N&Opedia

The Newsroom Wiki

of The News & Observer

Background

- Intranet updating done by News Research

- Not all content is controlled by NeRD

- How can we get other people to do their own updating?

- How can we better track work researchers do on breaking news?

Blog vs. Wiki

- The N&O is using both
- Blogs:
  - One voice with a place for other people's comments
  - Ex., Daynote, Public Editor's note, Weekly update from management
- Wiki:
  - Many voices
  - A collaboration

Wikis at The N&O

(We are using Mediawiki)

Content controlled by News Research
- Breaking News
- Ongoing News

Content controlled by others
- Development Central
  – Catalog of classes, specific class information
- Newsroom Awards

N&Opedia

WELCOME TO N&OPEDIA
IT'S WHAT YOU KNOW

The **N&Opedia** is a compendium of newsroom information designed to foster communication and collaboration. Think of it as the place to record "What *YOU* know".

Technically, the N&Opedia is a wiki, which is simply a set of interconnected webpages that are easy to edit. Everyone is encouraged to add information or to make changes. If you are uncertain or want a helping hand, don't hesitate to contact **News Research** .

Current Wikis

Ongoing/Breaking News

Here you will find information and research that is ongoing during a breaking news situation. It will also house research and resources that the newsroom needs to keep for possible future stories.

Development Central

Get the latest information on development in the Newsroom, including upcoming classes and the newsroom learning plan.

Newsroom Experts

Have you received a letter in Russian and wondered if there is someone in the newsroom who can translate it? Have you forgotten the name of the dart game where you do a lot of subtracting? Your newsroom collegues are a bright and diverse group, and we want to tap into all that knowledge. The Newsroom Experts wiki is a simple listing of topics with the names of people who consider themselves knowledgable in that area.

Photo Sources

A place to keep track of links and passwords of photo sources.

Contest List

Links and submission deadlines of contests the newsroom enters.

N&O Awards

A compilation of the awards that have been received by N&O staffers.

A Few Wiki Tips

- Please register and log in if you haven't already. It's quick and easy. To keep it simple we suggest using your email address (for example, *jdoe*).

- Wikis are completely editable by everyone! If you see that a page is missing information or has an error, you can edit it (as long as you are logged in). Use the "edit" tab at the top of the page you are on. You can preview the changes before saving, or use the "cancel" button to exit from edit mode without saving.

- For more help in making page changes, such as adding bullets, adding links, and more, see How to edit a page .

- A good way to experiment with editing is to visit the Sandbox.

- Most information in a Wiki is found via the search. For example, try to search for the word, 'ncsu' (without quotes).

- Once you've found a document, if you see that it is missing information or has an error, you can edit it (as long as you are logged in).

In this area the newsroom can keep up with documents and information retrieved while working on breaking news or ongoing news stories.

Breaking News [edit]

Duke LAX Team

Under investigation in a reported gang rape which occured March 13, 2006, during a team party.

Wakefield High Students Killed

On Saturday night, 3/4/2006, four Wakefield High School students, Baker Sterling Wood, Steven George and Timothy Steinberg, all of whom were 18, and Anthony Bostic, 17, were killed in a car accident on the newly opened U.S. 64/264 Bypass.

Mohammed Reza Taheri-azar

On Friday, 3/3/2006, Mohammed Reza Taheri-azar drove an SUV onto the UNC campus and into a crowd of people mingling in "the pit." Nine people were hit. No one was killed. Taheri-azar faces nine charges of attempted first-degree murder, as well as other charges.

Monique and Paul Berkley

On 12/18/2005 Paul Berkley was shot and killed in Millbrook Exchange Park in Raleigh. His wife, Monique Berkley, although also shot, was eventually linked to the murder.

Ongoing Research [edit]

John Edwards

Profiles, property records, web sites, etc., for John Edwards, former N.C. senator.

Duke LAX Team

Back to Ongoing/Breaking News

N&O Stories

See newsobserver.com's listing of stories about the investigation at http://www.newsobserver.com/sports/college/duke/index.html.

Duke University's Lacrosse Incident Page

Set up by the university to track Duke's news releases, other news organizations' stories, public opinion articles, and relevant university links.

http://www.dukenews.duke.edu/mmedia/features/lacrosse_incident/

Duke LAX Team

Back to Ongoing/Breaking News

Contents [show]

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   http://www.dukenews.duke.edu/mmedia/features/lacrosse_incident/ ⧉

Other News Stories

- Duke Chronicle ⧉ - This is a large PDF compilation of stories that have appeared in the Duke Chronicle.
- See also Duke's Lacrosse Incident page (link above) for a sampling of national stories.

Facts in the Case

- Indicted (5/15): **Dave Evans**, senior and team captain.
- Arrested (4/18): **Reade Seligmann** and **Collin Finnerty**, both sophomores.
- Residents of 610 N Buchanan - Dan Flannery, David Evans, Matt Zash.
- Captains of Lacrosse Team - David Evans, Dan Flannery, Bret Thompson, and Matt Zash.
- Timeline of Events
- Fact Box (ran in the N&O) on lacrosse as a sport, and career of former Coach Mike Pressler.
- **Mike Pressler** (former head coach): Career, Accurint, Criminal
- **Joe Alleva** (Duke U. Athletic Director): 5632 Denwood Lane, Durham, NC 27705-9252 (919)383-2131

previous address looks like:3411 W Cornwallis Rd, Durham, NC 27705-6206

Supporting Documents

Indictments / Warrants

- Indictment against David Evans - issued 5/15/06.
- Indictments against Reade Seligmann and Collin Finnerty 🗗 - issued 4/17/06, originally sealed.
- Search Warrant - issued 3/16/06, at 6:55 pm, to search 610 N. Buchanan.
- Search Warrant 🗗 - issued 4/18/06, at 4:46 pm, to search Edens Hall, Room 2C, dorm room of Collin Finnerty.
- Non-Testimonial I.D. Order - "Facts that Show Probable Cause"
- Creedmoor incident report - Assault report filed by Mangum in 1996

   (Note: Assault was alleged to have taken place in 1993, but was reported in 1996)

Rosters

- 2005-06 Roster 🗗 - Excel spreadsheet with names, hometowns, high schools, and if available, parents' names, whether a criminal check was performed, and more. Brooke is maintaining.
- 2005 Media Guide 🗗 - includes names, photos, stats
- Team Rosters from 1997-2004 🗗 - includes players' names and hometowns

Criminal searches

- Coaches:

      Mike Pressler, Jon Lantzy

- Seniors on current team:

      Arron Nicholas Fenton

      William Kenyon Garrish

- Out of state criminal charges of players on current team:

      Casey Carroll

Development Central

Development Central

On these pages you will find everything you need to know about professional development and learning opportunities available for the Newsroom.

From the Development Editor's Desk

- The next **Development Day** is June 8. **Check your registration now!** ⧉
- The **mentoring program** is off and running! More information is available at http://nerd.nando.com/newsroom/mentor.html ⧉.

Course Catalog

- The Course Catalog is a complete listing of past and future classes.
- **Coming Soon:**
    - Hodding Carter
    - Development Day ⧉

Learning Plan

Summary:

- 15 hours per year for "creatives"
- 22 hours per year for "conductors"
- At least 3 hours must come from outside your current role. For instance, a designer might take a writing class.

Complete information on the Newsroom's learning plan is available.

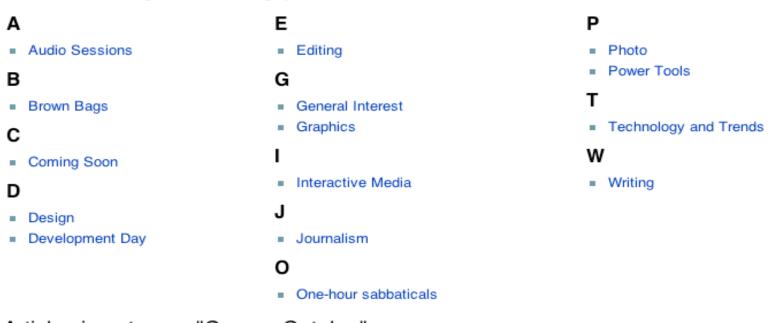**Contact:** Carole Miller, 829-8901, cmiller@nando.com ✉

Category:Course Catalog

The course catalog is a listing of classes coming up, as well as classes offered in the past. Use the links below navigate through the classes.

Back to Development Central

Subcategories

There are 15 subcategories to this category.

A

- Audio Sessions

B

- Brown Bags

C

- Coming Soon

D

- Design
- Development Day

E

- Editing

G

- General Interest
- Graphics

I

- Interactive Media

J

- Journalism

O

- One-hour sabbaticals

P

- Photo
- Power Tools

T

- Technology and Trends

W

- Writing

Articles in category "Course Catalog"

There are 33 articles in this category.

A

- Alternative story forms

B

- Blogging with your pants on

H

- Head cases
- Hodding Carter

I

P cont.

- Purpose driven beat

S

- Shaping the idea

Ideas for Future Wikis

Experts Database

- Who knows what in the newsroom
- Examples: foreign languages, hobbies, places you've lived, etc.

Contest list

- What we usually enter
- Listing of deadlines
- Links to contest home pages

Newsroom Experts

The Newsroom Experts page is a place to find collegues who are knowledgable -- even expert -- on particular topics. The page is also useful for finding people who might have special information on a topic. For example, a UNC graduate from 2000 might be able to show you the chancellor's signature from a diploma.

What to do on the Experts pages

At this point you can take one of two actions:

1. Add your name to a page
- – Click on a link, then choose the "edit" tab at the top. Note: You must be logged in to edit.
- – When the edit window appears add your name to the list.
- – Save the page.

2. View a page to find people with knowledge about a particular topic
- – Click on a link to find those who are "in the know" on that topic.

Remember, you can use your browser's "find" function (ctrl-F or apple-F) to find a word or sentence on the page.

Note that if a link is red then the page is blank. Click on the link and be the first to add your name!

AREAS OF EXPERTISE

Languages
Do you speak a foreign language?
Examples: Spanish – French – German – Russian – Arabic – African Languages – Asian Languages – Some other language

Hobbies and Recreation
Do you have expertise on a subject because of a hobby?
Examples: Archaeology – Animals and Pets – Beading – Birding – Clowning – Commuting – Dance – Drama or Theatre – Diet and Nutrition – Fitness – Geology – Genealogy – Gardening – Jewelry Making – Juggling – Knitting and Crocheting – Magic – Music – Origami – Painting

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Education

- Did you graduate from or you otherwise an expert on:

NCSU – ECU – NCCU – NC A&T – UNC-CH – UNC-Wilmington – UNC-Greensboro – UNC-Asheville – Appalachian State – Duke – Wake Forest – Other

- Do you have access to any yearbooks?
- What schools do your kids attend?

Places I Have Lived

Please use one of the following links to enter the cities, states, and countries where you have lived.

In N.C. – In the U.S. – Outside the U.S.

Languages

About This Page [edit]

Languages is part of the Newsroom Experts file. Adding your name to these pages allows your colleagues to use you when they have questions regarding these languages.

How to Contribute [edit]

To add your name to this list, click on the "edit" tab above or to the right of the language listed below. Type a colon, then add your name. The colon indents your entry. A typical entry would be entered like this:

```
:Jane Doe
```

Please try to keep each language list in alphabetical order by name. If you are adding your name to the "Other Languages" section, please list the language first, then your name.

```
:Cherokee, John Doe
```

When you are done editing choose the "save page" button below the edit window.

Spanish

Leslie Barbour
Luciana Chavez
Jack Hagel
Lisa Hoppenjans
Andrea Jones
Samiha Khana
John Murawski
Sarah Ovaska

Ted Richardson
Dennis Rogers
Janell Ross
Mark Schultz
Chuck Small
Holly Stepp
Sher Stoneman
Orla Swift

French

Ryan Beckwith
Laurie Evans
Sara Hiatt
Steve Merelman
Martha Quillin

German

Michelle Valenzuela
Sabine Vollmer

Asian Languages

Chinese, Ellen Sung

Other languages

Finnish, Sam LaGrone

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What Has Worked

- Breaking news!
- Training to learn to edit the wiki
- Logging in to edit
  - Some concerns about security of the information on a page.
  - Wiki also has ability to go back to a previous version of a page.

What Has Not Worked

- Some reluctance to edit a page
  - Researchers are editing
- Long pages of text
  - Page formatting is key
  - Bullets, sections, indentation, tables, etc.
  - But it makes editing more complicated
- Sometimes news happens too fast

Other Struggles

- Wiki Installation
  - Had to get I.S. involved
- Wiki Customization
  - Left side bar can be changed
  - Managed to take off "Donate Money" link
  - Added a "Sandbox" link
  - Added the N&Opedia logo
- Documentation is good, but it's not always easy to find what you are looking for.

Links

- ## Mediawiki (by the Wikimedia Foundation)

  http://www.mediawiki.org/wiki/MediaWiki

- ## Wikimedia User's Guide

  http://meta.wikimedia.org/wiki/Help:Contents

- ## Wikimedia Editing Help

  http://meta.wikimedia.org/wiki/Help:Editing