fstab** that looks like:

```
/dev/sdb1   /root   ext2   defaults
```

This is wrong. **/root** should read simply **/**.

Question 9.16. fdisk says `Partition X has different physical/logical ...`

If the partition number (**X**, above) is 1 this is the same problem as Q9.17 (page 30) '**fdisk: Partition 1 does not start on cylinder boundary**'.

If the partition begins or ends on a cylinder numbered beyond 1024 this is because standard DOS disk geometry information format in the partition table can't cope with cylinder numbers with more than 10 bits. You should see Q4.1 (page 13) 'How can I get Linux to work with my large disk ?'.

Question 9.17. `fdisk: Partition 1 does not start on cylinder boundary`

The version of **fdisk** that comes with many Linux systems creates partitions that fail its own validity checking. Unfortunately if you've already installed your system there's not much you can do about this, apart from copying the data off the partition, deleting and remaking it, and copying the data back.

You can avoid the problem by getting the latest version of **fdisk**, from Rik Faith's util-linux package (available on all good FTP sites). Alternatively, if you are creating a new partition 1 that starts in the first cylinder, you can do the following to get a partition that fdisk likes.

1. Create partition 1 in the normal way. A **p** listing will produce the mismatch complaint.

2. Type **u** to set sector mode and do **p** again. Copy down the number from the "End" column.

3. Delete partition 1.

4. While still in sector mode recreate partition 1. Set the first sector to match the number of sectors per track. This is the sector number in the first line of the **p** output. Set the last sector to the value noted in 2. above.

5. Type **u** to reset cylinder mode and continue with other partitions.

Ignore the message about unallocated sectors - they refer to the sectors on the first track apart from the Master Boot Record, which are not used if you start the first partition in track 2.

Question 9.18. fdisk says `partition n has an odd number of sectors`

The PC disk partitioning scheme works in 512-byte sectors, but Linux uses 1K blocks. If you have a partition with an odd number of sectors the last sector is wasted. Ignore the message.

Question 9.19. mtools says `cannot initialise drive XYZ`

This means that mtools is having trouble accessing the drive. This can be due to several things.

Often this is due to the permissions on floppy drive devices (**/dev/fd0*** and **/dev/fd1***) being incorrect — the user running mtools must have the appropriate access. See the manpage for **chmod** for details.

Most versions of mtools distributed with Linux systems (not the standard GNU version) use the contents of a file **/etc/mtools** to discover which devices and densities to use, in place of having this information compiled into the binary. Mistakes in this file often cause problems. There is

often no documentation about this — distribution packagers please note that this is *evil*.

For the easiest way to access your DOS files (especially those on a hard disk partition) see Q3.2 (page 11) 'How do I access files on my DOS partition or floppy ?'. Note - you should never use mtools to access files on an msdosfs mounted partition or disk !

Question 9.20. At the start of booting: `Memory tight`

This means that you have an extra large kernel that means that Linux has to do some special memory-management magic to be able to boot itself from the BIOS. It isn't related to the amount of physical memory in your machine. Ignore the message, or compile a kernel containing only the drivers and features you need [Q7.6 (page 23) 'How do I upgrade/recompile my kernel ?'].

Section 10. The X Window System

Q10.1	Does Linux support X Windows ?	31
Q10.2	Where can I get an **`XF86Config`** for my system ?	31
Q10.3	**`xterm`** logins show up strangely in **`who`**, **`finger`**	31
Q10.4	I can't get X Windows to work right.	32

Question 10.1. Does Linux support X Windows ?

Yes. Linux uses XFree86 (the current version is 3.1.1, which is based on X11R6). You need to have a video card which is supported by XFree86. See the Linux XFree86 HOWTO for more details.

Some of the Linux releases – MCC, for example – don't come with X Windows already included; however you can easily download and install it from **`/pub/Linux/X11/Xfree86`**-* on **`sunsite.unc.edu`** and its mirror sites. Read the XFree86 HOWTO for installation instructions.

Other releases – Slackware, Debian, TAMU and SLS, for example – come with X Windows already included

Question 10.2. Where can I get an `XF86Config` for my system ?

See the Linux XFree86 HOWTO.

You'll need to put together your own **`XF86Config`** file, because it depends on the exact combination of video card and monitor you have. It's not that hard to do – read the instructions that came with XFree86, in **`/usr/X11R6/lib/X11/etc`**. The file you probably most need to look at is **`README.Config`**.

For a quick start you may run the program **`xf86config`**. Note that **`ConfigXF86`** is now obsolete and you shouldn't use it.

Please don't post to **`comp.os.linux.x`** asking for an **`XF86Config`**, and please don't answer such requests - especially not in the group.

Question 10.3. `xterm` logins show up strangely in `who`, `finger`

The **`xterm`** that comes with XFree86 2.1 and earlier doesn't correctly understand the format that Linux uses for the **`/var/adm/utmp`** file, where the system records who is logged in. It therefore doesn't set all the information correctly.

XFree86 3.1 fixes this problem.

Question 10.4. I can't get X Windows to work right.

Read the XFree86 HOWTO - note the question and answer section.

Try reading **comp.windows.x.i386unix** – specifically read the the FAQ for that group.

Please don't post X Windows or XFree86 related questions to **comp.os.linux.x** unless they are Linux-specific.

Section 11. Questions applicable to very out-of-date software

Q11.1 **fdisk** says **cannot use nnn sectors of this partition** 32
Q11.2 GCC sometimes uses huge amounts of virtual memory and thrashes 32
Q11.3 My keyboard goes all funny after I switch VC's. 32

The questions in this section are only relevant to users of software that is at least 3 months old.

Please let me know if you find the answer to a problem you had here, as unused questions in this section will eventually disappear [Q13.1 (page 35) 'Feedback is invited'].

Question 11.1. fdisk says cannot use nnn sectors of this partition

Originally Linux only supported the Minix filesystem, which cannot use more than 64Mb per parition. This limitation is not present in the more advanced filesystems now available, such as ext2fs (the 2nd version of the Extended Filesystem) and xiafs (Qi Xia's filesystem).

If you intend to use ext2fs or xiafs you can ignore the message.

Question 11.2. GCC sometimes uses huge amounts of virtual memory and thrashes

Older versions of GCC had a bug which made them use lots of memory if you tried to compile a program which had a large static data table in it.

You can either upgrade your version of GCC to at least version 2.5, or add more swap if necessary and just grin and bear it; it'll work in the end.

Question 11.3. My keyboard goes all funny after I switch VC's.

This is a bug in kernel versions before 0.99pl14-alpha-n. Sometimes Linux loses track of what modifier keys (Shift, Alt, Control etc.) are pressed or not, and believes that one or more are pressed when they are not. The solution is to press and release each of the modifier keys (without pressing any other keys) — this will ensure that Linux knows what state the keyboard is actually in.

This problem often occurs when switching out of X windows; it can sometimes be avoided by releasing Ctrl and Alt very quickly after pressing the F-key of the VC you are switching to.

Section 12. How to get further assistance

Q12.1 You still haven't answered my question ! 33
Q12.2 What to put in a request for help 33
Q12.3 I want to mail someone about my problem. 34

Question 12.1. You still haven't answered my question !

Please read all of this answer before posting. I know it's a bit long, but you may be about to make a fool of yourself in front of 50000 people and waste hundreds of hours of their time. Don't you think it's worth it to spend some of your time reading and following these instructions ?

If you think an answer is incomplete or inaccurate, please mail Ian Jackson at **<ijackson@nyx.cs.du.edu>**.

Read the appropriate Linux Documentation Project books - see Q2.1 (page 6) 'Where can I get the HOWTOs and other documentation ?'.

If you're a Unix newbie read the FAQ for **comp.unix.questions**, and those for any of the other **comp.unix.*** groups that may be relevant.

Linux is a Unix clone, so almost everything you read there will apply to Linux. Those FAQs can, like all FAQs, be found on **rtfm.mit.edu** in **/pub/usenet/news.answers** (the **mail-server@rtfm.mit.edu** can send you these files, for those who don't have FTP access). There are mirrors of **rtfm**'s FAQ artchives on various sites - check the Introduction to ***.answers** posting, posted, or look in **news-answers/introduction** in the directory above.

Check the relevant HOWTO for the subject in question, if there is one, or an appropriate old-style sub-FAQ document. Check the FTP sites.

Try experimenting — that's the best way to get to know Unix and Linux.

Read the documentation. Check the manpages (type **man man** if you don't know about manpages. Try **man -k <subject>** — it often lists useful and relevant manpages.

Check the Info documentation (type **C-h i**, i.e. Control H followed by I in Emacs) — NB: this isn't just for Emacs; for example the GCC documentation lives here as well.

There will also often be a **README** file with a package giving installation and/or usage instructions.

Make sure that you don't have a corrupted or out-of-date copy of the program in question. If possible, download it again and reinstall it — perhaps you made a mistake the first time.

Read **comp.os.linux.announce** — this often contains very important information for all Linux users.

General X-Windows questions belong in **comp.windows.x.i386unix**, not in **comp.os.linux.x**. But read the group first (including the FAQ), before you post !

Only if you have done all of these things and are still stuck should you post to the appropriate **comp.os.linux.*** newsgroup. Make sure you read the next question, Q12.2 (page 33) 'What to put in a request for help', first.

Question 12.2. What to put in a request for help

Please read carefully the following advice about how to write your posting or email. Taking heed of it will greatly increase the chances that an expert and/or fellow user reading it will have enough information and motivation to reply.

This advice applies both to postings asking for advice and to personal email sent to experts and fellow users.

Make sure you give full details of the problem, including:

- What program, exactly, you are having problems with. Include the version number

if known and say where you got it. Many standard commands tell you their version number if you give them a **-version** option.

- Which Linux release you're using (MCC, Slackware, Debian or whatever) and what version of that release.
- The *exact* and *complete* text of any error messages printed.
- Exactly what behaviour you were expecting, and exactly what behaviour you observed. A transcript of an example session is a good way of showing this.
- The contents of any configuration files used by the program in question and any related programs.
- What version of the kernel and of the shared libraries you are using. The kernel version can be found by typing **uname -a**, and the shared library version by typing **ls -l /lib/libc.so.4**.
- Details of what hardware you're running on, if it seems appropriate.

You are in little danger of making your posting too long unless you include large chunks of source code or uuencoded files, so err on the side of giving too much information.

Use a clear, detailed Subject line. Don't put things like 'doesn't work', 'Linux', 'help' or 'question' in it — we already knew that ! Save the space for the name of the program, a fragment of the error message, summary of the unusual behaviour, etc.

If you are reporting an 'unable to handle kernel paging request' message, follow the instructions in the Linux kernel sources **README** for turning the numbers into something more meaningful. If you don't do this noone who reads your post will be able to do it for you, as the mapping from numbers to function names varies from one kernel to another.

Put a summary paragraph at the top of your posting.

At the bottom of your posting, ask for responses by email and say you'll post a summary. Back this up by using **Followup-To: poster**. Then, do actually post a summary in a few days or a week or so. Don't just concatenate the replies you got — summarise. Putting the word **SUMMARY** in your summary's Subject line is also a good idea. Consider submitting the summary to comp.os.linux.announce.

Make sure your posting doesn't have an inappropriate **References** header line. This marks your article as part of the thread of the article referred to, which will often cause it to be junked by the readers with the rest of a boring thread.

You might like to say in your posting that you've read this FAQ and the appropriate HOWTOs - this may make people less likely to skip your posting.

Remember that you should not post email sent to you personally without the sender's permission.

Question 12.3. I want to mail someone about my problem.

Try to find the author or developer of whatever program or component is causing you difficulty. If you have a contact point for the Linux distribution you are using you should use it.

Please put everything in your email that you would put in a posting asking for help.

Finally, remember that despite the fact that most of the Linux community are very helpful and responsive to emailed questions you'll be asking for help from an unpaid volunteer, so you have no right to expect an answer.

Section 13. Administrative information and acknowledgements

Q13.1	Feedback is invited	35
Q13.2	Formats in which this FAQ is available	35
Q13.3	Authorship and acknowledgements	35
Q13.4	Disclaimer and Copyright	36

Question 13.1. Feedback is invited

Please send me your comments on this FAQ.

I accept submissions for the FAQ in any format; All contributions comments and corrections are gratefully received.

Please send them to **<ijackson@nyx.cs.du.edu>**.

If you wish to refer to a question(s) in the FAQ it's most useful for me if you do so by the question heading, rather than the number, as the question numbers are generated automatically and I don't see them in the source file I edit.

I prefer comments in English to patchfiles - I write the FAQ in a different internal format anyway, so I can't use a patchfile.

Question 13.2. Formats in which this FAQ is available

This document is available as an ASCII text file, an Emacs Info document, an HTML World Wide Web page, PostScript and as a USENET news posting.

The ASCII, Emacs Info, HTML and posted versions and a Lout typesetter file (from which the PostScript is produced) are generated automatically by a Perl script which takes as input a file in the Bizarre Format with No Name.

The output files **linux-faq.ascii**, **.info** and **.ps** and a tarfile **linux-faq.source.tar.gz**, containing the BFNN source and Perl script converter, are available in the **docs** directories of the major Linux FTP sites.

The HTML version of this FAQ is available as **http://www.cl.cam.ac.uk/users/iwj10/linux-faq/index.html** and is mirrored at **www.li.org** and other sites.

The USENET version is posted regularly to **comp.os.linux.announce**, **comp.os.linux.answers**, **comp.answers** and **news.answers**.

Question 13.3. Authorship and acknowledgements

This FAQ was compiled by Ian Jackson **<ijackson@nyx.cs.du.edu>**, with assistance and comments from others too numerous to mention. It was loosely based on the original Linux FAQ by Marc-Michel Corsini.

Special thanks are due to Matt Welsh, who moderates **comp.os.linux.announce** and **comp.os.linux.answers**, used to coordinate the HOWTOs and has written substantial portions of many of them, to Greg Hankins, who currently coordinates the HOWTOS, and to Marc-Michel Corsini. Thanks also to the contributors to the previous Linux FAQ, and to those sent me comments about this FAQ, and who answered questions on the newsgroup.

Last but not least, thanks to Linus Torvalds and the other contributors to Linux for giving us something to write about !

Question 13.4. Disclaimer and Copyright

Note that this document is provided as is. The information in it is *not* warranted to be correct; you use it at your own risk.

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