Linux Consultants HOWTO

Martin Michlmayr, tbm@cyrius.com, http://www.cyrius.com/tbm v5.25, 11 April 1997

This document contains a listing of companies providing commercial Linux related support. It is maintained by Martin Michlmayr <tbm@cyrius.com>.

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1 About this document

This is the Linux Consultants HOWTO. It is a listing of companies providing commercial Linux related support. It is maintained by Martin Michlmayr <tbm@cyrius.com>.

If you need to know more about the Linux Documentation Project or about Linux HOWTO's, feel free to contact the supervisor Greg Hankins <gregh@sunsite.unc.edu>.

Greg Hankins will post the listing to several national and international newsgroups on a monthly basis. In addition, the Linux Consultants HOWTO can be found on the World Wide Web at http://www.cyrius.com/tbm/Consultants-HOWTO. New versions of the Linux Consultants HOWTO are always placed at this site first, so please be sure to check if the copy you are reading is still up to date!

Companies providing Linux support are invited to fill out the following form and contact me at tbm@cyrius.com.

```
Name:
Address (If you are located in Germany, please specify your Bundesland):
Phone:
Fax:
EMail:
URL:
Contact (Name of contact person):
Type of support (e.g. phone, EMail, remote network
        administration, inhouse, onsite):
Special expertise (e.g. installation, programming services, system
        administration, Internet and Intranet connectivity,
        firewall installation, troubleshooting, training):
Sample prices (please specify currency):
```

2 Copyright Information

This HOWTO is Copyright © 1996, 1997 by Martin Michlmayr.

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Short quotes may be used without prior consent by the author. Derivative work and partial distributions of the Linux Consultants HOWTO must be accompanied with either a verbatim copy of this file or a pointer to the verbatim copy.

Commercial redistribution is allowed and encouraged; however, the author would like to be notified of any such distributions.

In short, we wish to promote dissemination of this information through as many channels as possible. However, we do wish to retain copyright on the HOWTO documents, and would like to be notified of any plans to redistribute the HOWTOs.

We further want that *all* information provided in the HOWTOs is disseminated. If you have questions, please contact Greg Hankins, the Linux HOWTO coordinator, at gregh@sunsite.unc.edu.

3 Argentina

3.1 CIBER*NET

```
Derqui 47
5501 Godoy Cruz
Mendoza
Argentina
```

Phone:

+54 61 243883

EMail:

afernand@planet.losandes.com.ar

Contact:

Alejandro Fernandez Herrero

Type of support:

Remote network and onsite.

Special expertise:

General Unix and Linux consulting, networking, connectivity with other operating systems, support, porting and web pages development. Caldera support.

Sample prices:

Upon request.

Last modified:

March 24, 1997.

3.2 InFoDaX

```
Osvaldo Magnasco 771
1706 Haedo
Buenos Aires
Argentina
```

Phone:

54 1 659 0697

Fax:

+54 1 659 0697

EMail:

ocinfoda@starnet.net.ar

Contact:

Oscar Andres Carriles

Type of support:

Remote network and onsite.

Special expertise:

General Unix and Linux consulting, support, aplications and development. Caldera and FlagShip.

Sample prices:

Upon request.

Last modified:

March 26, 1997.

4 Australia

4.1 Echo Labs

```
29 Weld St
Nedlands, WA 6009
Australia
```

Phone:

+61 9 389 1680, +61 41 985 9603 (mobile)

Fax:

+61 9 389 1351

EMail:

echo@opera.iinet.net.au

URL:

http://www.iinet.net.au/~echo

Contact:

Ralph Billes

Type of support:

Phone, EMail, remote network administration, inhouse and onsite.

Special expertise:

Networking, installations, custom software solutions, system administration, Internet and Intranet connectivity, firewall installation, problem solving.

Sample prices:

AUS$75/hour onsite.

Last modified:

March 7, 1997.

4.2 Farrow Norris Pty Ltd

```
Epping
Sydney, NSW 2121
Australia

Hurstville
Sydney, NSW 2220
Australia
```

Phone:

+61 41 7243239 (mobile)

EMail:

info@fn.com.au

URL:

http://www.usyd.edu.au/~jfarrow

Contact:

Stephen Norris

Type of support:

Phone, EMail, remote network administration, inhouse and onsite.

Special expertise:

Installations, system administration, training and Unix programming.

Sample prices:

AUS$40-$70 (depends on length, complexity).

Last modified:

March 16, 1997.

4.3 Interactive Infotainment Systems

20 Ivanhoe Rd
Croydon, NSW 2132
Australia

Phone:

+61 2 9798 7604, +61 15 955 042 (mobile)

EMail:

anthony@rumble.waratah.id.au

URL:

http://www.infotainment.com.au

Contact:

Anthony Rumble

Type of support:

Phone, EMail and inhouse.

Special expertise:

Training, porting, development, web and CGI, networking.

Sample prices:

Upon request.

Last modified:

March 15, 1997.

4.4 InterWeft

Melbourne
Australia

Phone:

+61 3 9735 3586

Fax:

+61 3 9735 3586

EMail:

info@interweft.com.au

URL:

http://www.interweft.com.au

Contact:

Robert Hart

Type of support:

Phone, EMail, fax, remote network administration and onsite.

Special expertise:

Strategic IT business planning. Data/voice networking (design, specification and integration), Internet connectivity planning, design, installation, configuration and security. Linux/Unix installation, configuration, training and support. Author of Linux PPP-HOWTO and mail2news mini-HOWTO.

Sample prices:

Upon request. Quick help via EMail is provided free as long as the work load permits - particularly for Linux PPP.

Last modified:

March 16, 1997.

4.5 IPAX Systems

```
GPO Box 94A
Melbourne, VIC 3001
Australia
```

Phone:

+61 3 9887 1984 (Network Operations Centre Phone)

Fax:

+61 3 9801 8533

EMail:

info@ipax.com.au

URL:

http://www.ipax.com.au

Contact:

Adam Neat

Type of support:

EMail.

Special expertise:

Specialized in system design, systems management and online services. We use Linux for the majority of the Unix machines we install. 24 hour NOC services are also available. Linux is used for this.

Sample prices:

Free for advice.

Last modified:

March 16, 1997.

4.6 TereDonn Computer Engineering

```
14/357 Logan Road, Stones Corner
Brisbane, QLD 4120
Australia
```

Phone:

+61 7 38474966, +61 414 663053 (24 hours)

Fax:

+61 7 38473599

EMail:

terry@tdce.com.au

URL:

http://www.tdce.com.au

Contact:

Terry Sweetser

Type of support:

Remote network administration and onsite.

Special expertise:

Internet gateways, firewalls.

Sample prices:

AUS$100/hour.

Last modified:

March 17, 1997.

5 Austria

5.1 Bergmann Engineering and Consulting

```
Dirmhirngasse 27/118
A-1230 Wien
Austria
```

Phone:

+43 1 8695186, +43 2254 7802703, +43 664 3573565

Fax:

+43 1 319956110

EMail:

office@bec.co.at

URL:

http://www.bec.co.at

Contact:

Josef Bergmann

Type of support:

Phone, EMail and inhouse.

Special expertise:

Installation, troubleshooting, training, administration, consulting, Internet and Intranet connectivity, Linux file, print, fax, EMail, web, FTP, DNS, cache, modem servers. Custom software development (C and C++) for scientific, industrial or business applications

Sample prices:

Base price ATS 950/hour (approximately US$80).

Last modified:

February 28, 1997.

5.2 Company Systems Consulting

```
Pohlgasse 41/14
A-1120 Wien
Austria
```

Phone:

+43 222 8170494

AirPage:

+43 688 4220313

EMail:

mike@xphys.tuwien.ac.at

URL:

http://sus1.xphys.tuwien.ac.at/mike

Contact:

Michael Rumpler

Type of support:

Phone, EMail, remote network administration, inhouse and onsite.

Special expertise:

Installation, programming services, system administration, Internet and Intranet connectivity, firewall installation, troubleshooting, training, web services, special software solutions.

Sample prices:

ATS 900/hour.

Last modified:

March 15, 1997.

5.3 g.a.m.s. edv-dienstleistungen gmbh

```
Sch\"{o}nbrunnerstr. 179/II/4
A-1120 Vienna
Austria
```

Phone:

+431 8176230

Fax:

+431 8176230 17

EMail:

linux@gams.at

URL:

http://www.gams.at

Contact:

Vinzenz Grabner, Michael Lausch, Rainer Hochreiter

Type of support:

Phone or EMail for commercial customers.

Special expertise:

Linux installation, configuration and training, networking (Internet and Intranet), databases under Linux (developed Solid perl and python interface), security, design of security policies and firewall configurations, integration of heterogenous networks (Appletalk, SMB), development of network management applications (SNMP and TMN), programming of Internet applications (e.g. http://www.gams.at/ubahn), ISP (e.g. leased lines, dial-up, web).

Sample prices:

Upon request.

Last modified:

March 23, 1997.

5.4 EDV-Beratung Friedrich Ganter

```
Grazerstra{\ss}e 26a
A-8045 Graz
Austria
```

Phone:

+43 316 688112, +43 664 1021621

Fax:

+43 316 688112 4

EMail:

ganter@ganter.at

URL:

http://fvkma.tu-graz.ac.at/fritz

Contact:

Friedrich Ganter

Type of support:

Phone, EMail and inhouse.

Special expertise:

Alpha Support only through EDV-Consulting Wolfgang DREYER. Linux installation, turnkey systems for firewall, web and mail server, Intranet server. Choose Intel or Digital Alpha based systems.

Sample prices:

US$40-$80/hour.

Last modified:

February 21, 1997.

5.5 Horus GmbH

```
Jakob-Haringer-Stra{\ss}e 8
A-5020 Salzburg
Austria
```

Phone:

+43 662 450363

Fax:

+43 662 450364

EMail:

info@horus.com

URL:

http://www.horus.com

Contact:

Thomas "Dune" Freina

Type of support:

EMail and inhouse.

Special expertise:

Consulting, installation, training and programming.

Sample prices:

Base price is ATS 1250/hour (approximately US$115).

Last modified:

March 17, 1997.

5.6 Innovative Data Administration Services

```
iDAS-Consulting
z. Hdn. Thomas Kirchtag
Gasgasse 13
A-1150 Wien
Austria
```

Phone:

+43 664 2231623

Fax:

+43 1 6898252

EMail:

office@iDAS.co.at

URL:

http://www.iDAS.co.at

Contact:

Thomas Kirchtag

Type of support:

Phone, remote network administration and onsite.

Special expertise:

System administration, Internet and Intranet services, web services, client/server database systems, firewalls, secure web server.

Sample prices:

ATS 800/hour.

Last modified:

April 7, 1997.

5.7 Alexander List

```
Jahngasse 5
A-8010 Graz
Austria
```

Phone:

+43 316 815234

EMail:

alexlist@sbox.tu-graz.ac.at

URL:

http://www.sbox.tu-graz.ac.at/home/alexlist

Contact:

Alexander List

Type of support:

Phone, EMail and inhouse.

Special expertise:

Specialized in ISDN solutions.

Sample prices:

Basic rate US$60/hour. To be negotiated, depending on type and duration of job.

Last modified:

March 17, 1997.

5.8 Thomas Michlmayr

```
Brunnengasse 4
A-5020 Salzburg
Austria
```

Phone:

+43 662 450072

EMail:

mike@backbone.at

Contact:

Thomas Michlmayr

Type of support:

EMail, remote network administration, inhouse and onsite.

Special expertise:

System administration (e.g. DNS, mail, news), software installation and porting, training for system administrators.

Sample prices:

Upon request.

Last modified:

March 17, 1997.

5.9 netwing GmbH

```
Brixentaler Str. 12
A-6300 W\"{o}rgl
Austria
```

Phone:

+43 5332 70455

Fax:

+43 5332 70455 5

EMail:

info@netwing.at

URL:

http://www.netwing.at

Contact:

Peter Saringer

Type of support:

Phone, EMail and inhouse.

Special expertise:

Training for commercial customers. Linux installation and configuration, networking, security policies, firewall consulting and configuration. Internet and Intranet solutions.

Sample prices:

ATS 1100/hour.

Last modified:

March 19, 1997.

5.10 Quant X EDV-Ges.m.b.H.

```
Hintnausdorf 14/1
A-9300 St. Veit/Glan
Austria
```

Phone:

+43 4212 60040

Fax:

+43 4212 60044

EMail:

support@quant-x.com

URL:

http://www.quant-x.at

Contact:

Wolfgang Dreyer

Type of support:

EMail, phone and onsite.

Special expertise:

Specialized on Linux/Alpha.

Sample prices:

30 days getting started US$150.

Last modified:

March 15, 1997.

6 Belgium

6.1 Double Barrel Consultancy and Productions

```
Sportstraat 28
9000 Gent
Belgium
```

Phone:

+32 9 2227764

Fax:

+32 9 2224976

EMail:

mvergall@double-barrel.be

URL:

http://www.double-barrel.be

Contact:

Michael C. Vergallen

Type of support:

Phone, EMail and inhouse.

Special expertise:

Linux installation support, Intranet and Internet setups, web design, system adminstration.

Sample prices:

- BEF 800/hour VAT exclusive (1/4 hour minimun) for individuals
- BEF 1500/hour VAT exclusive (One hour minimum) for corporates

Last modified:

March 15, 1997.

6.2 Phidani Software SPRL

Rue de l'autonomie, 1
1070 Brussels
Belgium

Phone:

+32 2 522 06 63

Fax:

+32 2 522 09 30

EMail:

info@phidani.be

URL:

http://www.phidani.be

Contact:

Corchia Alain <alain@phidani.be>

Type of support:

Phone, EMail, fax, remote network administration, inhouse and onsite.

Special expertise:

Installation, programming services, system, administration, Internet and Intranet connectivity, firewall installation and troubleshooting.

Sample prices:

BEF 2200/hour.

Last modified:

February 25, 1997.

7 Brazil

7.1 José Carlos Benfati

Sao Paulo
Brazil

Phone:

+55 11 8581118

EMail:

benfati@uninet.com.br

Contact:

José Carlos Benfati

Type of support:

Phone, EMail and inhouse.

Special expertise:

Linux installation, administration and support. Intranet development and integration with existing databases and applications. Custom software development in C and C++.

Sample prices:

Upon request.

Last modified:

February 19, 1997.

8 Cambodia

8.1 Mike Gärtner

P.O. Box 177
Phnom Penh
Cambodia

EMail:

miky@genyosha.forum.org.kh

Contact:

Mike Gärtner

Type of support:

EMail and inhouse (in Cambodia, Laos, Vietnam and Thailand).

Special expertise:

Internet connectivity, mail, news, UUCP. Perl. Support in English or German.

Sample prices:

Upon request.

Last modified:

March 20, 1997.

9 Canada

9.1 Cabala Systems Corp.

801 3760 Albert St.
Burnaby, BC V5C 5Y8
Canada

Phone:

+1 604 294 1721

Fax:

+1 604 294 1751

EMail:

kcarson@direct.ca

Contact:

Kevin Carson

Type of support:

Support or development contracts only.

Special expertise:

Administration, training and programming. We cover all Linux related areas but specialities comprise of X11 graphics, security, networking, and 24/7/365 applications.

Sample prices:

Upon request.

Last modified:

March 15, 1997.

9.2 Centurion Services

9351 Blundell Road
Richmond, BC V6Y 1K5
Canada

Phone:

+1 604 279 1857

Fax:

+1 604 279 1800

EMail:

censvc@ibm.net

URL:

http://www.ipipeline.net/centurion

Contact:

Jan Walter <jnwal@ibm.net>

Type of support:

Phone, EMail, fax, remote network administration and onsite.

Special expertise:

Systems design and implementation, programming. Design and construction of Linux systems, installation. Firewalling, and Internet and Intranet connectivity. Supported Linux since 1994.

Sample prices:

- CDN$75/hour for onsite labour
- CDN$55/hour for inhouse labour
- CDN$45/hour for programming (more than 15 hours)

Last modified:

April 1, 1997.

9.3 Dataden Computer Systems

```
895 2nd Avenue
Ile Bizard, QC H9C 1K3
Canada
```

Phone:

+1 514 891 2293

Fax:

+1 514 696 0848

EMail:

arseneau@dataden.com

URL:

http://www.dataden.com

Contact:

Danny Arseneau

Type of support:

Phone, EMail, fax, remote network administration inhouse and onsite.

Special expertise:

Installation, configuration, and maintenance of Linux based network servers. Installation and configuration of the Samba software package. Setting up Internet connections, firewalls, web servers, virtual web servers and most things related to Internet connections. Setting up Intranet servers. Development of CGI applications to access corporate databases. Creation of databases and web based frontends for use on Linux based web servers. We have experience in C/C++, Java, HTML, CGI, PHP/FI and Perl.

Sample prices:

CDN$60/hour. Negotiable for longer commitments.

Last modified:

March 19, 1997.

9.4 Datasoft Communications

```
7 Crecent Place, Suite 1822
East York, ON M4C 5L7
Canada
```

Phone:

+1 416 285 0803

Fax:

+1 416 285 5607

EMail:

mark@datasoft.on.ca

URL:

http://www.datasoft.on.ca

Contact:

Mark Buckaway

Type of support:

Phone, EMail and inhouse.

Special expertise:

Linux system configuration and installation, Internet and Intranet consulting. Please refer to our web site for additional information.

Sample prices:

CDN$85/hour (One hour minimum) or a flat rate contract.

Last modified:

March 15, 1997.

9.5 Dynamicro Consulting Limited

282 Waratah Avenue
Newmarket, ON L3Y 5J2
Canada

Phone:

Available to clients

Fax:

Available to clients

EMail:

glouis@dynamicro.on.ca

Contact:

Greg Louis

Type of support:

Phone, EMail and inhouse.

Special expertise:

Custom software development for scientific, engineering, monitoring/control, ISP or other business applications.

Sample prices:

CDN$125/hour for short-term contracts, negotiable for longer commitments.

Last modified:

March 15, 1997.

9.6 Global Proximity Corporation

959 Alice Street
Woodstock, ON N4S 8B1
Canada

Phone:

+1 519 421 3541

Fax:

+1 519 421 2107

EMail:

Info@Global.Proximity.ON.CA

URL:

http://Global.Proximity.ON.CA

Contact:

Chris Tyler

Type of support:

Full range of local and remote consulting services.

Special expertise:

Advanced web and Internet development, Intranet mangement, disaster recovery preparation, and platform migrations.

Sample prices:

Base price CDN$150/hour (approximately US$120), lower for large projects, higher for urgent work. The accuracy and on-time completion of projects is guaranteed financially.

Last modified:

March 26, 1997.

9.7 G.M. Systems

```
2570 Seaview Road
Mill Bay, BC V0R 2P0
Canada
```

Phone:

+1 250 743 1500

Fax:

+1 250 743 1500

EMail:

george@gmsys.com

URL:

http://www.gmsys.com

Contact:

George A. Farris

Type of support:

Phone, EMail and inhouse.

Special expertise:

Equipment sales and setup with Linux pre-installed.

Sample prices:

Upon request.

Last modified:

February 20, 1997.

9.8 Hard Data Ltd.

11060 - 166 Avenue
Edmonton, AB T5X 1Y3
Canada

Phone:

+1 403 456 1510

Fax:

+1 403 456 1510

EMail:

harddata@bigfoot.com

Contact:

Maurice Hilarius, Michal Jaegermann

Type of support:

Phone, EMail, fax, remote network administration, inhouse and onsite.

Special expertise:

Installation, programming services, system administration, Internet and Intranet connectivity, firewall installation, troubleshooting, training. RAID storage and data warehousing, Samba, GIS software and support, Oracle support and connectivity, dial-up servers and remote office applications.

Sample prices:

Rates vary depending on application, level of service priority requested, and term of contract. Starting at CDN$50/hour (approximately US$40).

Last modified:

March 15, 1997.

9.9 IED Inc.

Phone:

+1 519 725 7353

Fax:

+1 519 725 7353

EMail:

orders@ied.com

URL:

http://www.ied.com

Contact:

Jan Vicherek

Type of support:

Phone, EMail, remote network administration and inhouse.

Special expertise:

Linux installation and support, network architecture design and setup (firewalls, Internet services). Intergrated web databases, online processing. Custom programming Linux and Unix, RDBMS and web.

Sample prices:

CDN$35-$60/hour, depending on type and amount of work.

Last modified:

March 17, 1997.

9.10 Jones Computer Supplies

```
RR \#3
Perth, ON K7H 3C5
Canada
```

Phone:

+1 613 267 6704

Fax:

+1 613 264 0372

EMail:

sos@jcs.on.ca

URL:

http://www.jcs.on.ca

Contact:

Peter Jones

Type of support:

Phone, EMail, fax, remote network administration, inhouse and onsite.

Special expertise:

Installation of Linux, network configuration (firewalls, gateways, FTP, POP and web servers).

Sample prices:

CDN$60-$160/hour depending on the work being performed.

Last modified:

February 20, 1997.

9.11 MostlyLinux

```
Calgary, AB
Canada
```

Phone:

+1 403 209 9406

Fax:

+1 403 285 1399

EMail:

info@mostlylinux.ab.ca

URL:

http://www.mostlylinux.ab.ca

Contact:

Scott Barker

Type of support:

Phone (conditional) and EMail.

Special expertise:

We do everything, from vanilla installs, to specific customizations and hacks, to ongoing system administration. However, we do not do phone-only support. We will do phone support only if we can have direct access to the system, such as through the Internet or through a no-charge dial-in. Also, since we are a very small company (at the moment), we will not return long-distance phone-calls, unless they are toll free.

Sample prices:

- $20/hour for individuals
- $40/hour for corporates

Last modified:

March 15, 1997.

9.12 Gary Lawrence Murphy

RR\#1 07 Forest Place
Sauble Beach, ON N0H 2G0
Canada

Phone:

+1 519 422 1150

Fax:

+1 519 422 2723

EMail:

garym@sos.on.ca

URL:

http://www.sos.on.ca/~garym

Contact:

Gary Lawrence Murphy

Type of support:

Phone, EMail, remote network administration and direct or distance training (via MUD).

Special expertise:

Web site installations and design, Linux installations particularly for web sites and gateways. Projects of note: Ontario Science Centre Information Highway exhibit and OSC web site, Bell Canada "AutoLinx" Intranets, SOS Internet Corp web site and ISP service, Town of Wiarton web site.

Sample prices:

CDN$75/hour but have been known to work for free or for barter for a right cause.

Last modified:

March 15, 1997.

9.13 Pyx Networking

27 Cleta Drive
Scarborough, ON M1K 3G5
Canada

Phone:

+1 416 264 0355

Fax:

+1 416 264 0356

EMail:

esilver@pyx.net

URL:

http://www.pyx.net

Contact:

E.Silver

Type of support:

Phone, EMail, remote network administration, inhouse, onsite and live online.

Special expertise:

Planning, design, setup, installation, maintenance as well as technical support and management of all aspects of networking using Linux alone, Linux to Novell, Unix, and Novell with Microsoft applications products. Full LAN and WAN technical support and training. Network applications development. Web systems, development. Alphanumeric paging, fax and EMail gateways. EMail listserving systems. Complete ISP network systems design, installation and maintenance. Firewalling and security systems. Installation and integration of telephone networks and CTI into new and existing computer networks. Internet and Intranet streaming audio/video broadcasting and teleconferencing systems. Specialists in Linux. Over 23 years in the computer business with a proven track record of performance. Notable local and international references available upon request.

Sample prices:

Base rates start at about US$80/hour dependent on type of work.

Last modified:

March 15, 1997.

9.14 Ken Roberts Computer Consultants Inc.

```
148 York Street, 2nd Floor
London, ON N6A 1A9
Canada
```

Phone:

+1 519 672 8844

Fax:

+1 519 672 3528

EMail:

krcc@mirror.org

URL:

http://www.mirror.org/krcc.html

Contact:

Ken Roberts

Type of support:

Phone, EMail and remote network administration.

Special expertise:

Custom applications software, C programming, database applications including DBase and Appgen file formats. We have worked with Unix and Linux for eight years and have must-be-reliable applications operating on systems in over 50 Ontario communities. Familiar with networks and Internet applications. Remote programming, debugging, installation and support.

Sample prices:

CDN$120/hour.

Last modified:

March 15, 1997.

9.15 Silver Technologies

```
Box 22123
Regina, SK S4S 7H4
Canada
```

Phone:

+1 306 596 1332

Fax:

+1 306 585 2878

EMail:

rcp@dlcwest.com

Contact:

Richard Perrin

Type of support:

Phone, EMail and onsite.

Special expertise:

System and network administration, programming, Linux publications.

Sample prices:

CDN$20-$50/hour.

Last modified:

March 27, 1997.

9.16 Troika Management Services

```
Unit 611 - 1421 Western Rd
London, ON N6G 4W4
Canada
```

Phone:

+1 519 438 9323

Fax:

+1 519 438 9323

EMail:

xbill@sprynet.com

URL:

http://dolphin.dbmsys.com

Contact:

William McLean

Type of support:

Phone, EMail, remote network administration, inhouse and onsite.

Special expertise:

Job scheduling, Java, porting, system and network management, system planning, sizing and administration, installation, programming services, Internet and Intranet connectivity, firewall installation, troubleshooting.

Sample prices:

Upon request.

Last modified:

April 1, 1997.

10 Denmark

10.1 Lasse Oesterild

Noerrevang 2
DK-4300 Holbaek
Denmark

Phone:

+45 59451318

EMail:

lasseoe@unixzone.dk

URL:

http://www.unixzone.dk

Contact:

Lasse Oesterild

Type of support:

Phone, EMail, fax, remote network administration, inhouse and onsite.

Special expertise:

Installation, system administration, Internet and Intranet connecttibity and troubleshooting.

Sample prices:

Upon request.

Last modified:

March 1, 1997.

11 Europe

Companies which are not bound to a particular country within Europe.

11.1 Jochen Hayek

Augsburger Str. 33
D-10789 Berlin
Germany

Phone:

+49 171 350 28 73 (mobile), +49 30 214 798 80

Fax:

+49 30 214 798.81

EMail:

Jochen_Hayek@ACM.org

URL:

http://www.ACM.org/~Jochen_Hayek

Contact:

Jochen Hayek

Type of support:

To be negotiated - quite unrestricted.

Special expertise:

Familiar with most topics

Sample prices:

ECU 60/hour.

Last modified:

March 16, 1997.

11.2 Tarkus AB

```
Skommartorpsv. 24
S-735 38 Surahammar
Sweden
```

Phone:

+46 70 7522246

Fax:

+46 220 33907

EMail:

tarkus@tarkus.se

URL:

http://www.tarkus.se

Contact:

Carlos Vidal, Bo Berggren

Type of support:

Phone, EMail, and inhouse if required.

Special expertise:

We work in Scandinavia, Germany and Switzerland.

Sample prices:

From SEK 0 to 700/hour (US$0-$100) depending on the job. Many "easy" questions are answered for free.

Last modified:

March 15, 1997.

12 Finland

12.1 Netsol Network Solutions Oy

Hiihtotie 3A
FIN-01280 Vantaa
Finland

Phone:

+358 50 5666898

Fax:

+358 9 34090404

EMail:

netsol@netsol.fi

URL:

http://www.netsol.fi

Contact:

Timo Virtaneva

Type of support:

Inhouse.

Special expertise:

Support for Internet connections, firewalls and networking.

Sample prices:

Upon request.

Last modified:

March 16, 1997.

13 Germany - General

13.1 Feichtinger IT Consulting

Ziegelh\"{u}tte 4
D-66862 Kindsbach
Germany

Phone:

+49 6371 60056

Fax:

+49 6371 69957

EMail:

feichtinger@iccc.se

Contact:

Karl Feichtinger

Type of support:

Fernwartung.

Special expertise:

Entwicklung und Administration von Internet und Intranet-Lösungen, Internet-Anbindung von LANs durch Linux-Kommunikationsserver, Schulung, Support.

Sample prices:

Tagessatz DM 1200, Festpreise nach Vereinbarung.

Last modified:

March 16, 1997.

13.2 mdt

Phone:

+49 171 8030373

Fax:

+49 171 8029279

EMail:

mdt@contrib.de

Contact:

Michael Dietrich

Type of support:

Phone, EMail, inhouse. I do projects anywhere in Germany or even in other countries.

Special expertise:

Programming services (various languages including C, C++ and Java), installation, troubleshooting, training. Special portable computer knowledge.

Sample prices:

Maximum of DM 100/hour (approximately US$/60) plus traveling.

Last modified:

March 23, 1997.

13.3 MetaWorks GmbH

```
Carl-Sp\"{a}ter-Str. 1
D-56070 Koblenz
Germany
```

Phone:

+49 261 98440 0

Fax:

+49 261 98440 44

EMail:

support@metaworks.de

URL:

http://www.metaworks.de

Contact:

Andreas Heilwagen

Type of support:

Phone, EMail and inhouse.

Special expertise:

Hostmaster of an ISP using Linux machines.

Sample prices:

Upon request.

Last modified:

March 19, 1997.

13.4 Ntakpe Management & Consulting

```
Waldweg 9
D-85386 Eching/Munich
Germany
```

Phone:

+49 89 327155 0

Fax:

+49 89 327155 99

EMail:

ntakpe@ntakpe.com

URL:

http://www.ntakpe.com

Contact:

Jean Louis Ntakpe

Type of support:

Phone, EMail and inhouse.

Special expertise:

Familiar with most topics.

Sample prices:

Upon request.

Last modified:

March 17, 1997.

13.5 S.u.S.E. Gmbh

```
Gebhardtstr. 2.
D-90762 F\"{u}rth
Germany
```

Phone:

+49 911 32471 56, +49 911 7405331

Fax:

+49 911 7405331

EMail:

psupport@suse.de

URL:

http://www.suse.de

Contact:

Klaus Franken, Bodo Bauer

Type of support:

Telephonisch, EMail, Fax, Fernwartung, Inhouse und vor Ort.

Special expertise:

Support mit/ohne Wartungsverträge, Entwicklung, WWW-Applikationen, Internet- und Intranet-Anbindung (z.B: ISDN), spezielle Hardwareanbindung, Beratung. Umfassendes Linux Know-How des 12-köpfigen Entwicklerteams der S.u.S.E. Linux Distribution.

Sample prices:

- DM 1.500 für die Installation Linux-Rechner als Internetserver (WWW, EMail, news, proxy, Paketfilter-Firewall)
- DM 140/Monat für Support/Wartungsvertrag eines Intranet-Servers
- DM 1.500/Manntag für Installation/Beratung

Weitere Beispiele finden Sie unter http://www.suse.de/Supportuebersicht.html

Last modified:

March 27, 1997.

14 Germany - Baden-Württemberg

14.1 Hans-Joachim Baader

Poppelfeld 9
D-76646 Bruchsal
Germany

Phone:

+49 7257 930142

Fax:

+49 7257 930143

EMail:

hans@grumbeer.inka.de

Contact:

Hans-Joachim Baader

Type of support:

Free support by EMail, phone, fax if I can answer by EMail.

Special expertise:

Linux and Unix programming and system administration. Process automation, network programming, databases, realtime systems.

Sample prices:

Upon request.

Last modified:

March 15, 1997.

14.2 ISS Internet Service Stuttgart GmbH

```
Wilhelm Schickard-Str. 7
D-72124 Pliezhausen
Germany
```

Phone:

+49 7127 9740

Fax:

+49 7127 974110

EMail:

info@neckar-alb.de

URL:

http://www.neckar-alb.de

Contact:

Jochen Wiedmann <Jochen.Wiedmann@Neckar-Alb.DE>

Type of support:

Phone, EMail, remote network administration, inhouse and onsite.

Special expertise:

Firewall installation, programming (C, C++, Perl), system administration, Internet, Intranet and training.

Sample prices:

DM 160/hour.

Last modified:

March 19, 1997.

14.3 MU Softwareentwicklung

Wacholderweg 14
D-70597 Stuttgart
Germany

Phone:

+49 711 7676184

Fax:

+49 711 7676185

EMail:

info@musoftware.com

URL:

http://www.musoftware.com (In German)

Contact:

Ullrich von Bassewitz <uz@musoftware.com>

Type of support:

Phone, EMail and inhouse.

Special expertise:

Installation, programming services, Internet and Intranet connectivity.

Sample prices:

Upon request.

Last modified:

March 16, 1997.

14.4 Jochen Wiedmann

Am Eisteich 9
D-72555 Metzingen
Germany

Phone:

+49 7123 14881

Fax:

+49 7127 974110

EMail:

Jochen.Wiedmann@Neckar-Alb.DE

Contact:

Jochen Wiedmann

Type of support:

Phone, EMail, remote network administration and inhouse.

Special expertise:

Firewall installation, programming (C, C++, Perl), system administration, network, Internet, Intranet.

Sample prices:

DM 120/hour.

Last modified:

March 19, 1997.

14.5 Michael Will Linux Systeme

```
Fichtenweg 1/1
Room 312
D-72076 T\"{u}bingen
Germany
```

Phone:

+49 7071 969063

Fax:

+49 7071 969064

EMail:

Michael.Will@student.uni-tuebingen.de

URL:

http://www-ti.uni-tuebingen.de/~will

Contact:

Michael Will

Type of support:

Phone, EMail, remote network administration and inhouse.

Special expertise:

Installation, programming services, system administration, Internet and Intranet connectivity, firewall installation, troubleshooting and training.

Sample prices:

Individual pricing for the commercial market, feel free to ask. In general, I do free support for home users and universities with light weight troubleshooting and consulting. When I have to invest more time, I charge money.

Last modified:

March 16, 1997.

15 Germany - Bayern

15.1 B.I.S Babylon Internet Service GmbH

Runde-Turm-Str. 2a
D-63785 Obernburg
Germany

Phone:

+49 6022 6160 20

Fax:

+49 6022 6160 16

EMail:

babylon@babylon.de

URL:

http://www.babylon.de

Contact:

Andreas Tikart

Type of support:

Schulungen in unserem Schulungsraum mit Internet-Standleitung, u.a. zu Linux und Aufbau eines Dial-In Servers mit Linux.

Special expertise:

Wir betreiben einen Internet-Einwählknoten (POP) unter Linux.

Sample prices:

Auf Anfrage.

Last modified:

March 25, 1997.

15.2 EDV-Beratung Gert Döring

Frankfurter Ring 24
D-80807 M\"{u}nchen
Germany

Phone:

+49 89 3545979

Fax:

+49 89 3545980

EMail:

gert@greenie.net

Contact:

Gert Döring, Simone Demmel

Type of support:

remote network administration, inhouse and onsite.

Special expertise:

Networking, LAN/WAN planning and implementation, system integration, system programming, training, general support.

Sample prices:

Prices vary depending on the job. Prices can be negotiated.

- Low prices for non-profit organizations
- DM 95/hour for short jobs
- DM 700/day for longer jobs

Last modified:

March 16, 1997.

15.3 K&K Kommunikationssysteme GmbH

Haunstetterstr.19
D-86161 Augsburg
Germany

Phone:

+49 821 25892 20

Fax:

+49 821 25892 22

EMail:

Alexander.Mueller@Exklusiv.De

URL:

http://www.exklusiv.de

Contact:

Alexander Müller, Oliver Kaufmann, Felix Kirschner

Type of support:

Remote network administration and onsite.

Special expertise:

Installation, Internet connectivity, Perl, shell, networking, ISDN with Linux.

Sample prices:

DM 150/hour.

Last modified:

March 17, 1997.

15.4 noris network GmbH

```
Schleiermacherstra{\ss}e 12
D-90491 N\"{u}rnberg
Germany
```

Phone:

+49 911 59818 0

Fax:

+49 911 59818 11

EMail:

info@noris.de

URL:

http://www.noris.de

Contact:

Matthias Urlichs <smurf@noris.de>

Type of support:

Phone, EMail, inhouse and remote network administration.

Special expertise:

Extensive kernel, debugging and networking experience. Specializes on system-level drivers, tools and utilities.

Sample prices:

DM 150/hour for phone or inhouse support.

Last modified:

March 15, 1997.

15.5 Julian Howard Stacey, Vector Systems Limited, München


```
Holz Stra{\ss}e 27d
D-80469 Munich
Germany
```

Phone:

+49 89 268616

Fax:

+49 89 2608126

ISDN Data:

+49 89 26023276

EMail:

jhs@freebsd.org

URL:

http://www.freebsd.org/~jhs/vsl

Contact:

Julian Stacey

Type of support:

Phone (only after prepaid contract), EMail

Special expertise:

Training at customer site custom development on and offsite, system config, system administration, etc. Mainly FreeBSD based, but also Linux. I provide consulting in Bayern (Germany) and South East England.

Sample prices:

Upon request.

Last modified:

March 16, 1997.

15.6 WorNet Internetdienste

Weidacher Hauptstr. 61
D-82515 Wolfratshausen
Germany

Phone:

+49 8171 22937

Fax:

+49 8171 22938

EMail:

wornet@wor.de

URL:

http://www.wor.de

Contact:

Christian Eich

Type of support:

Phone, EMail and inhouse.

Special expertise:

Internet and Intranet server, ISDN4Linux, dial-in server, file and print server (Unix and Windows), web applications.

Sample prices:

DM 80/hour.

Last modified:

March 3, 1997.

16 Germany - Berlin

16.1 netcomp Informationsmanagement

Chausseestr. 85
D-10115 Berlin
Germany

Phone:

+49 30 28390576, +49 171 2710881 (mobile)

Fax:

+49 30 28390577

EMail:

fruehbrodt@msn.com, 100115.576@compuserve.com

Contact:

Jörg Frühbrodt

Type of support:

Remote network administration, inhouse and onsite.

Special expertise:

Beratung, Entwicklung, Vertrieb, Installation, Service und Support für Linux; auch Komplettlösungen.

Sample prices:

- DM 120/Stunde für onsite Support, Tages- und Wochen-Preise nach Vereinbarung
- DM 220/Monat mit Support-Vertrag

Last modified:

April 9, 1997.

16.2 Woller & Link GbR

```
Grunewaldstra{\ss}e 9
D-10823 Berlin
Germany
```

Phone:

+49 3009 98 53, +49 172 3124656 (mobile)

Fax:

+49 30 21750288

EMail:

wl@inx.de

URL:

http://www.inx.de/w+l

Contact:

Daniel Link

Type of support:

Telephonisch, EMail, Fax und Fernwartung.

Special expertise:

System-Administration und Beratung, Netzwerkplanung und Aufbau, Vermittlung von Internetzugängen, Verkauf von für Linux geeigneten Hardwarekomponenten und Systemen.

Sample prices:

Informationen über die aktuelle Preisgestaltung liegen auf unserer Website.

Last modified:

March 16, 1997.

17 Germany - Brandenburg

17.1 Bernd Hentig EDV-Beratung

Parkstr. 10
D-16244 Finowfurt
Germany

Phone:

+49 3335 32330

Fax:

+49 3335 32331

EMail:

Bernd.Hentig@guug.de

Contact:

Bernd Hentig

Type of support:

Phone, EMail, fax and inhouse.

Special expertise:

LAN/WAN planning and installation (Ethernet, ISDN, X.25), software development and integration of standard software, Internet and Intranet connectivity and presentation. Sale and support of preinstalled Linux hardware (Intel). Sale and installation of standard software components (e.g. Red Hat Linux, ApplixWare).

Sample prices:

- DM 50/hour for assembling web pages (including scanning)

- DM 80/hour for Unix and Linux development jobs
- DM 120/hour for installation and support jobs
- DM 160/hour if non-Unix systems are involved (Novell, Windows)
- Special prices for larger projects on request

Last modified:

March 19, 1997.

18 Germany - Hamburg

18.1 Jens Doll

Hauke-Haien-Weg 29
D-Hamburg 22149
Germany

Phone:

+49 40 67391235

Fax:

+49 40 67391236

EMail:

100117.3615@compuserve.com

URL:

http://ourworld.compuserve.com/homepages/renate

Contact:

Jens Doll

Type of support:

Inhouse and training.

Special expertise:

Application development, networking.

Sample prices:

Upon request.

Last modified:

March 25, 1997.

18.2 Dipl.-Ing. Axel Ramge

Ebertallee 16
D-22607 Hamburg
Germany

Phone:

+49 40 893060

Fax:

+49 40 893061

EMail:

axel@ramge.de

URL:

http://www.ramge.de/ax

Contact:

Axel Ramge

Type of support:

Telephonisch.

Special expertise:

Alles, mit Schwerpunkt Ingenieurbüro: Analyse, Auswahl, Beschaffung, Installation, Wartung und Betreuung. Software: CAD, Datenbanken, Technische Software, Kommunikation (Mail, Fax, WWW).

Sample prices:

- DM 10/Telephonat (Hotline)
- DM 110/hour
- Tages- und Projektsatz nach Vereinbarung

Last modified:

March 20, 1997.

19 Germany - Hessen

19.1 Gerd Aschemann

Osannstr. 49
D-64285 Darmstadt
Germany

Phone:

+49 6151 16 2259

Fax:

+49 6151 16 3052

EMail:

aschemann@Informatik.TH-Darmstadt.de

URL:

http://www.informatik.th-darmstadt.de/~ascheman

Contact:

Gerd Aschemann

Type of support:

Phone, EMail and inhouse.

Sample prices:

US$100/hour.

Last modified:

February 19, 1997.

19.2 b.i.t. beratungsgesellschaft für informations-technologie mbh

```
Bunsenstrai{\ss}e 15
D-64293 Darmstadt
Germany
```

Phone:

+49 6151 827575

Fax:

+49 6151 827576

EMail:

info@b-i-t.de

URL:

http://www.b-i-t.de

Contact:

Reinhold Schucht, Andy Schmidt

Type of support:

Telephonisch, EMail und vor Ort.

Special expertise:

Beratung bei Planung und Durchführung von Softwareprojekten, Projektleitung, Softwareentwicklung, Administration von Unix-Netzwerken und Internet-Anbindung, Schulung.

Sample prices:

DM 120/hour.

Last modified:

March 20, 1997.

19.3 LEMIS

Schellnhausen 2
D-36325 Feldatal
Germany

Phone:

+49 6637 919123

Fax:

+49 6637 919122

EMail:

grog@lemis.de

URL:

http://www.lemis.de/~grog

Contact:

Greg Lehey

Type of support:

Phone, EMail, fax and inhouse.

Special expertise:

Familiar with most topics.

Sample prices:

Typically US$100 or DM 150/hour. Significant reductions for non-profit organizations.

Last modified:

February 20, 1997.

20 Germany - Mecklenburg-Vorpommern

20.1 Bernd Wolf

M\"{o}llner Str. 11, Wh. 3, Zi. 45a,
D-18109 Rostock
Germany

Phone:

+49 177 2350472

EMail:

wolf@egd.igd.fhg.de

URL:

http://www.egd.igd.fhg.de/~wolf

Contact:

Bernd Wolf

Type of support:

Phone and EMail.

Special expertise:

Verschiedenes, z.B.: System Installation und Administration, "troubleshooting", Hard-, Software- und Netz-Tips, Hilfe: learning by doing, außerhalb Rostock: kommerziell (bis auf EMail) - nach Absprache, größere Aufträge.

Sample prices:

Auf Anfrage.

Last modified:

February 19, 1997.

21 Germany - Niedersachsen

21.1 Gärtner Datensysteme

Hamburger Str. 273a
D-38114 Braunschweig
Germany

Phone:

+49 531 2335555

Fax:

+49 531 2335556

EMail:

info@gaertner.de

URL:

http://www.gaertner.de

Contact:

Joachim Beggerow, Martin Neitzel

Type of support:

Phone, EMail and inhouse.

Special expertise:

Familiar with most topics.

Sample prices:

Depending on the job, starting at DM 1800 for a full day.

Last modified:

March 16, 1997.

21.2 Jürgen Gerloff Elektronik

```
Th\"{o}rener Str. 14
D-29308 Winsen
Germany
```

Phone:

+49 5146 92046

Fax:

+49 5146 92047

EMail:

postmaster@gerloff.de

Contact:

Jürgen Gerloff

Type of support:

Telephonisch, Fernwartung und vor Ort.

Special expertise:

Verkauf, Installation, Service und Administration von Linux-Systemen.

Sample prices:

Auf Anfrage.

Last modified:

March 16, 1997.

21.3 Electronic & Computertechnik Margitta Holzbrecher

M\"{u}hlenkampstr. 24
D-31515 Wunstorf
Germany

Phone:

+49 5031 12464

Fax:

+49 5031 12464

EMail:

M.Holzbrecher@t-online.de

URL:

http://home.t-online.de/home/M.Holzbrecher

Contact:

Margitta Holzbrecher

Type of support:

Phone, EMail and inhouse.

Special expertise:

Linux consulting, installation , administration and Linux PCs.

Linux Beratung, Installation, Administration und Komplettsysteme.

Sample prices:

DM 80/hour.

Last modified:

March 17, 1997.

21.4 Martin Schulze

Infodrom Oldenburg
Artillerieweg 55a
D-26129 Oldenburg
Germany

Phone:

+49 441 7780584

Fax:

+49 441 777884

EMail:

joey@infodrom.org

URL:

http://home.pages.de/~joey

Contact:

Martin Schulze

Type of support:

Phone, EMail and inhouse.

Special expertise:

Familiar with most topics.

Sample prices:

Upon request.

Last modified:

March 15, 1997.

22 Germany - Nordrhein-Westfalen

22.1 Stephan Austermühle

Gl\"{u}ckaufstr. 52/053
D-57076 Siegen
Germany

Phone:

+49 271 790504

Fax:

+49 271 790532

EMail:

sa@netaccess.de

URL:

http://www.wad.org/users/stephan

Contact:

Stephan Austermühle

Type of support:

Phone (only if service contract exists), EMail and inhouse.

Special expertise:

I serve the regions Kreis Altenkirchen, Cologne, Oberbergischer Kreis, Rhein-Sieg-Kreis, Siegerland, and Westerwaldkreis.

Sample prices:

- DM 80/hour for hotline support
- DM 5,000/year for a maintenance contract
- DM 1,500 (typically) for installing a Linux-based Internet or Intranet server

Last modified:

March 19, 1997.

22.2 dev/consulting GmbH

```
Webereistr. 3
D-33602 Bielefeld
Germany
```

Phone:

+49 521 1365800

Fax:

+49 521 1365803

EMail:

devcon@devconsult.de

URL:

http://www.devconsult.de

Contact:

Winfried Motzkus, Christian Carstensen

Type of support:

Phone, EMail, remote network administration and inhouse.

Special expertise:

Installation, administration, Internet administration, object oriented database software engeneering and support of custom solutions on the base of Linux. Security check, development of Internet and Intranet solutions.

Sample prices:

- DM 110/hour
- Support on monthly rates of DM 250/month available
- Development on fixed prices rate

Last modified:

March 31, 1997.

22.3 Ing. Büro Gerichhausen

```
Steinsstra{\ss}e 103
D-41199 M\"{o}nchengladbach
Germany
```

Phone:

+49 2166 15068

Fax:

+49 2166 10159

EMail:

support@mail.niederrhein.de

URL:

http://www.niederrhein.de

Contact:

Christoph Adomeit

Type of support:

Phone, EMail, remote network administration and inhouse.

Special expertise:

Internet, firewalls, ISDN, TCP/IP, proxy, mail and news, UUCP and security.

Sample prices:

DM 155/hour.

Last modified:

February 19, 1997.

22.4 netServe oHG

```
Michaelweg 66
D-48149 M\"{u}nster
Germany
```

Phone:

+49 251 866 976

Fax:

+49 251 866 977

EMail:

info@www.muenster.com

URL:

http://www.muenster.com

Contact:

Jörg Fraune

Type of support:

Telephonisch, EMail, Fax und Fernwartung.

Special expertise:

Systemverwaltung, LAN und WAN, Sicherheitschecks, Linux-Schulungen, Softwareentwicklung, Firewalls, heterogene Netzwerke mit Linux-Server und Windows-Clients, Anwendungsentwicklung, Netzwerkinstallation und -wartung im Rahmen von *Schulen im Netz*, WWW-Design, Webserverinstallation, ISDN-Intranet Realisierung.

Sample prices:

- Stundensatz DM 120
- Linux Komplettinstallation: DM 600

Nähere Preisinformationen auf Anfrage und auf unserer Web Server.

Last modified:

April 8, 1997.

22.5 PiN - Präsenz im Netz GmbH

Leimbacher Str. 36
D-42281 Wuppertal
Germany

Phone:

+49 202 2 50 11 64

Fax:

+49 202 2 50 11 65

EMail:

pin@pinserve.de

URL:

http://www.pinserve.de

Contact:

Kurt Harders, Andre Dressler

Type of support:

Inhouse.

Special expertise:

Training, site planning, Intranet and Internet, client/server, database integration, application development, GNU Software.

Sample prices:

Upon reqest.

Last modified:

March 15, 1997.

22.6 Silent Running

Hospitalstra{\ss}e 2
D-53840 Troisdorf
Germany

Phone:

+49 2241 87190

Fax:

+49 2241 871946

EMail:

info@silent-running.de

Contact:

Ralf Nitzgen, Ray Pye

Type of support:

Phone, EMail, fax, remote network administration, inhouse and onsite.

Special expertise:

Specializing in object-oriented software engeneering and networking under Linux. Services include design, development and support of custom systems (particularly business systems), the provision of low-cost Internet and Intranet connectivity solutions (firewalls and gateways) and general Linux support (installation, configuration, security and tuning).

Sample prices:

DM 115/hour. Fixed price basis available for development projects.

Last modified:

March 19, 1997.

22.7 SUNSOFT Büro und EDV GmbH

```
M\"{u}hlenbach 42
D-50676 K\"{o}ln
Germany
```

Phone:

+49 221 9230580

Fax:

+49 221 9230581

EMail:

buero@sunsoft.de

URL:

http://www.sunsoft.de

Contact:

Egbert Hinzen

Type of support:

Phone, EMail, remote network administration and inhouse.

Special expertise:

Installation, system administration, Internet and Intranet connectivity, firewall installation, troubleshooting and training.

Sample prices:

DM 100/hour.

Last modified:

April 6, 1997.

22.8 transdata - Bigge & Langanke GbR

Laventiestr. 17
D-58640 Iserlohn
Germany

Phone:

+49 2371 963616

Fax:

+49 2371 461381

EMail:

bigge@transdata.de

URL:

http://transdata.de

Contact:

Frank Bigge, Boris Langanke

Type of support:

EMail and inhouse.

Special expertise:

Training, installation and administration, Internet administration, web authoring, web design and 3D modelling.

Sample prices:

- DM 120/hour or DM 1200/day for installation and administration
- DM 120/hour for training
- DM 150/hour for web authoring and web design

Last modified:

March 20, 1997.

22.9 Jörg Weber

Sursstr.1
D-45143 Essen
Germany

Phone:

+49 172 2186328

Fax:

+49 201 312677

EMail:

kufi@kufis.ruhr.de

Contact:

Jörg Weber

Type of support:

Phone, EMail and remote network administration.

Special expertise:

Training, system installation and maintainance (Standalone, LAN, WAN). Troubleshooting.

Sample prices:

- Free for privates and non-profit organizations if it doesn't take too much time
- In general DM 120/hour plus expenses and VAT

Last modified:

February 19, 1997.

23 Germany - Saarland

23.1 B. Neubert EDV-Dienstleistungen

Parkweg 16
Scheidt
D-66133 Saarbr\"{u}cken
Germany

Phone:

+49 681 817629

Fax:

Upon request.

EMail:

neubert@lusi.uni-sb.de (nur für private nichtkommerzielle und wissenschaftliche Kontakte, for private non-commercial and scientific contacts only)

Contact:

Boris Neubert

Type of support:

Telephonisch, Inhouse und vor Ort.

Special expertise (German):

Die Beratungstätigkeit umfaßt Hilfestellung bei Hardware- und Software-Kauf sowie Installation von Hardwarekomponenten und Anwenderprogrammen, Netzwerklösungen im Unix-Bereich, Vermittlung von Netzzugängen, sowie die allgemeine Informationsbeschaffung im wissenschaftlichen Bereich und verwandte Dienstleistungen.

Special expertise (English):

Consulting comprises assistance with hardware and software purchase, installation of hardware components and user programs, networking solutions under Unix, mediation of network access, general information retrieval in the scientific field and related services.

Sample prices:

Auf Anfrage; upon request.

Last modified:

March 17, 1997.

24 Germany - Schleswig-Holstein

24.1 AllCon GmbH

```
Lise Meitner Stra{\ss}e 2
D-24941 Flensburg
Germany
```

Phone:

+49 461 9992 162

Fax:

+49 461 9992 165

EMail:

info@allcon.net

URL:

http://www.allcon.net

Contact:

Oliver J. Albrecht, Göran Jensen, Dieter Thiel

Type of support:

Phone, remote network administration and inhouse.

Special expertise:

Installation and system administration, router and firewall installation, setup and maintenance of Linux and Unix based database systems and web servers, Internet and Intranet services and connectivity, training.

Sample prices:

DM 120/hour.

Last modified:

March 16, 1997.

25 Germany - Thüringen

25.1 IKS GmbH

```
Wildenbruchstra{\ss}e 15
D-07745 Jena
Germany
```

Phone:

+49 3641 675640

Fax:

+49 3641 675655

EMail:

info@iks-jena.de

URL:

http://www.iks-jena.de

Contact:

Erik Heinz

Type of support:

Phone, EMail and remote network administration.

Special expertise:

Installation, training. We also do network planning and setup, programming, and provide full Internet service.

Sample prices:

DM 150/hour for consulting. Contract prices available.

Last modified:

March 17, 1997.

26 Hungary

26.1 Krisztián Czakó

52 Fodor Street
H-1124 Budapest
Hungary

Phone:

+36 1 2144070

Fax:

+36 1 1566088

EMail:

slapic@fido.hu

Contact:

Krisztián Czakó

Type of support:

Phone, EMail, fax, remote network administration, inhouse and onsite.

Special expertise:

Installation of Internet and Intranet servers (e.g. web, FTP, mail, samba, mars), office systems (based on Applixware and maybe on Caldera's products in the near future). Of course I can install many of the free software packages as well. Training.

Sample prices:

Upon request.

Last modified:

March 6, 1997.

27 India

27.1 Algologic Research & Solutions

78 Sancharpuri Colony
Bowenpally P.O.
Secunderabad 500 011
India

Phone:

+91 40 775 1650

Fax:

+91 40 842 477 (Please mention "Attention FMB 229")

EMail:

algolog@hd1.vsnl.net.in

Contact:

S. Parthasarathy

Type of support:

Phone, EMail, onsite within India and neighbourhood countries.

Special expertise:

Familiar with most topics.

Sample prices:

Upon request.

Last modified:

March 22, 1997.

28 Israel

28.1 TclTek Ltd.

Mehalke HaMayim 12
Jerusalem 91112
Israel

Phone:

+972 52 670 353

Fax:

+972 2 563 0948

EMail:

benavrhm@tcltek.co.il

URL:

http://www.tcltek.co.il

Contact:

Jonathan Ben-Avraham

Type of support:

Phone, EMail and onsite in Israel, Jordan and Palestinian Autonomous areas. Support provided in English, Hebrew and some Arabic.

Special expertise:

Custom firewalls and routers, secure servers.

Sample prices:

US$50/hour for companies, free via linux-il@linux.org.il

Last modified:

March 16, 1997.

29 Italy

29.1 P.O.P. Art S.r.l.

```
Via Camperio, 9
I-Milano
Italy
```

Phone:

+39 338 8164150

Fax:

+39 2 57605058

EMail:

multivac@comm2000.it

Contact:

Luca Pescatore

Type of support:

EMail, remote network administratiom, inhouse and onsite.

Special expertise:

PC (Intel/PowerPC) with Linux (Hardware), system administration, Internet and Intranet Connectivity, web administration and Installation and firewall configuration.

Sample prices:

Upon reqeust.

Last modified:

January 12, 1997.

29.2 PROFUSO

```
Via Vergani, 11
I-35031 Abano Terme (Padova)
Italy
```

Phone:

+39 348 2220811

EMail:

profuso@profuso.com

URL:

http://www.profuso.com

Contact:

Giuseppe Zanetti <beppe@profuso.com>

Type of support:

Phone, EMail, onsite only in the province of Padova and in Veneto.

Special expertise:

Located in Veneto. Support both Intel and Alpha Linux systems. System Integration and LAN technologies. Intranet. We offer Linux installation and Linux based solutions (for example ISDN routers). We are releasing a very important product. Please see our web site for more info.

Sample prices:

Upon request.

Last modified:

March 19, 1997.

29.3 SIR s.r.l. - PublinetWork

Piazza Tavarone 2/22
I-16123 Genova
Italy

Phone:

+39 10 2463638

Fax:

+39 10 2468561

EMail:

info@publinetwork.com

URL:

http://www.publinetwork.com

Contact:

Luca Maranzano

Type of support:

Phone, EMail, remote network administration and inhouse (when possible).

Special expertise:

Training, Internet and Intranet connectivity, web publishing, ready to run Linux servers with installation and configuration.

Sample prices:

Upon request.

Last modified:

March 19, 1997.

29.4 Softmedia Spa

via Pietrasanta 14
I-20141 Milano
Italy

Phone:

+39 335 417677

Fax:

+39 2 5730 7652

EMail:

venta@softmedia.it

URL:

http://www.softmedia.it

Contact:

Paolo Ventafridda

Type of support:

Phone, remote network administration and inhouse.

Special expertise:

We offer a custom preinstalled Linux box with some special patches, to be installed on LANs for caching proxy, IP Masquerading, DNS, SMTP, POP mail and dial on demand, using ethernet routers such as LanOptics Ascend, or modems, or Teles ISDN cards. It's a plug and play solution we sell as a service, not as a product. The Linux box comes with a triple DES filesystem encryption. We help selecting the best ISP, we negotiate the best prices, for quality cost/effective connections. We do system programming, with 12 years experience in C/Unix . We are focused on Intranet solutions, with an eye on Linux integration with Mac and Windows 95/NT. We can and do provide serial installation for many Linux boxes, and assist our customers with training on security, system administration and application programming. Finally we integrate Linux platforms with NT fax on demand software, and voice processing systems based on Dialogic cards.

Sample prices:

Upon request.

Last modified:

March 9, 1997.

29.5 Studio LEADER Pro

```
Via Pietrastretta, 76
I-38100 Trento
Italy
```

Phone:

+39 461 828229

Fax:

+39 461 829862, +39 461 829877

EMail:

info@leader.it

URL:

http://www.infomagic.com/leader.it, http://www.leader.it

Contact:

Guido Brugnara <brugnara@leader.it>, Isabella Faggioni <faggioni@leader.it>

Type of support:

EMail, remote network administration and inhouse.

Special expertise:

Installation, engineering. LAN and WAN integration. Support for InfoMagic clients.

Sample prices:

Upon request.

Last modified:

April 11, 1997.

30 Japan

30.1 SoftWare Research Co.

```
Hayabusacho 2-11
Chiyodaku, Tokyo 102
Japan
```

Phone:

+81 3 3264 6171

Fax:

+81 3 3264 0647

EMail:

info@src.co.jp

URL:

http://www.src.co.jp

Contact:

Hayama Yossihiro

Type of support:

EMail.

Special expertise:

Linux installation and configuration, Internet and Intranet conectivity.

Sample prices:

Upon request.

Last modified:

March 17, 1997.

31 Mexico

31.1 Miguel de Icaza

Av Copilco 163-22-1003
Mexico City
Mexico

Phone:

+52 915 622 4680

EMail:

miguel.de.icaza@linux.org

Contact:

Miguel de Icaza

Type of support:

Phone and EMail.

Special expertise:

Kernel hacking, driver developement, system administration, applications programming, bug fixing of publicaly available software, extension of freely redistributable software.

Sample prices:

US$30-$50/hour.

Last modified:

February 19, 1997.

31.2 Laboratorio de Sistemas Linux

```
Calzada de los Gallos \#20
Edificio 8 Departamento 6
Fraccionamiento Villas de Cortes
Tejalpa, Morelos 62550
Mexico
```

Phone:

+52 73 170952

Fax:

+52 73 297098

EMail:

turbo@linux.lsl.com.mx

URL:

http://www.lsl.com.mx

Contact:

Aztec Eagle Turbo, IRL Hector Daniel Cortes Gonzalez

Type of support:

EMail and onsite.

Special expertise:

General Linux consulting, Linux workstations, networking, Internet connectivity, and web server.

Sample prices:

Upon request.

Last modified:

March 16, 1997.

32 The Netherlands

32.1 Berrymount Automation B.V.

```
P.O. Box 3362
NL-2601 DJ Delft
The Netherlands
```

Phone:

+31 15 2145985

Fax:

+31 15 2122179

EMail:

info@berrymount.nl

URL:

http://www.berrymount.nl

Contact:

Rob van Nieuwkerk

Special expertise:

Consultancy, projects, services and development in technical automation, data- and telecom, high performance computing and computer security. Berrymount has strong Linux expertise.

Sample prices:

Upon request.

Last modified:

March 16, 1997.

32.2 Bitbybit Information Systems

```
Kluyverweg 2A
NL-2629 HT Delft
The Netherlands
```

Phone:

+31 15 2682569

Fax:

+31 15 2682530

EMail:

info@bitbybit-is.nl

URL:

http://www.bitbybit-is.nl

Contact:

Erno Marks

Type of support:

Phone, EMail, remote network administration and onsite.

Special expertise:

Installation, troubleshooting, training, networking, database systems, timetabling systems.

Sample prices:

US$60-$75/hour.

Last modified:

March 17, 1997.

32.3 BitWizard B.V.

```
van Bronckhorststraat 12
NL-2612 XV Delft
The Netherlands
```

Phone:

+31 70 3700841

Fax:

+31 15 2138217

EMail:

info@BitWizard.nl

URL:

http://www.BitWizard.nl

Contact:

Rogier Wolff <R.E.Wolff@BitWizard.nl>

Type of support:

Phone, EMail, remote network administration, inhouse and onsite.

Special expertise:

Troubleshooting, programming, firewall installation, Linux installation, device drivers.

Sample prices:

- US$80/hour, but we usually make you a fixed price offer before we start work.
- US$3200-$6400 for a device driver.

Last modified:

March 17, 1997.

32.4 Cistron Internet Services

P.O. Box 297
NL-2400 AG
The Netherlands

Phone:

+31 172 419445

Fax:

+31 172 430979

EMail:

linux@cistron.nl

URL:

http://www.cistron.nl

Contact:

Danny ter Haar

Type of support:

Phone, EMail, fax, remote network administration, inhouse and onsite.

Special expertise:

Author of large parts of Linux (sysvinit, minicom, network code and kernel code). Maintainer of many Debian GNU/Linux packages. Internet and Intranet provider including firewalls and leased lines.

Sample prices:

HFL 160/hour.

Last modified:

February 22, 1997.

32.5 MANTRA Research

Wijenburg 10
NL-5655 EW Eindhoven
The Netherlands

Phone:

+31 40 2910125

Fax:

+31 40 2910126

EMail:

sales@mantra.nl

URL:

http://www.mantra.nl

Contact:

Naresh Sharma

Type of support:

Consultancy on per hour basis. Maintenance contracts for remote system administration. Turn-key installations. Sales of Caldera, and related software. Inhouse development of software solutions (we do not do datacheering).

Special expertise:

Design automation, engineering design and analysis, turn-key installations, firewalls, cryptography, networking, development. We install Linux on all types of processor architectures, multiprocessor Intel machines, SPARCs and Alphas. We are a Caldera Channel Partner.

Sample prices:

Rates are on per hour basis, they exclude BTW (VAT) and the transportation charges for a consultant, fixed prices by negotiation. These prices are an indication and not binding. For maintenance contracts, please send us an EMail or phone us. Site maintenance is provided for installations with more than 100 workstations. The first hour of consultancy for any new client is free.

- Hfl 125/hour (approximately US$70) for Linux consulting
- Hfl 195 (approximately US$100) for cryptography, firewalls
- Hfl 175-250 (approximately US$90-$135) for engineering design (FEA, modelling, analysis)
- Hfl 395 (US$200) for design automation

Last modified:

March 16, 1997.

32.6 Netco

```
Zijlstraat 78/80
NL-2011 TR Haarlem
The Netherlands
```

Phone:

+31 23 5345554

Fax:

+31 23 5316155

EMail:

info@netco.nl

URL:

http://www.netco.nl

Contact:

Martijn van der Ende Type

Type of support:

Phone, EMail, remote network administration, inhouse and onsite.

Special expertise:

Internet and Intranet connectivity, firewall installation.

Sample prices:

Hfl 125/hour. Project are done on fixed price.

Last modified:

April 8, 1997.

32.7 Le Reseau netwerksystemen BV

```
Bieslookstraat 31
NL-9731 HH Groningen
The Netherlands
```

Phone:

+31 50 5492701

Fax:

+31 50 5492310

EMail:

info@reseau.nl

URL:

http://www.reseau.nl

Contact:

Arthur Donkers <arthur@reseau.nl>

Type of support:

Phone, EMail and onsite.

Special expertise:

Fault tolerant Linux systems, high reliability Intranet and Internet servers, application development and migration, security.

Sample prices:

Dfl 115/hour, projects are done on a fixed price basis.

Last modified:

April 4, 1997.

33 Norway

33.1 it-analyse as

```
Breist{\o}lsveien 14
N-5035 Bergen-Sandviken
Norway
```

Phone:

+47 55962221

Fax:

+47 55962858

EMail:

magnus@login.eunet.no

URL:

http://login.eunet.no/~magnus

Contact:

Magnus Alvestad

Type of support:

Phone, EMail and inhouse.

Special expertise:

Emacs, Java, GNU tools, GCC, kernel, Internet, SGML.

Sample prices:

US$80-$100/hour or free (if interesting work).

Last modified:

March 16, 1997.

33.2 NorConnect Internet Services AS/NorConnect Group

Boks 9273 Gr\"{o}nland
N-0134 Oslo
Norway

Phone:

+47 22 17 41 70

Fax:

+47 22 17 64 99

EMail:

post@norconnect.no

URL:

http://www.norconnect.no/english

Contact:

Vidar Hokstad <vidarh@norconnect.no>

Type of support:

Phone, EMail and inhouse.

Special expertise:

NorConnect specialize in planning, implementation and maintenance of Internet and Intranet related networks and server solutions. Among our reference customers you'll find for instance IDG New Media - International Data Groups Norwegian ISP - for which we run most of the network and news, mail and authentication servers.

Sample prices:

- Starting at NOK 250/hour (approximately US$40) for support agreements (other pricing arrangements available).
- Starting at NOK 250/hour (approximately US$40) for projects or one time jobs. Ranging upwards to NOK 850/hour (approximately US$130).

Last modified:

March 24, 1997.

33.3 UNISON AS

Holmenveien 20
Postboks 39, Vindern
N-0319 Oslo
Norway

Phone:

+47 22143320

Fax:

+47 22143345

EMail:

info@unison.no

URL:

http://www.unison.no

Contact:

Per Weisteen <perw@unison.no>

Type of support:

Phone, EMail, remote network administration, inhouse and onsite.

Special expertise:

10 years of Unix and Internet services in Europe. Training, programming services, porting, installation Internet and intranet infrastructure planning and connectivity, firewall configuration, DNS configuration, sendmail configuration, Usenet News server setup, web server configuration, HTML programming, SQL programming.

Sample prices:

- Starting at NOK 500/hour (approximately US$75) for support agreements
- Starting at NOK 650/hour (approximately US$110) for projects or one time jobs

Last modified:

February 14, 1997.

34 Pakistan

34.1 Vision Systems

```
179-C-1 Model Town
Lahore-54700
Pakistan
```

Phone:

+92 42 583 6152, +92 42 586 9353

Fax:

+92 42 5834920

EMail:

abnaseem@paknet1.ptc.pk

URL:

http://www.freenet.edmonton.ab.ca/~abidn

Contact:

Abid Nasim

Type of support:

EMail and onsite (Lahore only).

Special expertise:

Training, configuration and BBS.

Sample prices:

Upon request.

Last modified:

March 24, 1997.

35 Poland

35.1 Polskie Sieci Teleinformatyczne S.A.

```
ul. Zaolzianska 11
41-800 Zabrze
Poland
```

Phone:

+48 32 176 14 30

Fax:

+48 32 176 01 75

EMail:

pst@netkat.com.pl

URL:

http://www.netkat.com.pl

Contact:

Andrzej Madloch

Type of support:

Phone, EMail, remote network administration, direct help in every main city in Poland.

Special expertise:

Training, web/CGI, networking, Internet connectivity planning, design, instalation, configuration and security, application software development.

Sample prices:

US$50-$100/hour dependent on project level.

Last modified:

March 15, 1997.

35.2 Publiczny Dostep do Internetu sp. z o.o.

```
Matejki 10/1
87-100 Toru\~{n}
Poland
```

Phone:

+48 56 21146

EMail:

rzm@torun.pdi.net

URL:

http://www.pdi.net

Contact:

Rafal Maszkowski

Type of support:

Phone, EMail, remote network administration and direct help in Toruñ area.

Special expertise:

Installation, administration, security, connecting to the Internet, training in administration and usage.

Sample prices:

Upon request.

Last modified:

March 26, 1997.

36 Singapore

36.1 Netstream Pte Ltd

```
149, Geylang Road, \#02-03A
Singapore 389233
```

Phone:

+65 8429723

Fax:

+65 8429725

EMail:

chlai@netstream.com.sg

URL:

http://www.netstream.com.sg

Contact:

Lai Chern Horng

Type of support:

Phone, EMail, remote network administration, inhouse and onsite.

Special expertise:

Intranet and Internet consultants, software development, web services, Internet security consultants.

Sample prices:

Upon Request.

Last modified:

March 6, 1997.

37 South Africa

37.1 Obsidian Systems

```
P.O. Box 4938
Cresta
2118
South Africa
```

Phone:

+27 11 792 6500

Fax:

+27 11 792 6522

EMail:

info@obsidian.co.za

URL:

http://www.obsidian.co.za

Contact:

Anton de Wet

Type of support:

Onsite.

Special expertise:

Installations, training. Mail, web and file server, databases and firewalls.

Sample prices:

R150/hour plus VAT, subject to change.

Last modified:

March 22, 1997.

37.2 Symphony Research (Pty) Ltd

```
P.O. Box 95462
Grant Park
2051
South Africa
```

Phone:

+27 82 900 8632

Fax:

+27 11 325 0600

EMail:

evan@sr.co.za

URL:

http://sr.co.za

Contact:

Evan Summers

Type of support:

Phone, EMail, remote network administration and onsite.

Special expertise:

Internet connectivity with firewalling, web programming, system and network administration. General LAN serving using Linux servers.

Four Linux/Internetworking experts, and all C, C++, Java and Perl programmers.

Sample prices:

R200/hour for call outs not covered by maintenance contract. R4000/month per Linux server, for full maintenance and network administration.

Last modified:

March 17, 1997.

38 Spain

38.1 DISAM-SL

```
C/ Jos\'{e} Guti\'{e}rrez Abascal 2
E-28 006 Madrid
Spain
```

Phone:

+34 1 336 30 61

Fax:

+34 1 564 29 61

EMail:

marx@disam.upm.es

URL:

http://www.disam.upm.es/sl

Contact:

Ben Marx, Manuel Escriche

Type of support:

Phone, EMail, remote network administration, inhouse and onsite.

Special expertise:

Installation, programming services, system administration, Internet and Intranet connectivity, troubleshooting, and training.

Sample prices:

PTS 10.000/hour.

Last modified:

March 19, 1997.

39 Sweden

39.1 Guide Datakonsult

Gustavslundsv. 12
S-167 51 Bromma
Sweden

Phone:

+46 70 745 52 39

Fax:

+46 634 46 00

EMail:

mge@guide.se

URL:

http://wwwsto.guide.se

Contact:

Mikael Geijer

Type of support:

EMail, inhouse.

Special expertise:

Internet services, Internet payment methods, Java applications and development.

Sample prices:

Upon request.

Last modified:

February 19, 1997.

39.2 Signum Support AB

Teknikringen 8
S-583 30 Link\"{o}ping
Sweden

Phone:

+46 13 21 46 00

Fax:

+46 13 21 47 00

EMail:

info@signum.se

URL:

http://www.signum.se

Contact:

Magnus Redin <redin@signum.se>

Type of support:

Phone, EMail, fax and remote network administration.

Special expertise:

Development of the Fuego firewall sold as a complete package including support. Consulting for the industrial market and development of customized Linux kernels for embedded systems. Readynet Internet server, Readycom conferensing system and Phttpd support, all three are in house developed free software.

Sample prices:

- US$110/hour for consulting
- Approximately US$4300 for Readynet Internet server installation and support

Last modified:

March 16, 1997.

40 Turkey

40.1 Hakan Kalyoncu

Perihan S 49/12
Sisli 80260 Istanbul
Turkey

Phone:

+90 532 323 4186

EMail:

hk@yore.com.tr

URL:

http://www.yore.com.tr/~hk

Contact:

Hakan Kalyoncu

Type of support:

Phone, EMail, inhouse and onsite.

Special expertise:

Training, Internet connectivity, Internet server setup, administration.

Sample prices:

- Free for individuals
- US$100/hour for corporates

Last modified:

February 19, 1997.

41 United Kingdom

41.1 Cygnet Internet Services Ltd

```
Lee Valley Technopark
Ashley Road
London, N17 9LN
UK
```

Phone:

+44 181 880 4650

Fax:

+44 181 880 4651

EMail:

steve@cygnet.co.uk

URL:

http://www.cygnet.co.uk

Contact:

Steve Merrony

Type of support:

Phone, EMail and inhouse.

Special expertise:

All aspects of Linux system administration, news server configuration, web and database systems.

Sample prices:

Consultancy from £400/day.

Last modified:

March 15, 1997.

41.2 Paul Dunne

30 Onslow Gardens
London, N10 3JU
UK

Phone:

+44 181 374 8194

EMail:

paul@tiny1.demon.co.uk

URL:

http://www.tiny1.demon.co.uk

Contact:

Paul Dunne

Type of support:

EMail and onsite.

Special expertise:

Linux installation and configuration, Internet connectivity, system administration, programming with shell and Perl scripts.

Sample prices:

Basic rate £30/hour.

Last modified:

March 15, 1997.

41.3 Laboratory for Micro Enterprise

Oakley Court
Benson
Wallingford, OX10 6QH
UK

Phone:

+44 1491 832932

Fax:

+44 1491 832932

EMail:

lme@storrs.demon.co.uk

URL:

http://www.i-way.co.uk/~storrs

Contact:

John Storrs

Type of support:

As required.

Special expertise:

Our focus is to support very small enterprises (most of us) with affordable systems and tools. See our web site for details.

Sample prices:

Upon request.

Last modified:

March 15, 1997.

41.4 Marketgrid Limited

Britannia Road
Poole
Dorset, BH14 8AZ
UK

Phone:

+44 1202 731056

EMail:

philip.smith@marketgrid.com

URL:

http://www.marketgrid.com

Contact:

Philip Smith

Type of support:

Phone, EMail, remote network administration, inhouse and onsite.

Special expertise:

Programming: C, C++, Java, SQL; Linux installation and administration. Network setup and administration, Internet development: HTML, CGI, ActiveX, Java. Databases: SQL server, Sybase, C-Tree.

Sample prices:

Consultancy from £400/day.

Last modified:

April 9, 1997.

41.5 Nene Information Sytems

```
32 Glasgow Street
Northampton, NN5 5BL
UK
```

Phone:

+44 1604 464561

Fax:

+44 1604 464561

EMail:

sales@nisys.demon.co.uk

URL:

http://www.nisys.demon.co.uk

Contact:

Timothy Peters

Type of support:

EMail and inhouse.

Special expertise:

Software development (Java, C, C++, Perl), web page design, network inatallations, Internet and network connectivity solutions, pre-installed Linux servers (Intel and Alpha), Cyclades multiport serial cards, Linux distribution CD-ROMs, Books and other software.

Sample prices:

£25/hour for software development.

Last modified:

March 19, 1997.

42 USA - General

42.1 InfoMagic, Inc

```
11950 N. Highway 89
Flagstaff, AZ 86004
U.S.A.
```

Phone:

1 900 786 5555

Fax:

1 520 526 9573

EMail:

support@infomagic.com

URL:

http://www.infomagic.com/support/linux

Contact:

Henry M. Pierce

Type of support:

Individuals who purchase InfoMagic Linux Developer's Resource get free EMail and fax back support. Support via phone for our Linux Developer's Resource or any Linux vendor's Linux CD is US$2.00/minute in the U.S.A. Everyone is welcome to look at our support web pages. International customers needing phone support should contact us via EMail first.

Special expertise:

Everything related to InfoMagic Linux Developer's Resource.

Sample prices:

Fixed service contracts, including remote maintance are available starting at US$50/engineering hour. Please contact us by EMail for additional information.

Last modified:

February 19, 1997.

42.2 NDA

```
400 West Cummings Park
Woburn, MA 01801
U.S.A.

650 Castro Street, Suite 120-209
Mountain View, CA 94041-2012
U.S.A.
```

Phone:

+1 617 937 3338

Fax:

+1 617 937 3775

EMail:

info@nda.com

URL:

http://www.nda.com

Contact:

Tom Bills, Mary Ede

Type of support:

Phone, EMail, remote network administration and onsite.

Special expertise:

Unix.

Sample prices:

US$50-$150 based on task.

Last modified:

March 15, 1997.

42.3 PSA AnswerDesk – Pencom Systems Administration

9050 Capital of Texas Hwy North, Suite 310
Austin, TX 78759
U.S.A.

Phone:

+1 512 343 1111 or contact your nearest Pencom office.

Fax:

+1 512 346 6444

EMail:

answer-info@pencom.com

URL:

http://www.pencom.com/psa/answer.html

Contact:

Mike Carpenter

Type of support:

Phone.

Special expertise:

AnswerDesk is an Open Systems phone support desk specifically designed to provide a backstop with difficult, senior administration issues. We do not provide end user support. We support administrators working with all Unix platforms, including Linux. Our client list includes a wide variety of Fortune 500 companies utilizing open systems, many with mission critical support requirements. Our technical database is supported by 200 of the best systems administrators in the business.

Sample prices:

AnswerDesk charges US$100/hour, with a one hour minimum. If we don't solve your problem, you are not charged. Please request a brochure for more in-depth info.

Last modified:

March 15, 1997.

43 USA - Arizona

43.1 M. Cooper

P.O. Box 237
St. David, AZ 85630
U.S.A.

Phone:

+1 520 720 9431

EMail:

thegrendel@theriver.com

URL:

http://personal.riverusers.com/~thegrendel

Contact:

Leo M. Cooper

Type of support:

Phone and EMail.

Special expertise:

We offer setup, programming and training.

Sample prices:

US$20-$50/hour, negotiable.

Last modified:

March 15, 1997.

43.2 Mechanix Computer Consulting

```
1515 S. Extension
Mesa AZ 85210
U.S.A.
```

Phone:

+1 603 668 6325

Fax:

+1 603 668 6325

EMail:

shindle@toocool.com, shindle@goodnet.com

Contact:

Stephen Hindle

Type of support:

Phone, EMail, remote network administration and onsite.

Special expertise:

15 years programming, experience with Linux kernels from 0.99 to 2.1.x. Installation, programming services, Perl and connectivity.

Sample prices:

- US$40/hour for programmer analyst
- US$35/hour for programmer
- Hourly rates vary with length and nature of contract
- Fixed price contracts are also available

Last modified:

March 15, 1997.

43.3 M&S Group, Inc.

```
1038 E Brentrup Dr.
Tempe, AZ 85283
U.S.A.
```

Phone:

602-491-7599

Fax:

602-491-7599

EMail:

nikitin@asu.edu

URL:

http://www.m-and-s.com

Contact:

Sergey Nikitin

Type of support:

Phone, EMail, inhouse and onsite.

Special expertise:

Training, workstation design and manufacturing.

Sample prices:

Upon request.

Last modified:

March 19, 1997.

44 USA - California

44.1 Evolve Computer Solutions

1556 Rambla Brisa Drive
San Marcos, CA 92069
U.S.A.

Phone:

+1 619 746 2757

Fax:

+1 619 751 0612

EMail:

info@evolveinc.net

URL:

http://www.evolveinc.net

Contact:

Sean P. Kane

Type of support:

Phone, EMail and inhouse.

Special expertise:

System design (Complete hardware and software solutions), installation (Distributions, X11, applications), etc.

Sample prices:

US$40-$75/hour.

Last modified:

March 18, 1997.

44.2 Inter@ctivate Consulting Group

11172 Morning Creek Drive, South
SanDiego, CA 92128
U.S.A.

Phone:

+1 619 748 7684

Fax:

+1 619 748 7684

EMail:

interact@interactivate.com

URL:

http://www.interactivate.com/

Contact:

Sean Dreilinger

Type of support:

Phone, EMail, remote network administration and onsite.

Special expertise:

Research, training, and marketing of networked information services, with an eye towards PD and GPL solutions, i.e. Linux!

Sample prices:

Free consultation. Per project and hourly rates negotiable.

Last modified:

February 20, 1997.

44.3 Linux-Consulting

```
RING, Inc
P.O. Box 70958
Sunnuyvale, CA 94086
U.S.A.
```

Phone:

+1 408 245 8400

Fax:

+1 408 523 9097

EMail:

alvin@planet.fef.com, alvin@Linux-Consulting.com

URL:

http://planet.fef.com, http://www.linux-consulting.com

Contact:

Alvin Oga

Type of support:

EMail, remote network administration and HOWTO-miniSearchEngine.

Special expertise:

We install, setup, test and maintain your Linux machines, provide custom Internet access and connectivity and custom Internet servers.

Sample prices:

Upon request.

Last modified:

March 16, 1997.

44.4 RCT Design

Santa Barbara, CA 93117
U.S.A.

Phone:

+1 805 683 9717

Fax:

+1 805 683 0717

EMail:

bob@zooid.com

URL:

http://www.zooid.com

Contact:

Bob Tellefson

Type of support:

Phone, EMail and remote network administration.

Special expertise:

Turnkey Linux systems with support, Internet and Intranet servers, remote access, gateways, firewalls, web site design, database access, and CGI programming.

Sample prices:

US$45/hour.

Last modified:

March 19, 1997.

44.5 RG Consulting

1751 East Roseville Pkwy. \#1828
Roseville, CA 95661
U.S.A.

Phone:

+1 916 786 7945

Fax:

+1 916 786 5311

EMail:

rfg@monkeys.com

Contact:

Ronald F. Guilmette

Type of support:

Inhouse and onsite.

Special expertise:

Maintenance, and enhancement of GNU software development tools.

Sample prices:

Upon request.

Last modified:

February 19, 1997.

44.6 Bill Rousseau

842 Lucille Street
Livermore, CA 94550-3519
U.S.A.

Phone:

+1 510 455 8008

Fax:

+1 510 455 8008

EMail:

rousseau@aimnet.com

URL:

Look me up in http://www.ieee-sv-consult.org which I maintain.

Contact:

Bill Rousseau

Type of support:

Phone, EMail and onsite.

Special expertise:

Software development is offsite as much as possible. Training is available if there is sufficient interest.

Sample prices:

General computing consulting (Unix, Linux, network configuring, software development) US$100/hour.

Support for individuals attempting to install or configure Linux for their own use or for work that promises to benefit the Linux community may be offered at much lower prices or for free in special cases.

Last modified:

March 16, 1997.

44.7 Softcraft Impresa

```
2923 Cohansey Drive
San Jose, CA 95132
U.S.A.
```

Phone:

+1 408 251 9820

EMail:

mauro@softcraft.com

URL:

http://www.softcraft.com

Contact:

Mauro DePalma

Type of support:

Linux Generations (see below) installs are supported, within reasonable expectations, for one year, at no additional cost.

Special expertise:

We can fine tune homogeneous and heterogeneous networks with Linux/Unix nodes and others TCP/IP capable. We also have an evolving secure operating environment based on Linux which is

complete but does not (yet) come with installation scripts/programs and is currently only available for Intel. We call it: Linux Generations.

Before any other distributions, we know of, shadow passwords and groups work seamlessly with NYS/DNS for secure nodes, gateways and networks. Additionally, with the use of Samba (SMB protocol) shares to and from Windows 95, Windows NT and Windows 3.x with TCP/IP are easy to setup. Talk to us about Java and CGI, coupled with the Apache HTTP server this is the way to have server-side Java: the power of CGI expressed with Java applications.

Sample prices:

US$90/hour. Depends on the kind of work and duration.

Last modified:

March 15, 1997.

44.8 Earl A. Stutes, Inc.

P.O. Box 35567
Monte Sereno, CA 95030-0567
U.S.A.

Phone:

+1 408 448 1089

Fax:

+1 408 448 7864

EMail:

estutes@eas.san-jose.ca.us

URL:

http://www.eas.san-jose.ca.us

Contact:

Earl Stutes

Type of support:

Phone, EMail and inhouse.

Special expertise:

Web engineering, Internet security, Perl and C++ programming.

Sample prices:

Upon Request.

Last modified:

March 15, 1997.

44.9 Vennerable Consultants

7216 Lincoln Avenue, Suite 101
El Cerrito, CA 94530-3240
U.S.A.

Phone:

+1 510 525 2989

Fax:

+1 510 525 8072

EMail:

jason@vennerable.com

URL:

http://www.vennerable.com

Contact:

Jason Venner

Type of support:

Phone, EMail, remote network administration and inhouse.

Special expertise:

Linux, FreeBSD, X11 (servers and applications), C, C++, Perl, tcl/tk, web support services, secure web servers and distributed systems.

Sample prices:

Upon reqest.

Last modified:

February 19, 1997.

44.10 Gregg Weber

1076 Carol Lane \#3
Lafayette, CA 94549
U.S.A.

Phone:

+1 510 283 6264

EMail:

gregg@netcom.com

Contact:

Gregg Weber

Type of support:

Onsite in SF bay area, or can travel for big jobs.

Special expertise:

Installation, C programming services, UUCP for netware networks, troubleshooting.

Sample prices:

US$55/hour.

Last modified:

February 19, 1997.

44.11 Yggdrasil Computing, Inc.

```
4880 Stevens Creek Boulevard, Suite 205
San Jose, CA 95129-1034
U.S.A
```

Phone:

+1 800 261 6630

Fax:

+1 408 261 6631

EMail:

tech-support@yggdrasil.com

URL:

http://www.yggdrasil.com

Contact:

Bill Selmeier

Type of support:

Phone, EMail and remote network administration.

Special expertise:

We are also able to use our T1 Internet connection to solve your problem online (if your machine is also on the Internet).

Sample prices:

US$25 for a 15 minute support call guaranteed to solve your problem. Other arrangements are available.

Last modified:

February 19, 1997.

45 USA - Connecticut

45.1 BRT Technical Services Corporation

```
50 Newtown Road
Danbury, CT 06810
U.S.A.
```

Phone:

+1 203 748 5100

Fax:

+1 203 792 0280

EMail:

info@brttech.com

URL:

http://www.brttech.com

Contact:

Chad Robinson

Type of support:

Phone, EMail and inhouse.

Special expertise:

Training.

Sample prices:

Upon reqest.

Last modified:

February 20, 1997.

45.2 Creative Systems

```
Clearview Knoll
Middlebury, CT 06762
U.S.A.
```

Phone:

+1 203 598 3690

Fax:

+1 203 377 7931

EMail:

creative@stratgrp.com

URL:

http://www.creative.stratgrp.com

Contact:

Silas Moeckel

Type of support:

Phone, EMail, remote network administration, inhouse and onsite.

Special expertise:

Installation, programming services, system administration, Internet connectivity, troubleshooting and training.

Sample prices:

- US$100/hour for troubleshooting (Four hour minimum) US$50/hour for programming and porting

Last modified:

February 25, 1997.

45.3 Darcom Systems Ltd

```
Suite 6, 11 Wall St
Milford, CT 06460
U.S.A.
```

Phone:

+1 203 878 6640

EMail:

info@darcom.dyndns.com

URL:

http://darcom.dyndns.com

Contact:

Peter D'Arco

Type of support:

Phone, EMail, remote network administration, inhouse and onsite.

Special expertise:

Installation, system administration, Internet and Intranet connectivity, firewall installation, troubleshooting, training, complex mail systems, DNS, NIS, network infrastructure.

Sample prices:

US$50-$150/hour.

Last modified:

March 16, 1997.

45.4 Kracked Rock Komputing, LLC

13 Fleetwood Drive
Danbury, CT 06810-7009
U.S.A.

Phone:

+1 203 778 6269

Fax:

+1 203 778 6292

EMail:

ken@eci.com

Contact:

Kenneth E. Nawyn

Type of support:

Phone, EMail and inhouse.

Special expertise:

systems administration, system configuration and technical support for Linux and FreeBSD. Over ten years of Unix systems adminstration experience along with Perl and C coding experience. For more detailed description of our experience and services, please contact us.

Sample prices:

Upon request.

Last modified:

March 27, 1997.

46 USA - Colorado

46.1 Colorado Computer Consultants

615 Quartz Way
Broomfield, CO 80020-1727
U.S.A.

Phone:

+1 303 404 9589

Fax:

+1 303 404 9588

EMail:

co3-info@co3.com

URL:

http://www.co3.com

Contact:

Robert Kaczanowsk

Type of support:

Phone, EMail and onsite.

Special expertise:

Installation.

Sample prices:

- US$35/hour for individuals (appointment required)
- US$55/hour for individuals (immediate dispatch)
- US$45/hour for small business (appointment required)
- US$65/hour for small business (immediate dispatch)
- US$55/hour for corporates (appointment required)
- US$100/hour for corporates (immediate dispatch)
- Contract prices available.

May be subject to additional charges:

- Mileage: US$0.26 per mile over 5 miles
- Parking as necessary
- Permits and fees as necessary
- Additional supplies as necessary

Last modified:

March 18, 1997.

46.2 Daylight Software

1062 Lexington Lane
Estes Park, CO 80517
U.S.A.

Phone:

+1 970 685 6058

EMail:

daylight@frii.net

URL:

http://www.frii.net/~daylight

Contact:

Chris Howard

Type of support:

Phone and remote network administration.

Special expertise:

Administration and programming.

Sample prices:

US$65/hour.

Last modified:

April 2, 1997.

46.3 Granite Computing Solutions

P.O. Box 270103
Fort Collins, CO 80527-0103
U.S.A.

Phone:

+1 970 225 2370

EMail:

granite@SoftHome.Net

URL:

http://www.SoftHome.Net/granite

Contact:

Brian Grossman <brian@SoftHome.Net>

Type of support:

Phone, EMail, remote network administration and onsite.

Special expertise:

Training developed on request for Internet and Unix topics.

Sample prices:

US$45/hour for technical support.

Last modified:

February 19, 1997.

46.4 SNLutz Associates

```
3817 Cottage Drive
Colorado Springs, CO 80920
U.S.A.
```

Phone:

+1 719 590 4210

EMail:

SNLutz@aol.com

Contact:

Scott Lutz

Type of support:

Phone and EMail.

Special expertise:

Programming services.

Sample prices:

US$50/hour.

Last modified:

April 6, 1997.

46.5 Worldwide Solutions, Inc.

```
4450 Arapahoe Ave., Suite 100
Boulder, CO 80303
U.S.A.
```

Phone:

+1 303 581 0800

Fax:

+1 303 530 0191

EMail:

info@wwsi.com

URL:

http://www.wwsi.com

Contact:

Steve Hultquist, Bob Davenport

Type of support:

Phone, EMail, remote network administration and onsite.

Special expertise:

Training, installations, configuration, specification, architecture, engineering, integration.

Sample prices:

Variable. Monthly support agreements or project based statement of work pricing preferred. Standard hourly rates available for those with specific requirements.

Last modified:

March 26, 1997.

47 USA - Florida

47.1 LOD Communications

```
1621 Creighton Road
Pensacola, FL 32504
U.S.A.
```

Phone:

+1 904 494 0955

EMail:

support@lod.com

URL:

http://www.lod.com/cns.html

Contact:

Todd Lawrence <lawrence@lod.com>

Type of support:

Phone, remote network administration and onsite.

Special expertise:

We provide training in all forms of Unix system administration and networking. We can generally provide our own transportation anywhere in the continental USA for onsite consultation.

Sample prices:

- US$30 for phone support
- US$50/hour with fixed/flat rate estimates for remote (telnet/rlogin) consulting
- US$75/hour with fixed/flat rate estimates for onsite Unix consultation

Last modified:

February 19, 1997.

47.2 Progressive Computer Concepts, Inc.

```
1371 Cassat Avenue
Jacksonville, FL 32205
U.S.A.
```

Phone:

+1 800 580 2640

Fax:

+1 904 389 6584

EMail:

info@progressive-comp.com

URL:

http://www.progressive-comp.com

Contact:

Lester Hightower

Type of support:

Phone, EMail, remote network administration and onsite.

Special expertise:

Systems programming, applications programming, system installation and administration (both remote and onsite), Internet and Intranet connectivity, LAN and WAN, firewall installation, security, troubleshooting and training, Unix accounting software, Samba SMB networking support, custom LAN/WAN/Intranet business systems development, WWW/CGI development (e.g. database gateways, catalogs).

Sample prices:

- US$52/hour offsite, $60 onsite for installation and administration
- US$60/hour for programming
- US$52/hour offsite, $60 onsite for LAN/WAN consulting
- US$60/hour for Internet and Intranet
- US$45/hour for EMail support

Last modified:

February 20, 1997.

48 USA - Georgia

48.1 Fly-By-Day Consulting, Inc.

```
4642 Bentley Place
Duluth, GA 30136
U.S.A.
```

Phone:

+1 770 662 8321

Fax:

Upon request.

EMail:

bob@cavu.com

URL:

http://www.mindspring.com/~cavu

Contact:

Bob Toxen

Type of support:

Phone, EMail, fax, remote network administration, inhouse and onsite.

Special expertise:

Porting, developing client-server applications, system administration, networking (Internet and Intranet), web setup, file system repair, Linux setup. 22 years of UNIX and C experience, reasonable rates.

Sample prices:

Upon request.

Last modified:

March 18, 1997.

48.2 Triangle Software Corporation

3216 Caldwell Road
Atlanta, GA 30319
U.S.A.

Phone:

+1 800 625 7787, +1 770 455 9089

Fax:

Upon request.

EMail:

triangle@america.net

Contact:

Ben Cooper

Type of support:

Inhouse.

Special expertise:

Inhouse ANSI C++ training with labs using G++ (very well reviewed by students).

Sample prices:

US$5000 plus travel expenses for a five-day C++ class with up to 15 students, taught at your site.

Last modified:

March 16, 1997.

49 USA - Illinois

49.1 Rahim Azizarab

1925 S 3rd Ave
Maywood, IL 60153
U.S.A.

Phone:

+1 708 344 6994

EMail:

rahim@megsinet.net or ray@tezcat.com

Contact:

Rahim Azizarab

Type of support:

Phone, EMail and inhouse.

Special expertise:

Installation, programming services, system administration, Internet and Intranet connectivity, firewall installation, troubleshooting and training.

Sample prices:

Free for individuals.

Last modified:

February 22, 1997.

49.2 onShore, Inc.

1407 W. Chicago
Chicago, IL 60622
U.S.A.

Phone:

+1 773 667 4673

Fax:

+1 773 667 4263

EMail:

sales@onshore.com

URL:

http://www.onshore.com

Contact:

Stelios Valavanis

Type of support:

Phone, EMail and inhouse.

Special expertise:

Inhouse installation and support of Linux for custom solutions such as routing, firewall, EMail, web serving, etc. Custom solutions for job tracking, print spooling/processing, Intranet, etc.

Sample prices:

- US$110/hour for support
- US$125/hour for software development

Last modified:

March 18, 1997.

50 USA - Indiana

50.1 Citadel Software, Inc.

```
241 East Eleventh Street
P.O. Box 407
Brookville, IN 47012-0407
U.S.A.
```

Phone:

+1 765 647 4720

Fax:

+1 765 647 6059

EMail:

lfrost@cnz.com

URL:

http://www.cnz.com

Contact:

Lyle Frost

Type of support:

Remote network administration and onsite.

Special expertise:

Citadel provides a complete line of professional computer services, including network and Intranet design, installation, maintenance, and administration, as well as software development, training, and technical writing.

Sample prices:

Upon request.

Last modified:

March 24, 1997.

50.2 LANscape

1100 W Lloyd Expressway
Evansville, IN 47708
U.S.A.

Phone:

+1 800 896 6171, +1 812 423 1231

Fax:

+1 812 426 6138

EMail:

info@lanscape.net

URL:

http://www.lanscape.net

Contact:

Steven Pritchard

Type of support:

Limited free phone and EMail support available for Linux users as time permits. Ongoing phone and/or EMail support available with a service contract.

Special expertise:

TCP/IP network setup and maintenance, system administration, programming, and training available on-site or at/from our office. We also offer web site hosting, POP mail accounts, EMail forwarding, primary and secondary DNS, etc. See our web site for details.

Sample prices:

Base rate is US$100/hour for most services. Contract pricing is available at a reduced rate.

Last modified:

April 1, 1997.

51 USA - Maine

51.1 Midcoast Internet Solutions

P.O. Box 669
Rockland, ME 04841
U.S.A.

Phone:

+1 207 594 8277

Fax:

+1 207 596 7248

EMail:

webmaster@midcoast.com

URL:

http://www.midcoast.com/mis

Contact:

Jason Philbrook

Type of support:

Phone, EMail, remote network administration and onsite.

Special expertise:

Connectivity, troubleshooting, system setups.

Sample prices:

US$50/hour minimum.

Last modified:

March 12, 1997.

52 USA - Maryland

52.1 I-Link, Inc.

136 Forests Edge Place,
Laurel, MD 20724
U.S.A.

Phone:

+1 301 604 8411

Fax:

+1 301 604 8411

EMail:

fbennett@i-linkcom.com

URL:

http://i-linkcom.com

Contact:

Fred Bennett

Type of support:

Phone, EMail and inhouse.

Special expertise:

We support software from Red Hat Software, InfoMagic, Walnut Creek, and Caldera. We are an Authorized Caldera Channel partner.

Sample prices:

US$50-$100/hour.

Last modified:

March 16, 1997.

52.2 Matthew Kaylor

```
13639 Barnhart Rd.
Clear Spring, MD 21722
U.S.A.
```

Phone:

+1 301 733 2922

EMail:

maxit@nfis.com

URL:

http://www.nfis.com/~maxit name = "http://maxit.nfis.com"¿

Contact:

Matthew Kaylor

Type of support:

Phone, EMail, IRC and world wide travel for onsite support.

Special expertise:

Linux system setup (remote or inhouse) to commercial networked Internet servers (complete). Personal or group Linux training courses.

Sample prices:

- US$5000/month, US$300/day, US$40/hour
- Negotiated pricing based on needs for individuals

Last modified:

February 20, 1997.

52.3 Bradley M. Kuhn

Baltimore, MD
U.S.A.

Phone:

+1 410 662 5846

EMail:

bkuhn@acm.org

URL:

http://www.smart.net/~bkuhn/resume.shtml

Contact:

Bradley M. Kuhn

Type of support:

Phone, EMail and remote network administration.

Special expertise:

Installation, integration, Perl developement, system administration.

Sample prices:

US$35-$45/hour depending on work. Substantially less for non-profit organizations.

Last modified:

March 5, 1997.

52.4 Vertex Development

11 Crestview Court
Potomac, MD 20854
U.S.A.

Phone:

+1 301 340 2162

Fax:

+1 301 309 6968

EMail:

jeff@vertexdev.com

URL:

http://www.vertexdev.com

Contact:

Jeff Barr

Type of support:

Phone, EMail and inhouse.

Special expertise:

Porting Unix and non-Unix software to Linux. User Interface design, development, and review. Applications and systems software development.

Sample prices:

Porting and development projects are typically handled on a firm-fixed price basis. Other services are supplied at US$120-$150/hour, depending on duration and travel requirements.

Last modified:

March 17, 1997.

53 USA - Massachusetts

53.1 Working Version

31 Shea Road
Cambridge, MA 02140
U.S.A.

Phone:

Scheduled phone calls by appointment; please use EMail generally.

Fax:

Scheduled fax reception by appointment; please EMail PostScript generally.

EMail:

bb@wv.com

URL:

http://www.wv.com

Contact:

Brian Bartholomew

Type of support:

Phone, EMail, fax, remote network administration, inhouse and onsite.

Special expertise:

We generally do contract program development, Unix toolsmithing, Unix piecework, and version-control infrastructure consulting, but we're very flexible and highly negotiable. Here are some keywords to describe our expertise base: configuration management, version control, ClearCase, telco, tariffs, Internet service provider, move planning and execution, ISP cutover, vendor management, systems architect, systems analysis and planning, systems design, feasibility and cost benefit studies, business process reengineering, enterprise integration, technology infrastructure requirements determination, project planning and scheduling, prototyping and evaluation, requirements determination, toolsmithing, network design and implementation, network monitoring, network mapping, network visualization, facilities planning, machine room layout, data center design, automated regression testing, build systems, financial, trading floor, distributed systems, database design, Unix system administration.

Sample prices:

US$65-$250/hour. Please EMail requirements for a quote on fixed-price development projects.

Last modified:

March 17, 1997.

54 USA - Michigan

54.1 Jim Willette

18190 - 15 Mile Rd
Big Rapids, MI 49307
U.S.A.

Phone:

+1 616 592 3119

EMail:

jimw@ctec.net

URL:

http://www.netonecom.net/~jimw, http://www.ctec.net

Contact:

Jim Willette

Type of support:

Phone, EMail, remote network administration and inhouse.

Special expertise:

Specialties include Internet firewalls, proxy servers, web servers, domain name servers (DNS), Linux terminal servers, Internet connectivity networking, NFS and more.

Sample prices:

- US$45/hour for phone support
- US$55/hour for onsite plus expenses and travel time (negotiable)

Last modified:

March 27, 1997.

55 USA - Missouri

55.1 Reboot Inc.

```
579 Rue St. Ferdinand
Florissant, MO 63031
U.S.A.
```

Phone:

+1 314 830 0427

Fax:

+1 314 830 0427

EMail:

reboot@cyberusa.com

URL:

http://www.cyberusa.com/~reboot

Contact:

Zubin Chandran

Type of support:

Phone, EMail, and onsite to the 314 and 618 area codes.

Special expertise:

Training onsite as well as hardware upgrades and sales.

Sample prices:

Call for special pricing and promotional deals.

- US$60 for up to the first hour and 15 minutes, then US$15 every 15 minutes thereafter for onsite support.
- Phone support is 60 cents per minute.

Last modified:

March 17, 1997.

55.2 Damon Richardson

```
St. Louis, MO
U.S.A.
```

EMail:

nomadstl@concentric.net

URL:

http://www.concentric.net/~nomadstl/linux.htm

Contact:

Damon Richardson

Type of support:

EMail.

Special expertise:

Internet web server setup, EMail POP3 server setup, dial-up server setup, file and print sharing setup with Windows and Novel clients. Installation, programming services, system administration, Internet and Intranet connectivity, and training.

Sample prices:

Upon request.

Last modified:

February 17, 1997.

56 USA - Nebraska

56.1 Probe Technology Inc

10159 J St
Omaha, NE 68164
U.S.A.

Phone:

+1 402 593 9800

Fax:

+1 402 593 8748

EMail:

info@probe.net

URL:

http://www.probe.net

Contact:

Dale Botkin, Tim Russell

Type of support:

Phone and EMail.

Special expertise:

Training, configuration. Can configure Internet routers, firewalls, firewalls, mail servers, web servers (Apache), etc. Can also provide hardware platform of choice at competitive prices, as well as provide a near-turnkey solution for an ISP setup. Training available.

Sample prices:

US$100/hour consulting, average setup of new system with services is 5-7 hours.

Last modified:

March 17, 1997.

56.2 tummy.com, ltd.

3506 Stratton Drive
Fort Collins, CO 80525-2722
U.S.A.

Phone:

+1 970 223 8215

Fax:

+1 408 490 2728

EMail:

info@tummy.com

URL:

http://www.tummy.com

Contact:

Sean Reifschneider <jafo@tummy.com>

Type of support:

Phone, EMail, inhouse.

Special expertise:

Custom programming, firewall setup, general Unix/Linux consulting.

Sample prices:

Depending on level of expertise, usually in the US$60-$125 range.

Last modified:

February 20, 1997.

57 USA - Nevada

57.1 Steve Hedlund

```
Las Vegas, NV
U.S.A.
```

Phone:

+1 702 254 6749

EMail:

ssh@nevadacom.com

URL:

http://nevadacom.com

Contact:

Steve Hedlund

Type of support:

Phone, EMail and inhouse.

Special expertise:

Internet and Intranet connectivity, installation, programming services, system administration, firewall installation, troubleshooting, virtual addressing, IP Masquerading (for connecting networks to the Internet).

Sample prices:

US$25-$40/hour.

Last modified:

March 19, 1997.

58 USA - New Jersey

58.1 Etc Services

31 N. Vivyen St.,
Bergenfield, NJ 07621-1529
U.S.A.

Phone:

+1 201 385 7113

EMail:

swebster@carroll.com

Contact:

Scott D. Webster

Type of support:

Inhouse.

Special expertise:

System setup and administration, TCP/IP network configuration, web server setup (not content creation), Linux LAN servers, DNS configuration, experience with Linux on x86, Linux on Digital Alpha (AXP).

Sample prices:

Upon request.

Last modified:

March 17, 1997.

58.2 ZEI Software

2713 State Hwy 23 South
Newfoundland, NJ 07435
U.S.A.

Phone:

+1 201 208 8800

Fax:

+1 201 208 1888

EMail:

art@nji.com

Contact:

Arthur Zysk

Type of support:

Phone, EMail, inhouse and onsite.

Special expertise:

Senior project managers with 25 years of experience. C, C++, Sybase, kernel drivers, Internet Connectivity. Mission critical project management services.

Sample prices:

Upon request.

Last modified:

February 19, 1997.

59 USA - New York

59.1 Crynwr Software

521 Pleasant Valley Rd.
Potsdam, NY 13676
U.S.A.

Phone:

+1 315 268 1925

Fax:

+1 315 268 9201

EMail:

info@crynwr.com

URL:

http://www.crynwr.com

Contact:

Russell Nelson

Type of support:

Familiar with most topics.

Special expertise:

Qualified to do any kind of support; specializing in networking drivers.

Sample prices:

US$100/hour; fixed-price quotes for your task.

Last modified:

March 15, 1997.

60 USA - Ohio

60.1 DESIGN SCIENCE LABS

```
P.O. Box 542
Berea, OH 44017-0542
U.S.A.
```

Phone:

+1 216 243 1346

Fax:

+1 216 524 0979

EMail:

stutz@dsl.org

URL:

http://www.dsl.org

Contact:

Michael Stutz

Type of support:

Phone, remote network administration and onsite.

Special expertise:

We are exclusive to Linux and GNU and provide comprehensive hypermedia/Internet solutions including web design, analog/digital logo/illustration, technical writing (etc. TeX, texinfo, SGML) and training.

Sample prices:

Billing by project or hourly. US$50/hour for most work.

Last modified:

March 16, 1997.

60.2 Internet Robotics

```
131 Willow Lane, Floor 2
Oxford, OH 45056
U.S.A.
```

Phone:

+1 513 523 7621

Fax:

+1 513 523 7501

EMail:

support@bill.iac.net

URL:

http://www.minivend.com

Contact:

Mike Heins

Type of support:

Phone and EMail, will travel for training courses.

Special expertise:

Specializing in online shopping with MiniVend, the GPL shopping cart. Expertise in all aspects of Linux, web administration, shell and Perl scripting and network configuration. Performance tuning.

Sample prices:

- US$75/hour for contract shopping site HTML design
- US$100 for monthly retainer (includes first hour)

- US$85/hour for contract technical support (with retainer)
- US$85/hour for contract shopping software design
- US$100/hour for expert technical support (uncontracted)

Last modified:

February 19, 1997.

60.3 Practical Network Design

```
9 Chambers Rd
Mansfield, OH 44906-1302
U.S.A.
```

Phone:

+1 419 529 3841

Fax:

+1 419 529 3625

EMail:

info@practical.net

URL:

http://www.practical.net

Contact:

Chuck Stickelman

Type of support:

Phone, EMail and onsite.

Special expertise:

PND specializes in Unix-based solutions, with a strong emphasis on Linux. We provide system and network planning, sales, installation, support and administration. Custom programming and application development is also available, as well as training for system and network administration. Hardware service and support is available to clients in the North-Central Ohio area.

Sample prices:

- US$50/hour for phone, dial-up and Internet support (One hour minimum)
- Onsite support can be contracted on an hourly basis at US$100/hour (Two hour minimum) or by half-day/full-day or per project basis.

Last modified:

March 18, 1997.

61 USA - Oregon

61.1 Kymsoft Consulting

745 Foothill Dr
Eugene, OR 97405
U.S.A.

Phone:

+1 541 465 9008

Fax:

+1 541 465 9052

EMail:

rick@efn.org

URL:

http://www.efn.org/~rick

Contact:

Rick Bronson

Type of support:

Phone, EMail and inhouse.

Special expertise:

12 years Unix experience.

Sample prices:

US$65/hour.

Last modified:

February 19, 1997.

61.2 NET-Community

522 SW 5th Avenue
Suite 1105
Portland, OR 97204
U.S.A

Phone:

+1 800 919 0060, +1 503 274 4423

Fax:

+1 503 953 5829

EMail:

sales@net-community.com

URL:

http://www.net-community.com

Contact:

Scott Christley

Type of support:

Phone and EMail.

Special expertise:

NET-Community specializes in support for GNUstep and MediaBook. Our web site has details regarding the support plans.

Sample prices:

- US$50/year for GNUstep Developer (EMail only)
- US$200/year for GNUstep Corporate (EMail only)
- US$2500/year for MediaBook Comprehensive (EMail and phone)

Last modified:

March 18, 1997.

62 USA - Pennsylvania

62.1 Christopher J. Fearnley

```
4807 Chester AVE APT 207
Philadelphia, PA 19143-3441
U.S.A.
```

Phone:

+1 215 724 2265

EMail:

cjf@netaxs.com

URL:

http://www.netaxs.com/~cjf

Contact:

Chris Fearnley

Type of support:

Phone, ssh-based remote network administration and onsite.

Special expertise:

Debian GNU/Linux configurations for TCP/IP networks. Installation and maintenance of various types of Internet servers including web, news, and mail. Business and technical consulting for ISPs.

Sample prices:

US$500/day. US$65/hour.

Last modified:

February 19, 1997.

63 USA - Texas

63.1 xprt Computer Consuting, Inc.

```
731 Voyager
Houston, TX 77062
U.S.A.
```

Phone:

+1 281 480 8649

Fax:

+1 281 480 7357

EMail:

jody@sccsi.com

URL:

http://zeus.xprt.com/~info/xprt.html

Contact:

Jody Winston

Type of support:

Phone, EMail and onsite.

Special expertise:

Training, custom software, custom device drivers, custom application development.

Sample prices:

Either by the hour starting at US$100 or a firm fixed price.

Last modified:

February 19, 1997.

64 USA - Virginia

64.1 Internet Systems and Services

6022 Rockton Court
Centreville, VA 22020
U.S.A.

Phone:

+1 703 222 4243

Fax:

+1 703 222 7320

EMail:

bass@silkroad.com

URL:

http://www.silkroad.com

Contact:

Tim Bass

Type of support:

Phone, EMail and inhouse.

Special expertise:

Large scale Internet systems, network security.

Sample prices:

US$85/hour plus travel expenses (80 hours normal minimum).

Last modified:

March 16, 1997.

65 USA - Washington

65.1 Cutting Edge Communications, Inc.

P.O. Box 861
Otis Orchards, WA 99027-0861
U.S.A.

Phone:

+1 509 927 9541

Fax:

Used for emergency needs only.

EMail:

roberth@cet.com

URL:

http://www.cet.com

Contact:

Robert Hanson

Type of support:

Phone, EMail, remote network administration and onsite,

Special expertise:

Programming, system installation and administration, Internet and Intranet connectivity, turn-key ISP solutions, LAN and WAN, security, systems design, engineering and integration, troubleshooting and training.

Sample prices:

US$75/hour to US$220/hour depending on client needs.

Last modified:

March 21, 1997.

66 USA - Wisconsin

66.1 Couvares Consulting

```
211 West Gilman St., Suite 3W
Madison, WI 53703
U.S.A.
```

Phone:

+1 608 256 6201

Fax:

+1 608 256 6201

EMail:

couvares@poboxes.com

Contact:

Peter Couvares

Type of support:

Phone, EMail, remote network administration and onsite.

Special expertise:

Consulting, design, and implementation of customized systems and software solutions for free and commercial Unix environments.

Sample prices:

- US$60/hour for commercial clients
- US$20-60/hour sliding scale for personal and non-profit clients

Last modified:

February 21, 1997.